

Texas State Vita
as of December 31, 2014

I. Academic/Professional Background

A. Name: Cristian H. Lieneck

Title: Assistant Professor

B. Educational Background

Degree	Year	University	Major	Thesis/Dissertation
PhD	2011	Texas State University	Adult, Community, and Professional Education	An Examination of Individual Competencies among Students Matriculating through an Undergraduate Healthcare Administration Program
MHA	2006	Texas State University	Healthcare Administration	
BS	2000	Xavier University	Natural Science	
EMT-Intermediate, coursework (2 semesters)	1996-1997	University of Alabama-Birmingham, Huntsville Program	Emergency Medical Technician (EMT-I)	
EMT-Basic (NREMT)	1995	University of Alabama-Birmingham, Huntsville Program	Emergency Medical Technician (EMT-B)	

C. University Experience

Position	University	Dates
Adjunct Professor	New England College of Business and Finance	2014-present
Adjunct Professor	Concordia University-Texas	2012-present
Assistant Professor	Texas State University	2010-present
Adjunct Professor	Texas State University	2009

D. Relevant Professional Experience

Position	Entity	Dates
Professional Education Consultant – Certified Professional in Healthcare Information & Management Systems (CPHIMS) Credential.	Healthcare Information and Management Systems Society – North America	2014-present
Principal Consultant	MedGroup Management, LLC	2010-present
Medical Group Practice Administrator	Pain Care Physicians, Austin, Texas	2007-2010

Business Office Manager, Medical Claims/Billing & Accounts Receivable	Austin Radiological Association, Austin, Texas	2006-2007
Administrative Internship	Seton Southwest Hospital, Austin, Texas	2006
Program Director	Caregivers Home Health, Texas Department of Aging and Disability Services (DADS) Medicaid-Waiver/Demonstration Program, Austin, Texas	2004-2006
Dental Activity Executive Officer and Dental Company Commander	US Army Medical Service Corps, Fort Carson Dental Activity, Fort Carson, Colorado	2002-2004
Medical Clinic Manager & Field Evacuation Officer	US Army Medical Service Corps, 3 rd Armored Cavalry Regiment, Fort Carson, Colorado	2000-2002
Emergency Medical Technician	Medic-One Emergency Ambulance, Cincinnati, Ohio.	1995-2000
Emergency Medical Technician-First Responder	Huntsville Emergency Medical Services, Inc., Huntsville, Alabama	1995-1998
Emergency Room Administrative Assistant	Huntsville Hospital – Main, Huntsville, Alabama	1997

E. Other Professional Credentials (licensure, certification, etc.)

American College of Healthcare Executives, Fellow and Board Certified in Healthcare Management (FACHE), recertified on March 1, 2014.

Medical Group Management Association/American College of Medical Practice Executives, Fellow and Board Certified in Medical Group Practice Management (FACMPE), recertified on December 31, 2013.

Academy for Healthcare Management (America's Health Insurance Plans (AHIP) and Blue Cross and Blue Shield (BCBS) Association), Professional (PAHM) and Fellow (FAHM) designations.

II. Teaching

A. Teaching Honors and Awards:

Faculty Excellence Award Nominee – Teaching 2013
Texas State University School of Health Administration

Favorite Graduate Professor: Alfred H. Nolle Chapter of the Alpha Chi National College Honor Society, Texas State University. 2013

Faculty Excellence Award Nominee – Teaching 2012
Texas State University School of Health Administration

B. Courses Taught:

Texas State University

Fall 2014:

HA 3375 – Principles of Accounting for Healthcare Managers

- New textbook adoption and course preparation.

HA 4305 (MP) – Health Services Marketing
 HA 4141 – Healthcare Comprehensive Exam and Review
 HA 5371 – Marketing of Health Services
 US 1100 (3 sections) – University Seminar

Summer 2014:

HA 3308 – Healthcare Organization and Delivery

- New course preparation.

HA 3375 – Principles of Accounting for Healthcare Managers
 HA 4305 – Health Services Marketing

Spring 2014:

HA 3375 – Principles of Accounting for Healthcare Managers
 HA 4305 (MP) – Health Services Marketing
 HA 4141 – Healthcare Comprehensive Exam and Review
 HA 5371 – Marketing of Health Services
 US 1100 – University Seminar

Fall 2013:

HA 3375 – Principles of Accounting for Healthcare Managers

HA 4305 (MP) – Health Services Marketing

HA 4141 – Healthcare Comprehensive Exam and Review

HA 5371 – Marketing of Health Services

HA 5375 – Accounting for Healthcare Managers

US 1100 (3 sections) – University Seminar

- New course preparation.

Summer 2013:

HA 5316 – Healthcare Financial Management

HA 5303 – Information Systems Management in Healthcare

- New course preparation.

HIM 5380 – Quality Improvement in Healthcare

- Course taught to support the Health Information Management Graduate Certificate Program in Health Information Management (PURE-HIT grant curriculum).
- Trained with ITAC associates on teaching methods and techniques using the Texas State ITV system for off-site classrooms.
- Sections taught simultaneously and synchronously in San Marcos, Texas:
 - Texas State University (in-person)
 - Texas State University Round Rock Higher Education Campus School of Nursing (via ITV)
 - University of Texas-Tyler (via ITV)
 - University of Texas-Southwest Medical Center (via ITV)

Spring 2013:

HA 3375 – Principles of Accounting for Healthcare Managers

HA 4141 – Healthcare Comprehensive Exam and Review

- New course preparation.

HA 4305 (MP) – Health Services Marketing

- New textbook adoption and course preparation.
- Multicultural Perspective (MP) designator granted as a result of continuing education and coursework collaboration with the Multicultural Curriculum Transformation and Research Institute (MCTI).

HA 5371 – Marketing of Health Services

Fall 2012:

HA 3375 – Principles of Accounting for Healthcare Managers

HA 5325 – Advanced Patient Care Management and Quality Improvement in Health Care

HA 5362 – Healthcare Organizational Behavior/Theory

- New course preparation.

HA 5375 – Accounting for Healthcare Managers

US 1100 – University Seminar (2 sections)

- New course preparation.

Summer 2012:

HA 5316 – Healthcare Financial Management

- New course preparation.

HA 5325 – Advanced Patient Care Management and Quality Improvement in Health Care

- New course preparation.

Spring 2012:

HA 3375 – Principles of Accounting for Healthcare Managers

HA 4305 – Health Services Marketing

HA 5371 – Marketing of Health Services

- New course preparation.

Fall 2011:

HA 4315 – Health Services Problem Solving and Decision Making

HA 3375 – Principles of Accounting for Healthcare Managers

HA 5375 – Accounting for Healthcare Managers

Summer 2011:

HA 3375 – Principles of Accounting for Healthcare Managers

HA 4315 – Health Services Problem Solving and Decision Making

HA 3376 – Financial Management for Healthcare Managers

- New course preparation.

HA 5375 – Accounting for Healthcare Managers

Spring 2011:

HA 4315 – Health Services Problem Solving and Decision Making

HA 3375 – Principles of Accounting for Healthcare Managers

HA 5375 – Accounting for Healthcare Managers

Fall 2010:

HA 4315 – Health Services Problem Solving and Decision Making

- New textbook adoption and course preparation.

HA 3375 – Principles of Accounting for Healthcare Managers

- New course preparation.

HA 5375 – Accounting for Healthcare Managers

- New course preparation.

Fall 2009:

HA 4315 – Health Services Problem Solving and Decision Making

Concordia University-Texas (Online Center Accelerated Healthcare Administration Degree Program)

Fall 2014:

HCA 4365: Managing the Healthcare Organization

- Online course development using the Moodle Learning Management System (LMS).
- Evaluated for pedagogy/content by The Learning House.
- Course taught online following development.

Spring 2014:

HCA 3360 – Principles of Healthcare Finance

- Online course development using the Moodle Learning Management System (LMS).
- Evaluated for pedagogy/content by The Learning House.
- Course taught online following development.

HCA 3315 – Quality Management in Healthcare

- Course taught online using the Moodle Learning Management System (LMS).

Summer 2013:

HCA 3312 – Management Essentials of Healthcare Organizations

- Online course development using the Moodle Learning Management System (LMS).
- Evaluated for pedagogy/content by The Learning House.
- Course taught online following development.

Concordia University-Texas (Austin Accelerated Healthcare Administration Degree Program)

Summer 2014:

HCA 3330 – Health Information Technology

Spring 2013:

HCA 3330 – Healthcare Information Technology

Summer 2012:

HCA 4360 – Healthcare Finance Issues

- Course taught in-person and online (hybrid format) using Blackboard Learning Management System (LMS).

Concordia University-Texas (San Antonio Accelerated Healthcare Administration Degree Program)

Fall 2014:

HCA 3311: Consumer Issues in Healthcare Administration.

Summer 2014:

HCA 3360 – Principles of Healthcare Finance

- Independent study.

Summer 2013:

HCA 3311 – Consumer Issues in Healthcare Administration

- Independent study.

Summer 2012:

HCA 4360 – Healthcare Finance Issues

New England College of Business and Finance (Master of Healthcare Management Program)

Summer 2014:

MHM 600 – Strategic Planning in Healthcare (MHM Program Capstone)

- Online course development using the Canvas Learning Management System (LMS).
- Evaluated for pedagogy/content by the New England College of Business.
- Course taught online following development.

C. Graduate Theses/Dissertation, Honors Theses or Exit Committees:
(if supervisor, please indicate)

Chen, K. *An exploratory study of health information exchanges in Texas.*

- Thesis Chair: Master of Health Administration (MHA) degree.
- Texas State University School of Health Administration.
- 2013 – present.

Bodewig, Gabriela (2014). *Understanding El Salvador's sports medicine services for elite amateur athletes through a quality assessment model.*

- Thesis Committee Member: Master of Science (MS) degree.
- Texas State University Department of Health and Human Performance.

Van Oort, M. (2011). *The use of additional revenue streams in outpatient physical therapy: A forecast and model approach.*

- Thesis Committee Member: Master of Health Administration (MHA) degree.
- Texas State University School of Health Administration.

Comprehensive Exam Committee Chair: Master of Health Administration (MHA) degree:

Aaron Velasquez, Fall 2014
Christina Luna, Fall 2014
Vyacheslav Alaytsev, Spring 2014
Verna Regier, Spring 2014
Kelsey Wood, Spring 2014
Shareef Hamad, Spring 2014
Bethany Miller, Fall 2013
Brooke Jones, Spring 2013
Evan Johnson, Spring 2013
Amber Rankin, Spring 2013
Drew Fisher, Fall 2012
Jacalyn Priegel, Fall 2012
Maria Gongora, Fall 2012
Matt Balthazar, Fall 2012
Shane Littleton, Fall 2012
Bryan Thompson, Spring 2012
Matthew Gammon, Fall 2011

D. Courses Prepared and Curriculum Development:

- HA 4305: Health Services Marketing 2014
- Implemented an ongoing personal branding workshop that included:
 - A professional LinkedIn website development exercise in association with the School of Health Administration program's LinkedIn group website.
 - A personal elevator speech exercise which involved videotaping a 30-45 second personal goals statement for use by the HA 4848 Healthcare Administrative Residency Placement Director, prior to site assignment.
 - Applied the ongoing use of the Institute for Healthcare Improvement (IHI) Open School for Health Professions – Basic Certification online training program.
 - Provides students with 23.5 continuing education credit hour certificate, demonstrating additional (optional) training in healthcare quality improvement and marketing initiatives
 - Introduced an ongoing “Respect for the Deceased” educational session in collaboration with Dr. David Greathouse, PT (Texas State University Physical Therapy Department faculty member).
 - Covers body donor program responsibilities for a healthcare facility.
 - Provides an experiential learning experience for leading in an environment that involves a tour of the College of Health Professions' Anatomy/Cadaver Laboratory tour (as suggested by residency/internship preceptors).
 - Implemented the ongoing use of an extensive virtual reality (online) learning simulation program/game to apply course marketing concepts “in-theatre.”
- HA 5371: Marketing of Health Services 2014
- Implemented an ongoing personal branding workshop that included:
 - A professional LinkedIn website development exercise in association with the School of Health Administration program's LinkedIn group website.
 - A personal elevator speech exercise which involved videotaping a 30-45 second personal goals statement for use by the HA 5840/5841 Healthcare Administrative Internship/Residency Placement Director, prior to site assignment.
 - Applied the ongoing use of the Institute for Healthcare Improvement (IHI) Open School for Health Professions – Basic Certification online training program.
 - Provides students with 23.5 continuing education credit hour certificate, demonstrating additional (optional) training in healthcare quality improvement and marketing initiatives
 - Introduced an ongoing “Respect for the Deceased” educational session in collaboration with Dr. David Greathouse, PT (Texas State University Physical Therapy Department faculty member).
 - Covers body donor program responsibilities for a healthcare facility.
 - Provides an experiential learning experience for leading in an environment that involves a tour of the College of Health Professions' Anatomy/Cadaver Laboratory tour (as suggested by residency/internship preceptors).
 - Implemented the ongoing use of an extensive virtual reality (online) learning simulation program/game to apply course marketing concepts “in-theatre.”

HA 3375: Principles of Accounting for Health Service Managers 2014

- Major course revision, to include new instructor materials and the infusion of QuickBooks accounting software into the course.
 - Utilized course royalties from a previous required course pack for purchase and installation of QuickBooks 2013 software in the College of Health Professions student computer lab.
 - Provide an ongoing opportunity for students to sit for the QuickBooks Certified User (QBCU) Credentialing Examination (optional) upon completion of the course.

HA 4141: Healthcare Comprehensive Exam and Review 2013

- Adopted the Exit Exam and Review Course (1 credit hour) and revised the course activity plans to include:
 - Multiple Texas State University Career Services professional development sessions.
 - Initiated a student panel session on “How I passed the BHA Exit Exam” using previous HA 4141 students.
 - Created new course instructor materials.

HA 4305: Health Services Marketing 2013

- New textbook adoption and new instructor materials developed upon senior faculty retirement.

HA 4305: Health Services Marketing 2013

- Completed the Texas State University Multicultural Curriculum Transformation and Research Institute (MCTI) and successfully transformed the course to include the review and approval of the Texas State University Multicultural Perspectives (MP) designation (HA 4305-MP), ongoing.
 - Large health services marketing group project initiated with a global marketing perspective.
 - Initiative includes both a written report and group presentation of strategic marketing plan, utilizing marketing concepts typically applied in the United States healthcare industry; follow-on comparison of marketplace characteristics.

HA 4315: Health Services Problem Solving and Decision Making 2011

- New textbook adoption and new instructor materials developed upon senior faculty retirement.

E. Funded External Teaching Grants and Contracts:

External Curriculum Development Grant (national): 12/08/2011
Health Information Management Systems Technology and Analysis (HIMSTA) Program: Data and Information Course Series (3 modules). Association of University Programs in Health Administration (AUPHA) and Health Information Management Systems Society (HIMSS). Total award = \$5,000.

F. Submitted, but not Funded, External Teaching Grants and Contracts:

G. Funded Internal Teaching Grants and Contracts:

H. Submitted, but not Funded, Internal Teaching Grants and Contracts:**I. Other**

Online Teaching Experience with Learning Management Systems (LMS):

- TRACS (Sakai)
- Blackboard
- Canvas
- Moodle

Graduate faculty reappointment. Texas State University. 2011-2016

Adjunct graduate faculty member appointment for master's committees and to teach HA 5375 – Healthcare Accounting, Texas State University. 2010-2011

- Prior to completion of dissertation (ABD).

Texas State University, School. of Health Administration Field Internship Preceptor:

- Medical Group Practice Field Preceptor of Texas State University School of Health Administration Residency/Internships placements (prior to being hired as faculty).
- BHA Students observed:
 - Dana Zaijeck, 2009
 - Meghan Duncan, 2009
 - Jackie Schienost, 2008

Continuing Professional Education:

Medical Group Management Association (MGMA) Professional Papers Committee Training Webinar for Grading Teams (1 contact hour). Austin, Texas. 12/18/2014

Capital City Medical Group Management Association (CCMGMA) meeting: Strategies for Maximizing Practice Financial Performance (1 contact hour). Austin, Texas. 11/13/2014

Central and South Texas American College of Healthcare Executives (ACHE) Joint Chapter Educational Conference (3 contact hours). San Marcos, Texas. 11/07/2014

Math Success Strategies and Accommodations for Students with Disabilities Online Webinar (1 contact hour). San Marcos, Texas. 10/30/2014

Leveraging Big Data to Mitigate Health Care Fraud Risk (1 contact hour). Healthcare Financial Management Association (HFMA) continuing education webinar. San Marcos, Texas. 10/30/2014

South Texas ACHE Chapter Fall Education Seminar (3 contact hours). San Antonio, Texas	10/17/2014
Instructor Responsibilities for Academic Accommodations in the Classroom Online Webinar (1 contact hour). San Marcos, Texas.	10/15/2014
Capital City Medical Group Management Association (CCMGMA) meeting: New Frontiers in Patient Engagement (1 contact hour). Austin, Texas.	9/25/2014
Dean's Seminar for Teaching and Learning in University College (2 contact hours). Texas State University US 1100 Seminar Program. San Marcos, Texas.	9/19/2014
Building Faculty Credentials and Documentation for Promotion (1.5 contact hours). Texas State University Faculty Development. San Marcos, Texas.	9/19/2014
A Common Experience for Faculty: Forming Discussions around Coming of Age in Mississippi, the Common Reading Book (1.5 contact hours). San Marcos, Texas.	9/09/2014
Texas State University Faculty Learning Community (FLC) for Globalization (10 contact hours). San Marcos, Texas.	9/05/2014- present
Healthcare EFT Standard - What You Need to Know about the Provider's Rights and Options (1 contact hour). Healthcare Financial Management Association (HFMA) continuing education webinar. San Marcos, Texas.	8/19/2014
US 1100 Instructor Development Workshop (4 contact hours). San Marcos, Texas.	8/11/2014
High Performance Healthcare (1 contact hour). Healthcare Financial Management Association (HFMA) continuing education webinar. San Marcos, Texas.	8/01/2014
IHI Open School for Health Professions – Basic Certificate (23.5 contact hours). Institute for Healthcare Improvement (IHI). Austin, Texas.	7/19/2014
Canvas Online Learning Management System (LMS) Orientation. New England College of Business and Finance Faculty Development (2 contact hours). Austin, Texas.	7/09/2014

Association of University Programs in Health Administration (AUPHA) Annual Meeting & Global Symposium (24 contact hours). San Antonio, Texas.	6/17/2014- 6/19/2014
CITI Collaborative Institutional Training Initiative Human Research Curriculum. Stage 3 Refresher Course (1 contact hour). Austin, Texas.	8/20/2012
Capital City Medical Group Management Association (CCMGMA) meeting: Managing Team Effectiveness: Understanding and Meeting Physician Needs (1 contact hour). Austin, Texas.	5/22/2014
Building Community and Engaging Students in Online Courses. Concordia University-Texas and The Learning House (1 contact hour). Austin, Texas.	5/13/2014
US 1100 Instructor Development Workshop (4 contact hours). San Marcos, Texas.	4/30/2014
Texas Medical Group Management Association 2014 Fall Conference: Overcoming Adversity (10 contact hours). Houston, Texas.	4/23/2014- 4/25/2014
Capital City Medical Group Management Association (CCMGMA) meeting: Key Strategies for Transforming Healthcare Processes and Optimizing Working Capital (1 contact hour). Austin, Texas.	3/27/2014
Five Keys to Enrolling Students in Crowded Online Market (1 contact hour). Concordia University-Texas Online Professional Development Training. Austin, Texas.	3/27/2014
Introduction to Simple Linear Regression and Multiple Regression with SPSS (2 contact hours). Texas State University Academic Development and Assessment continuing education. San Marcos, Texas.	3/21/2014
Academic Integrity and the Online Classroom (1 contact hour). Concordia University-Texas Online Professional Development Training. Austin, Texas.	3/18/2014
Analyzing Data with Bivariate Correlations (2 contact hours). Texas State University Academic Development and Assessment continuing education. San Marcos, Texas.	3/05/2014
Faculty Toolkit: Scholarly Impact Beyond Traditional Measures (1.5 contact hours). Texas State University Academic Development and Assessment continuing education. San Marcos, Texas.	2/26/2014

Crazy Like Us: The Globalization of the American Psyche by Ethan Watters (2 contact hours). Texas State University Department of Sociology Common Experience lecture. San Marcos, Texas.	2/24/2014
Theory Construction and Model Building – Foundations (2 contact hours). Texas State University Academic Development and Assessment continuing education. San Marcos, Texas.	2/21/2014
The How's and Why's of a Patient-Centered Approach to Population-Based Healthcare (1 contact hour). HFMA Texas State Chapter continuing education webinar. San Marcos, Texas.	2/18/2014
Teaching Latino Students at the University Level: Culturally Responsive Pedagogy (1.5 contact hours). Texas State University Academic Development and Assessment continuing education. San Marcos, Texas.	2/14/2014
Improving Health Literacy & the Importance of Patient Engagement (1 contact hour). Austin HIMSS continuing education webinar. San Marcos, Texas.	2/11/2014
Medical Group Management Association (MGMA) State Leaders Conference (13 contact hours). Denver, Colorado.	2/06/2014- 2/08/2014
An Introduction to Quantitative Research: Statistical Significance Testing (2 contact hours). Texas State University Academic Development and Assessment continuing education. San Marcos, Texas.	2/05/2014
Capital City Medical Group Administrators (CCMGA) meeting: 2014 Texas Medical Association – Legislative Update. (1 contact hour). Austin, Texas.	1/23/2014
CPT® 2014: The Inside Scoop on the Year's Most Influential Coding Changes (1 contact hour). SuperCoder.com continuing education webinar. Austin, Texas.	12/19/2013
Keys to Success Under Medicare Shared Savings (1 contact hour). Premier Conference Services continuing education webinar. Austin, Texas.	12/18/2013
Physician Compensation in a Value-Based World (1.5 contact hours). Healthcare Financial Management Association (HFMA) Texas State Chapter webinar. Austin, Texas.	12/17/2013
CIO Panel: The Health IT Decision-Makers (1 contact hour). Austin Health Information Management Systems Society (HIMSS) webinar. Austin, Texas.	12/10/2013

IBM Watson: Transforming Cancer Data and Healthcare (1 contact hour). Austin Health Information Management Systems Society (HIMSS) webinar. Austin, Texas.	11/12/2013
The Patient Protection and Affordable Care Act – What Does It All Mean? (1 contact hour). Texas State University McCoy College of Business Administration Department of Finance and Economics and the College of Health Professions panel discussion. San Marcos, Texas.	11/18/2013
Online Learning at Public Universities: A Survey of AASCU Members (1 contact hour). Learning House webinar. San Marcos, Texas.	11/07/2013
Texas State University School of Health Administration Conference (3 contact hours). San Marcos, Texas.	11/01/2013
The Future of Mental Health Recovery: How Can I Help? (1 contact hour). The Texas State University Common Experience, College of Health Professions, and the Hogg Foundation for Mental Health continuing education.	10/28/2013
Central and South Texas American College of Healthcare Executives (ACHE) Joint Chapter Educational Conference (3 contact hours). San Marcos, Texas.	10/25/2013
Faculty Showcase: Teaching in the Virtual World of Second Life (1 contact hour). Texas State University Faculty Development. San Marcos, Texas.	10/18/2013
Capital City Medical Group Administrators (CCMGA) meeting: Clinical Pathology Laboratories (CPL) and Coding Changes. (1 contact hour). Austin, Texas.	10/17/2013
Virtual Simulations for Your Health Administration Students (1 contact hour). Jones & Bartlett webinar: LearnScapes online virtual reality education. San Marcos, Texas.	10/15/2013
HHS HIPAA Final Rule Compliance & Cyber Attacks: Are You Prepared? (1 contact hour). Austin Health Information Management Systems Society (HIMSS) webinar. Austin, Texas.	10/08/2013
Online Professional Development Training: Online Educational Concerns and Challenges (1 contact hour). Learning House webinar. San Marcos, Texas.	9/24/2013
Innovation Solutions For Hospital/Physician Alignment That Work (1 contact hour). Healthcare Financial Management Association (HFMA) Texas Chapter continuing education webinar. Austin, Texas.	9/17/2013

The ACA Three Years Later: Inertia or Implementation? (1 contact hour). Austin Health Information Management Systems Society (HIMSS) webinar. Austin, Texas.	9/10/2013
Building Faculty Credentials and Documentation for Promotion (1.5 contact hours). Texas State University Faculty Development. San Marcos, Texas.	8/28/2013
Healthcare Financial Management Association (HFMA)-South Chapter and American College of Healthcare Executives (ACHE)-Central Chapter Joint Summer Summit Institute Conference (1.5 contact hours). Austin, Texas.	8/22/2013
Concordia University-Austin 2013 Faculty Retreat – Teaching Innovation: The Role of Change in Higher Education and Teaching Innovation: Culturally Responsive Teaching in Higher Education (4 contact hours). Austin, Texas.	8/20/2013
Online Professional Development Training: Moving a Class Online (1 contact hour). Learning House webinar. Austin, Texas.	7/30/2013
Capital City Medical Group Administrators (CCMGA) meeting: 2013 Texas Legislative Update (1 contact hour). Austin, Texas.	7/25/2013
Concordia University Faculty Learning Management System (LMS) Online Training Session (BP 501-01-1305) – Foundations in Online Delivery (8 contact hours). Austin, Texas.	6/01/2013- 6/30/2013
Capital City Medical Group Administrators (CCMGA) meeting: Frost Health Care Reform University (1 contact hour). Austin, Texas.	5/29/2013
Concordia University Faculty Learning Management System (LMS) Online Training Session – Faculty Orientation to Moodle (4 contact hours). Austin, Texas.	5/07/2013
College of Health Professions Research Share & Tell: IIRDA and Quantitative Tools (1 contact hour). San Marcos, Texas.	4/30/2013
Texas State University Instructional Technology Support (ITS) AdobeConnect Faculty Training session (1 contact hour). Dallas, Texas.	4/26/2013
12 th Annual 2013 Texas National Association for Multicultural Education Conference. A Global Odyssey: Exploring Multicultural Education in our Changing World (4 contact hours). San Marcos, Texas.	4/19/2013- 4/20/2013

Texas State University's Office of Professional Development Personalized Academic and Career Exploration (PACE) Training Workshop (1.5 contact hours). San Marcos, Texas.	4/12/2013
Capital City Medical Group Administrators (CCMGA) meeting: The St. David's Foundation – A Largely Untold Story. (1 contact hour). Austin, Texas.	3/28/2013
Texas Public Health Association Annual Educational Conference. Center for Disease Control's Biosense 2.0 Panel (1 contact hour). San Antonio, Texas.	3/21/2013
Texas State University Word Press Faculty Website Development Seminar (1.5 contact hours). San Marcos, Texas.	3/04/2013
Medical Group Management Association (MGMA) State Leaders Conference (15.5 contact hours). Denver, Colorado.	2/08/2013- 2/09/2013
South Texas Annual Joint Healthcare Conference: Healthcare Landscape 2013 (7.5 contact hours). San Antonio, Texas.	1/25/2013
Capital City Medical Group Administrators (CCMGA) meeting: Texas Medical Association's 83 rd Texas Legislature Update (1 contact hour). Austin, Texas.	1/24/2013
Texas State University Instructional Technologies Support Workshop: Creating and Teaching an Online Course Workshop (40 contact hours). San Marcos, Texas.	1/03/2013- 1/11/2013
Medical Group Management Association (MGMA) State Forum Representative Live Webinar Training Session (1 contact hour).	12/27/2012
Medical Group Management Association (MGMA) Live Webinar: Important Steps Medical Practices Can Take to Safeguard Their Business (1.5 contact hours).	11/29/2012
Texas State University School of Health Administration Fall Healthcare Conference (1.5 contact hours). San Marcos, Texas.	11/16/2012
Medical Group Management Association (MGMA) Annual Conference – 2012 (10 contact hours). San Antonio, Texas.	10/21/2012- 10/24/2012
CITI Collaborative Institutional Training Initiative Human Research Curriculum. Stage 2 Refresher Course (1 contact hour).	8/20/2012

Capital City Medical Group Administrators (CCMGA) meeting: Lakeway Regional Medical Center – Open for Business (1 contact hour). Austin, Texas.	7/26/2012
Preparing Students for Socially Responsible Global Citizenship Faculty Development Workshop (15 contact hours). Academic Development and Assessment, Texas State University. San Marcos, Texas.	7/14/2012- 7/15/2012
Health Information Management Systems Society (HIMSS), Austin Chapter meeting: Emerging Trends in Information Security: Best Practices from Policy to Technology Controls (1 contact hour). Austin, Texas.	7/10/2012
Capital City Medical Group Administrators (CCMGA) meeting: CCMGA Special “Encore” Event with Senator Kirk Watson (1 contact hour). Austin, Texas.	6/28/2012
Association of University Programs in Health Administration (AUPHA) Annual Meeting & Global Symposium (24 contact hours). Minneapolis, Minnesota.	5/31/2012- 6/02/2012
Multicultural Curriculum Transformation and Research Institute (MCTI) (40 contact hours). College of Liberal Arts, Center for Multicultural and Gender Studies, Texas State University. San Marcos, Texas.	5/21/2012- 5/25/2012
Capital City Medical Group Administrators (CCMGA) meeting: Mobile Health: A Sneak Peak into Some Fascinating Innovations that will Affect Your Practice (1 contact hour). Austin, Texas.	5/17/2012
Writing and Reviewing Results of Student Learning Outcomes (SLOs) Assessment (1.5 contact hours). Academic Development and Assessment, Texas State University. San Marcos, Texas.	4/16/2012
Texas Medical Group Management Association 2012 Annual Meeting: A Collaborative Approach to Healthcare Change (10 contact hours). Bastrop, Texas.	4/11/12- 4/13/2012
Allies of Texas State Program (4 contact hours). Ally Certification Awarded by the Vice President for Student Affairs, Allies of Texas State Program, Texas State University. San Marcos, Texas.	4/04/2012
Overview of Grants Management (1 contact hour). Texas State University. San Marcos, Texas.	3/22/2012

College of Health Professions Spring 2012 Brown Bag "Share and Tell": Challenges & Opportunities of a Large Grant: The PURE-HIT Experience (1 contact hour). San Marcos, Texas.	3/22/2012
Health Information Management Systems Society (HIMSS), Austin Chapter meeting: A Data-Driven Approach Towards EHR Implementation And Optimization (1 contact hour). Austin, Texas.	3/13/2012
Transition from Combat to Classroom (2.5 contact hours). Texas State University. San Marcos, Texas.	2/06/2012
Texas Hospital Association 2012 Annual Conference: Opening Session and Keynote, Mike Leavitt (1 contact hour). Austin, Texas.	2/01/2012
Capital City Medical Group Administrators (CCMGA) meeting: Branding a Prescription for Success (1 contact hour). Austin, Texas.	1/26/2012
Health Information Management Systems Society (HIMSS), Austin Chapter meeting: The creation, progress and sustainability of Sandlot Solutions, an HIE and white space finalist (1 contact hour). Austin, Texas.	1/10/2012
Capital City Medical Group Administrators (CCMGA) quarterly meeting: Compliance in Healthcare Administration (1 contact hour). Austin, Texas	12/08/2011
Association of University Programs in Health Administration 2011 Undergraduate Workshop (12.0 contact hours). Birmingham, Alabama	11/04/2011- 11/06/2011
Medical Group Management Association 2011 Annual Conference (16.75 contact hours). Las Vegas, Nevada	10/23/2011- 10/26/2011
Texas State University School of Health Administration Fall Healthcare Conference (3 contact hours). San Marcos, Texas	10/21/2011
Ways of Finding the Data You Need (2 contact hours). Texas State University. San Marcos, Texas	10/06/2011
Regression-Based Tests for Mediation and Moderation (4 contact hours). Texas State University. San Marcos, Texas	09/30/2011
Texas Culture Change Coalition, 2011 Symposium. (5 contact hours). Texas Culture Change Coalition, San Marcos, Texas	09/23/2011
Preparing a Proposal (Pre-Award Services) (2 contact hours). Texas State University. San Marcos, Texas	09/22/2011

Capital City Medical Group Administrators (CCMGA) quarterly meeting: Humans, Fire, and a Room Full of Socks (1 contact hour). Austin, Texas	07/21/2011
American College of Healthcare Executives-Central Texas Chapter 2011 Summer Satellite Series (2 contact hours). Austin, Texas	07/16/2011
Capital City Medical Group Administrators (CCMGA) quarterly meeting: Retirement Plan Management and Design for Medical Groups (1 contact hour). Austin, Texas	05/19/2011
American College of Healthcare Executives Congress on Healthcare Leadership (12.0 contact hours). Chicago, Illinois	03/21/2011- 03/24/2011
Healthcare Financial Management Association Texas State Conference 2011 (4 contact hours). Austin, Texas	03/27/2011
Teaching Strategies that Create that... Aha! Moment (1.5 contact hours). Texas State University. San Marcos, Texas	01/25/2011
Healthcare Landscape 2011, South Texas Annual Joint Healthcare Conference (6 contact hours). San Antonio, Texas	01/28/2011
Program for Excellence in Teaching and Learning (16 contact hours). Texas State University. San Marcos, Texas (program completed)	
	Sessions attended: 08/27/2010
	09/24/2010
	10/29/2010
	11/19/2010
	01/28/2011
	02/25/2011
	03/25/2011
Capital City Medical Group Administrators (CCMGA) quarterly meeting: The EMR Journey: A Structural Approach (1 contact hour)	11/18/2010
Texas State University School of Health Administration Fall Healthcare Conference (1.5 contact hours). San Marcos, Texas	10/29/2010

III. Scholarly/Creative

A. Works in Print (including works accepted, forthcoming, in press)

1. Books (if not refereed, please indicate)

a. Scholarly Monographs:

b. Textbooks:

c. Edited Books:

d. Chapters in Books:

Lieneck, C. (2014). Medical and health information technology: Blessing or ethics nightmare? In Morrison, E. & Furlong, B. (Eds.), *Health care ethics: Critical issues for the 21st century (3rd ed.)*. Sudbury, MA: Jones & Bartlett Learning.

e. Creative Books:

2. Articles

a. Refereed Journal Articles:

Lieneck, C. (2014). Member perspectives on the ACA insurance exchange grace period. *Medical Group Management Association Connection 14(5)*, 45-48.

- Cabell's Academic Publishing Data:
 - Blind Peer Review, 3+ external reviewers
 - Acceptance rate: 30%

Lieneck, C., Morrison, E., & Price, L. (2013). Criterion-referenced exit examinations: An institution's internal process for psychometric analysis. *Current Issues in Education 16(2)*, 1-15.

- Cabell's Academic Publishing Data:
 - Double-Blind Peer Review, 3+ external reviewers
 - Acceptance rate: 22%

Lieneck, C. (2013). Assessing the other "R" in RHIOs. *Medical Group Management Association Connexion 13(8)*, 42-43.

- Cabell's Academic Publishing Data:
 - Blind Peer Review, 3+ external reviewers
 - Acceptance rate: 30%

Lieneck, C. & Weaver, E. (2013). Capital questions: Balance sheets and leasing changes. *Medical Group Management Association Connexion* 13(2), 44-45.

- Cabell's Academic Publishing Data:
 - Blind Peer Review, 3+ external reviewers
 - Acceptance rate: 30%

Lieneck, C. (2012). Service scripts, pay for performance, and practice liability: Learn how to manage what will be measured. *Medical Group Management Association Virtual Connexion* 12(8), 61-63.

- Cabell's Academic Publishing Data:
 - Blind Peer Review, 3+ external reviewers
 - Acceptance rate: 30%

Lieneck, C. (2012). Avoiding pitfalls: Integration survival techniques for the practice manager. *Medical Group Management Association Connexion* 12(7), 40-43.

- Cabell's Academic Publishing Data:
 - Blind Peer Review, 3+ external reviewers
 - Acceptance rate: 30%

b. Non-Refereed Journal Articles:

Lieneck, C. (2014, June). Medical Group Management Association (MGMA) State Forum Representative Newsletter. *Texas Medical Group Management Association (TxMGMA)*.

Lieneck, C. (2014, March). Medical Group Management Association (MGMA) State Forum Representative Newsletter. *Texas Medical Group Management Association (TxMGMA)*.

Lieneck, C. (2013, October). Medical Group Management Association (MGMA) State Forum Representative Newsletter. *Texas Medical Group Management Association (TxMGMA)*.

Lieneck, C. (2013, June). Medical Group Management Association (MGMA) State Forum Representative Newsletter. *Texas Medical Group Management Association (TxMGMA)*.

Lieneck, C. (2012, August). How are you a glocal? *US 1100 faculty submission and accepted blog post for the 2012 Common Experience Theme*.
<http://whereamiwearing.com/2012/08/how-are-you-a-glocal/>

Weaver, E. & Lieneck, C. (2011). Generation next: The evolving influence of the millennials on the healthcare industry. *Central Texas Chapter – American College of Healthcare Executives (CT-ACHE) 4th Quarter Newsletter*, p. 5.

Lieneck, C. (1997). University first responders (guest editorial). *Emergency – Journal of Emergency Services* 29(9), 6-8.

3. Conference Proceedings

a. Refereed Conference Proceedings:

b. Non-Refereed Conference Proceedings:

4. Abstracts:

Lieneck, C., Sokan, A., McIlwain, A., McGowan, M., Esparza, S. (2014, June). *Reality bytes: A collaborative discussion on the infusion of virtual reality teaching tools*. San Antonio, Texas.

- Accepted peer-reviewed presentation proposal (national conference).
- Presented at the Association of University Programs in Health Administration (AUPHA) Annual Conference.

Lieneck, C. (2014, April). *Got credentials? MGMA certification and fellowship and how Texas MGMA can help*. Houston, Texas.

- Accepted peer-reviewed presentation proposal (state conference).
- Presented at the Texas Medical Group Management Association Annual Conference.

Lieneck, C. & Nowicki, M. (2013, June). *How are you “accounting” for their prerequisite? Graduate student healthcare finance success*. Monterey, California.

- Accepted peer-reviewed poster presentation proposal (national conference).
- Presented at the University Programs in Healthcare Administration (AUPHA) Annual Meeting & Global Symposium.

Lieneck, C. (2013, April). *PPACA and the post-election – now what?* Dallas, Texas.

- Accepted peer-reviewed presentation proposal (state conference).
- Presented at the Texas Medical Group Management Association Annual Conference.

Lieneck, C. (2013, April). *Preparing students for a global marketplace: Multiculturalism and career readiness*. San Marcos, Texas.

- Accepted peer-reviewed poster presentation proposal (state conference).
- Presented at the Texas National Association for Multicultural Education (NAME) 2013 Annual Conference.

Lieneck, C. & Weaver, E. (2013, April). *The process and benefits of ACMPE board certification and fellowship: Your time is now!* Dallas, Texas.

- Accepted peer-reviewed presentation proposal (state conference).
- Presented at the Texas Medical Group Management Association Annual Conference.

Lampman, D., Lieneck, C., Weaver, E, & Timon, L. (2013, March). *Health information exchange and meaningful use*. San Antonio, Texas.

- Accepted peer-reviewed presentation proposal (state conference).
- Presented at the Texas Public Health Association Annual Education Conference.

Lieneck, C. (2012, May). *Inherent success? Understanding personality and core competencies in healthcare administration undergraduate students*. Minneapolis, Minnesota.

- Accepted peer-reviewed poster presentation proposal (national conference).
- Presented at the Association of University Programs in Health Administration (AUPHA) 2012 Annual Meeting & Global Symposium.

Lieneck, C. (2011, November). *Mandatory fun: In-class exercise to demonstrate healthcare quality reform*. Birmingham, Alabama.

- Accepted peer-reviewed presentation proposal (national conference).
- Association of University Programs in Health Administration Undergraduate Workshop.

Reardon, R., Lieneck, C., Hollis, M., & Wadenda, P. (2009, June). *Measuring the safety culture of chemical manufacturing employees*. San Antonio, Texas.

- Accepted peer-reviewed presentation proposal (national conference).
- Presented to the American Society of Safety Engineers, Safety Annual Conference.

5. Reports:

6. Book Reviews:

Manuscript Review for the Ashford University Health Administration Program and Bridgeport Publishing (online course: HCA 305): 2013

Textbook: *The U.S. Health Care System*.

Chapters Reviewed:

- 1 – Introduction to the U.S. Healthcare System
- 2 – A Brief History of Healthcare Reform in the United States
- 3 – Financing and Reimbursement
- 4 – Providers and Personnel
- 5 – Hospitals, Clinics, Offices, and Other Points of Delivery
- 9 – Healthcare Research
- 10 – Healthcare and Technology
- 11 – International Systems in Healthcare
- 12 – Future of U.S. Healthcare

Manuscript Review for the Ashford University Health Administration Program and Bridgeport Publishing (online course: HCA 375). 2013

Textbook: *Principles of Health Care Quality*.

Chapters Reviewed:

- 1 – Introduction to Quality Improvement and Accreditation
- 2 – Quality Improvement in the Health Care Industry
- 3 – Accreditation, Regulation, and Agencies of Health Care Quality
- 4 – Data Resources
- 5 – Measuring Performance
- 6 – Statistical Analysis
- 7 – Six Sigma
- 8 – Lean Theory
- 9 – Real World Aspects of Quality Improvement

7. Other Works in Print:

Lieneck, C. (2013). *Certified Medical Practice Executive (CMPE) Full Mock Exam*.

- MGMA Body of Knowledge Examination prepared for the Texas Medical Group Management Association Fall and Spring Conference Sessions (multiple choice and essay).

Contributing reviewer for the new printing of *HFMA's Introduction to Hospital Accounting*, 5th ed., 2011 Coursepack.

Contributing reviewer for the new printing of *HFMA's Introduction to Hospital Accounting*, 5th ed., 2010.

Professional Case Studies:

Lieneck, C. (2011). *Investigation into the use of a third party medical lien program by the medical group practice*.

- Accepted peer-reviewed case study required for the election to Fellow in the American College of Medical Practice Executives/Medical Group Management Association.
- Blind Peer Review, 3+ external reviewers (MGMA Professional Papers Committee).
- MGMA member-only website access:

<http://www.mgma.com/practice-resources/articles/fellow-papers/2011/investigation-into-the-use-of-a-third-party-medical-lien-program-by-the-medical-group-practice-acm>

Lieneck, C. (2007). *The financial and operational impact for a large radiology practice created by the Texas Medicaid program's new radiology preauthorization requirement.*

- Accepted peer-reviewed case study required for the election to Fellow in the American College of Medical Practice Executives/Medical Group Management Association.
- Blind Peer Review, 3+ external reviewers (MGMA Professional Papers Committee).
- MGMA member-only website access:

<http://www.mgma.com/practice-resources/articles/fellow-papers/2011/the-financial-and-operational-impact-for-a-large-radiology-practice-created-by-the-texas-medicaid-pr>

Lieneck, C. (2006). *Preparation for JCAHO audit measures in affiliated ambulatory healthcare facilities.*

- Accepted peer-reviewed case study required for the election to Fellow in the American College of Medical Practice Executives/Medical Group Management Association.
- Blind Peer Review, 3+ external reviewers (MGMA Professional Papers Committee).
- MGMA member-only website access:

<http://www.mgma.com/practice-resources/articles/fellow-papers/2011/preparation-for-jcaho-audit-measures-in-affiliated-ambulatory-healthcare-facilities-acmpe-fellow-p>

Health Information Technology (HIMSTA) Accepted Teaching Module:

Lieneck, C. & Weaver, E. (2012). *Module 1b: Data and information, component 1: Introduction to data and information and the sources and origins of data and data collection.* Association of University Programs in Health Administration (AUPHA) and Health Information Management Systems Society (HIMSS) teaching grant product.

- Peer-reviewed course and instructor materials accepted for the Health Information Management Systems Technology and Analysis (HIMSTA) beta-testing initiative.
- Teaching grant for course development funded by AUPHA, CAHME, and Siemens.
- Professionally narrated PowerPoint slide set, syllabus, instructor's guide, and final exam.
- AUPHA member-only website access:

<http://network.aupha.org/himsta>

Health Information Technology (HIMSTA) Accepted Teaching Module:

Lieneck, C. & Weaver, E. (2012). *Module 1b: Data and information, component 1: Introduction to data and information and the sources and origins of data and data collection*. Association of University Programs in Health Administration (AUPHA) and Health Information Management Systems Society (HIMSS) teaching grant product.

- Peer-reviewed course and instructor materials accepted for the Health Information Management Systems Technology and Analysis (HIMSTA) beta-testing initiative.
- Teaching grant for course development funded by AUPHA, CAHME, and Siemens.
- Professionally narrated PowerPoint slide set, syllabus, instructor's guide, and final exam.
- AUPHA member-only website access:

<http://network.aupha.org/himsta>

Health Information Technology (HIMSTA) Accepted Teaching Module:

Lieneck, C. & Weaver, E. (2012). *Module 1b: Data and information, component 3: Data as a complex asset, databases, and data sharing*. Association of University Programs in Health Administration (AUPHA) and Health Information Management Systems Society (HIMSS) teaching grant product.

- Peer-reviewed course and instructor materials accepted for the Health Information Management Systems Technology and Analysis (HIMSTA) beta-testing initiative.
- Teaching grant for course development funded by AUPHA, CAHME, and Siemens.
- Professionally narrated PowerPoint slide set, syllabus, instructor's guide, and final exam.
- AUPHA member-only website access:

<http://network.aupha.org/himsta>

Lieneck, C. (2010). *An examination of individual competencies among students matriculating through an undergraduate healthcare administration program*.

- Dissertation completed for the Texas State University PhD in Adult, Professional, and Community Education Program.
- Dissertation Chair: Larry Price, PhD.

B. Works not in Print

1. Papers Presented at Professional Meetings:

2. Invited Talks, Lectures, and Presentations:

Lieneck, C. (2014, December). *Healthcare finance body of knowledge for the medical practice administrator*. Online webinar.

- Invited lecture for the Idaho State CMPE Study group (state forum).

Lieneck, C., Duncan, L., Hardy, R., Hoeth, R., & Wiederhold, J. (2014, December). *Effective ways to advance your career in healthcare management*. Austin, Texas.

- Invited talk (moderator) for the Central Texas American College of Healthcare Executives (ACHE) Healthcare Executive Network forum (local forum).

Lieneck, C. (2014, November). *Healthcare finance body of knowledge for the medical practice administrator*. Online webinar.

- Invited lecture for the Medical Group Management Association (MGMA) Southern Section Certified Medical Practice Executive (CMPE) Review Course (national forum).

Lieneck, C. (2014, August). *Healthcare finance body of knowledge for the medical practice administrator*. Online webinar.

- Invited lecture for the Medical Group Management Association (MGMA) Southern Section Certified Medical Practice Executive (CMPE) Review Course (national forum).

Lieneck, C. (2014, July). *The healthcare administration profession in the midst of healthcare reform*. Online webinar.

- Invited lecture and talk for the Concordia University-Texas Healthcare Administration Program's prospective students (local forum).

Lieneck, C. (2014, June). *Incident-to billing procedures for the pediatric medical office*. Austin, Texas.

- Invited talk and consultation for the Chisholm Trail Pediatrics medical group (local forum).

Lieneck, C. (2014, May). *Review of risk management best practices for the medical office*. Austin, Texas.

- Invited talk and consultation for the Eye Physicians of Austin medical group (local forum).

Lieneck, C., Hardy, R., Hilsabeck, J., Hoeth, R., & Wiederhold, J. (2014, May). *Effective ways to advance your career in healthcare management*. Austin, Texas.

- Invited talk (moderator) for the Central Texas American College of Healthcare Executives (ACHE) Healthcare Executive Network forum (local forum).

Lieneck, C., Nowicki, M., & Fields, T. (2014, January). *Professional healthcare administration associations and special interest groups – The Medical Group Management Association (MGMA)*. San Marcos, Texas.

- Invited talk for the Texas State University School of Health Administration, Healthcare Leadership Coalition (local forum).

Lieneck, C. (2013, November). *Managing healthcare business strategy: Strategic Financial Management*. San Marcos, Texas.

- Invited lecture for the Texas State University School of Health Administration Undergraduate Capstone Strategic Management (HA 4325) course (local forum).

Lieneck, C. (2013, November). *Healthcare finance body of knowledge for the medical practice administrator*. Online webinar.

- Invited lecture for the Medical Group Management Association (MGMA) Southern Section United States Certified Medical Practice Executive (CMPE) Review Course (national forum).

Lieneck, C. (2013, September). *Managing healthcare business strategy: External environmental assessment – Market and customers*. San Marcos, Texas.

- Invited lecture for the Texas State University School of Health Administration Undergraduate Capstone Strategic Management (HA 4325) course (local forum).

Lieneck, C., Pope, J., & Sexton, C. (2013, August). *Sustaining a financially vibrant healthcare organization*. Austin, Texas.

- Invited talk (moderator) and discussion for the South Texas Healthcare Financial Management Association (HFMA) and Central Texas American College of Healthcare Executives (ACHE) Joint Summer Summit Educational Conference (local forum).

Lieneck, C. (2013, August). *Healthcare finance body of knowledge for the medical practice administrator*. Online webinar.

- Invited lecture for the Medical Group Management Association (MGMA) Southern Section United States Certified Medical Practice Executive (CMPE) Review Course (national forum).

Lieneck, C. (2013, July). *Healthcare finance body of knowledge for the medical practice administrator*. Online webinar.

- Invited lecture for the Medical Group Management Association (MGMA) Southern Section United States Certified Medical Practice Executive (CMPE) Review Course (national forum).

Lieneck, C., Nowicki, M., & Nauert, R. (2012, September). *Professional healthcare administration associations and special interest groups – The Medical Group Management Association (MGMA)*. San Marcos, Texas.

- Invited talk for the Texas State University School of Health Administration, Healthcare Leadership Coalition (local forum).

Nowicki, M., Lieneck, C., & Chenven, N. (2012, August). *Accountability for the care we provide*. Austin, Texas.

- Invited talk for the American College of Healthcare Executives-Central Texas Chapter and the Healthcare Financial Management Association-South Texas Chapter Annual Summer Institute, 2012 (local forum).

Lieneck, C., Nowicki, M., Hooper, T., Hofer, K., & Kens, P. (2012, March). *Pi Sigma Alpha faculty panel on health care*. San Marcos, Texas.

- Invited talk for the Texas State University Public Administration Department (local forum).

Lieneck, C., Weaver, E., Nauert, T., & Timon, L. (2011, October). *ACO part II panel*. San Marcos, Texas.

- Invited talk (moderator) for the American College of Healthcare Executives-Central Texas Chapter and International ACHE Chapters (national and international forum).

Lieneck, C., Weaver, E., & Timon, L. (2011, June). *Apples and oranges: Accountable care integration challenges between the hospital and medical group practices*. Austin, Texas.

- Presentation to the Healthcare Information and Management Systems Society (HIMSS), Austin chapter (local forum).

Miller, T.R., Hardaway, B., Rohack, J.J., Weaver, E., Lieneck, C., & Timon, L. (2011, July). *Accountable care: Organizational transition toward prevention*. Austin, Texas.

- Invited talk for the American College of Healthcare Executives-Central Texas Chapter 2011 Summer Satellite Series (national and international forum).

Lieneck, C. (2010, November). *IT governance and management's role in major IT initiatives*. San Marcos, Texas.

- Guest lecture presented at Texas State University-San Marcos for the Health Information Management graduate certificate program (local forum).

Lieneck, C. & Weaver, E. (2009, November). *The medical group practice administrator*. San Marcos, Texas.

- Presentation to the Texas State University-San Marcos School of Health Administration Healthcare Leadership Coalition (local forum).

3. Consultancies:

Practice Consultant: 2012-present
Yogapeutics, LLC. South Austin contemporary aerial yoga and specialty pediatric sensory processing practice. Administrative and management support. Austin, Texas.

Practice Consultant: 2010
Pain Care Physicians, PA. Central Texas Physical Medicine and Rehabilitation (PM&R) medical group practice. Administrative and practice management support. Austin, Texas.

4. Workshops:

5. Other Works not in Print:

a. Works "submitted" or "under review":

b. Works “in progress”:*Manuscripts Currently In-Review with Peer-Reviewed Journals:*

Lieneck, C. Have we broken through the stereotype? MGMA financial managers are not simply “counting beans” anymore. Submitted to the *Medical Group Management Association (MGMA) Connection* in January, 2015. In review.

- Cabell’s Academic Publishing Data:
 - Blind Peer Review, 3+ external reviewers
 - Acceptance rate: 30%

Lieneck, C. & Morrison, E. Is success inherent? Exploratory analysis of personality type and residency performance in the undergraduate health administration student. Submitted to the *Journal of Health Administration Education* in August, 2014; received “revised and resubmit” in December, 2014.

- Cabell’s Academic Publishing Data:
 - Blind Peer Review, 3+ external reviewers
 - Acceptance rate: not listed

Lieneck, C. & Nowicki, M. Healthcare finance executive personalities revisited: A 10-year follow-up study. Submitted to *The Health Care Manager Journal* in December, 2014. In review.

- Cabell’s Academic Publishing Data:
 - Blind Peer Review, 2+ external reviewers
 - Acceptance rate: 50%

Lieneck, C. & Mileski, M. Measuring for success: Continuity of care systems that incorporate patient responsibility. Submitted to the *Medical Group Management Association (MGMA) Connection* in November, 2014. In review.

- Cabell’s Academic Publishing Data:
 - Blind Peer Review, 3+ external reviewers
 - Acceptance rate: 30%

Lieneck, C. IFRS and FASB convergence update, part II: The “LIFO” of your practice inventory. Submitted to the *Medical Group Management Association (MGMA) Connection* in November, 2014. In review.

- Cabell’s Academic Publishing Data:
 - Blind Peer Review, 3+ external reviewers
 - Acceptance rate: 30%

Lieneck, C. & Greathouse, D. Use of experiential learning activities to teach implicit communication in healthcare services marketing. Submitted to the *Journal of Health Administration Education* in October, 2014. In review.

- Cabell's Academic Publishing Data:
 - Blind Peer Review, 3+ external reviewers
 - Acceptance rate: not listed

Ongoing Research and Manuscripts In-Progress:

Lieneck, C. Personal Branding Teaching Tips in Healthcare Marketing. Classroom experiential branding technique to be submitted in early 2015 to the *Journal of Health Administration Education*.

Kruse, C. & Lieneck, C. HIMSS and AHIMA competency models and the Health Administration HIM course. Ongoing research into several Healthcare Information Management competency models.

Lieneck, C. & McIlwain, A. Infusion of globalization and multiculturalism into the healthcare administration classroom. Ongoing research and intended to be submitted to the *National FORUM of Multicultural Issues Journal* in late 2015 in accordance with the Texas State University Faculty Learning Community (FLC) on Globalization guidelines.

Claitor, D., Ling, E., Grace, M., Lieneck, C., & Linardos, C. Texas jail inmate deaths: An investigation into jail pharmacy formularies and practices. Ongoing research with the Texas Jail Project, intended to be submitted in 2015.

Collins, S., Lieneck, C., & Stephens, J. Veterans Health Administration (VHA) Discharged executive investigation on leadership preparations. Ongoing research intended to be submitted to a poster session for the Association of University Programs in Healthcare Administration (AUPHA) Annual Conference (June, 2015).

Lieneck, C. & Bird, Tracy. Member perspectives on preparations for the Certified Medical Practice Executive (CMPE) exam. Ongoing research intended to be submitted to the *Medical Group Management Association Connection* in February, 2015.

Lieneck, C. & Standiford, A. Group differences in multiculturalism levels among clinical and non-clinical healthcare students. Ongoing research on Texas State University School of Nursing and School of Health Administration students.

c. Other Works not in Print:

C. Grants and Contracts**1. Funded External Grants and Contracts:****2. Submitted, but not Funded, External Grants and Contracts:****3. Funded Internal Grants and Contracts:**

Texas State University 2014 Research Enhancement Program (REP): 12/05/2013
The evolving role of the healthcare CFO: A 10-year follow-up study to determine senior financial executive group differences. Total award = \$550.

Texas State University Library Grant: 1/04/2012
The journey towards accountable care. Texas State University-San Marcos Library Research Grant (Application #03-308-516). Total award = \$2,805.

4. Submitted, but not Funded, Internal Grants and Contracts:

Texas State University 2013 Grant for Instructional Technology (GIT):
Healthcare Marketing Simulation: The Customer Care Interactive Experience Analysis.
Submitted 10/01/2013, unfunded.

Texas State University 2013 Research Enhancement Program (REP):
The evolving role of the healthcare CFO: A 10-year follow-up study to determine senior financial executive group differences. Submitted 10/30/2012, unfunded.

D. Fellowships, Awards, Honors:

IV. Service

A. Institutional:

1. University:

Texas State University Honor Code Council, Faculty Member.	2014-present
Texas State University, University College/University Seminar Faculty Internship Preceptor.	2014
Texas State University, University College/University Seminar PACE-MAC Peer Mentor Preceptor.	2014-present
Texas State University Veterans Initiative Mentor – Bobcat Bond. Retention Management and Planning Office.	2013-present
Texas State University Information Technology Support (ITS) 2013 Adobe Connect 9 Pilot Study Participant.	2013
Texas State University Student Health Center Advisory Committee Member.	2013 2012 2011
<ul style="list-style-type: none"> 2 year regular term, extended an additional, third year due to electronic medical record implementation and initiation of managed care/third party payer negotiations. 	

2. College:

Search Committee Member: Department of Health Information Management Search Committee, Open-Rank (position #2015-55; ongoing).	11/01/2015-present
Search Committee Chair: Department of Health Information Management Search Committee, Open-Rank (position #2015-36; successful search/complete).	2/17/2014-1/31/2015
College of Health Professions Summer 2014 Commencement Ceremony Marshall	2014
Search Committee Chair: Department of Health Information Management Assistant Professor Search Committee (position #2014-80; successful search/complete).	2/17/2014-7/01/2014

Texas State University Bobcat Days Representative for the School of Health Administration primary faculty representative.

Dates attended:

11/15/2014
10/18/2014
4/05/2014
2/15/2014
11/16/2013
10/12/2013
3/02/2013
11/10/2012
2/25/2012
11/19/2011
11/13/2010

College of Health Professions Fall 2012 Commencement Ceremony
Marshall 2012

College of Health Professions 2013 Common Experience Committee
Representative. 2012-
present

3. Departmental/School:

Chair: School of Health Administration Policy Review Task
Force. 8/01/2014-
10/15/2014

School of Health Administration Director Search Committee
Member. 8/28/2013-
2/25/2014

Program Coordinator: Central and South Texas American College
of Healthcare Executives (ACHE) Fall Collaborative/Joint Meeting. 2014
2013

- Program leader responsible for coordination of networking and education sessions held each year at Texas State University.
- Event brings 75+ professionals to the Texas State University campus, highlighting the School of Health Administration.
- Coordination with various University resources to include the McCoy College of Business, Campus Police, Moves & Events, and ITAC.
- An ongoing event based upon successful attendee feedback.

School of Health Administration Upsilon Phi Delta (Health Administration
Honor Society) Faculty Representative/Advisor. 2013-
present

Texas State University School of Health Administration Healthcare
Coalition (HLC) Faculty Advisor. 2012-
present

Medical Group Management Association-American College of Medical Practice Executives (MGMA-ACMPE) Student Chapter Liaison for the Texas State University School of Health Administration Healthcare Leadership Coalition (HLC).	2012-present
Texas State University School of Health Administration Student TRACS Site development coordinator and site maintainer.	2011-present
Texas State University School of Health Administration LinkedIn Alumni website maintainer.	2011-present
Texas State University School of Health Administration Texas Medical Group Management Association liaison.	2010-present
Texas State University School of Health Administration Central Texas ACHE liaison.	2010-present
Texas State University School of Health Administration AUPHA-Approval Task Force.	2010-present
School of Health Administration Long-Term Care Program TRACS Site Orientation Briefing.	8/30/2013 1/18/2013
School of Health Administration Tenure and Promotion Policy Review Task Force.	2012
Requirements successfully completed to secure Veteran Friendly Office (VFO) Certification for the School of Health Administration (application Approved by the U.S. Office of Veterans Affairs and posted in SOHA office),	2012
School of Health Administration Representative: Medical Group Management Association (MGMA) 2012 Annual Conference. San Antonio, Texas.	10/21/2012- 10/24/2012
School of Health Administration Representative: Texas Medical Group Management Association 2012 Annual Meeting. Bastrop, Texas.	4/11/2012- 4/13/2012
School of Health Administration Representative: Texas Hospital Association Annual Conference and Expo. Austin, Texas.	2/01/2012- 2/02/2012
Texas State University School of Health Administration Facebook/LinkedIn website research coordinator.	2011
School of Health Administration Representative: Healthcare Landscape 2011, South Texas Annual Joint Healthcare Conference. San Antonio, Texas.	01/28/2011

B. Professional:

Association of University Programs in Health Administration (AUPHA) Undergraduate Program Review Committee member.	2014-present
American College of Healthcare Executives (ACHE) Regent's Advisory Council member (Central and South Texas Chapters).	2014-present
Association of University Programs in Health Administration (AUPHA) and Health Administration Press (HAP) Editorial Board for Undergraduate Studies member. <ul style="list-style-type: none"> 2014: HAP book proposal reviewed. 	2014-present
Medical Group Management Association (MGMA)-American College of Medical Practice Executives (ACMPE) Professional Papers Committee Member.	2014-present
Journal of Health Administration Education Peer-Reviewer. Association of University Programs in Health Administration (AUPHA). <ul style="list-style-type: none"> 2014: 1 article reviewed. 2013: 1 article reviewed. 	2013-present
Journal of Healthcare Management Peer-Reviewer. American College of Healthcare Executives (ACHE). <ul style="list-style-type: none"> 2014: 1 article reviewed. 2013: 1 article reviewed. 	2012-present
Medical Group Management Association-American College of Medical Practice Executives (MGMA-ACMPE) State Forum Representative (Texas).	2012-present
Medical Group Management Association (MGMA)-American College of Medical Practice Executives (ACMPE) Board Certification Essay Exam Grader.	2012-present
American College of Healthcare Executives-Central Texas Chapter Education Committee Member.	2011-present
Texas Medical Group Management Association Student Committee Member.	2010-Present
Texas Medical Group Management Association Education Committee Member.	2013-present
American College of Healthcare Executives-Central Texas Chapter Healthcare Executive Network (HEN) Program Committee Member.	2010-present

American College of Healthcare Executives Executive Career Network (ECN) Volunteer.	2010-present
Medical Group Management Association-American College of Medical Practice Executives (MGMA-ACMPE) Executive Connexion spotlight.	2012
Association of University Programs in Health Administration Medical Group Management/Ambulatory Care Faculty Network & Special Interest Group Chair.	2014 2013 2012
Medical Group Management-American College of Medical Practice Executives University Relations Advisory Committee Reappointment.	2012
Capital City Medical Group Administrators (CCMGA), President.	2013 2012
Medical Group Management Association-American College of Medical Practice Executives (MGMA-ACMPE) "Make your mark, become an ACMPE Fellow" spotlight.	2/22/2012
Association for University Programs in Health Administration (AUPHA) Sub-Committee Chairman for the Medical Practice Management Content Area. Ambulatory Care/Medical Group Practice Faculty Network's Body of Knowledge (BOK) submission in Medical Practice Management.	2012
Association of University Programs in Health Administration Medical Group Management/Ambulatory Care Faculty Network & Special Interest Group Chair-Elect.	2011
Medical Group Management Association-American College of Medical Practice Executives University Relations Advisory Committee Appointment.	2011
Capital City Medical Group Administrators (CCMGA), Vice President.	2011 2010 2009
Academy of Healthcare Professions, Advisory Board Member.	2011 2010 2009 2008
American College of Medical Practice Executives eView Spotlight Fellow.	04/07/2011
TrailBlazer Healthcare, LLC, Texas Medicare Part B Administrator Provider Outreach Education Advisory Group (POE-AG).	2008 2007

C. Community:

Meridian Homeowners Association (HOA) Website Coordinator.	2013-present
Block Captain, Meridian Homeowners Association (HOA) Neighborhood Watch Initiative. Austin, Texas.	2012-present
Meridian Homeowners Association (HOA) Appointed Advisory Committee Member, Austin, Texas.	2011-present

D. Services, Honors and Awards:

Texas State University School of Health Administration Faculty Excellence Award nominee for service.	2013
LinkedIn website: "Top 5% most viewed LinkedIn profiles for 2012."	2013
Texas State University School of Health Administration Faculty Excellence Award nominee for service.	2011
United States Army, Honorable Discharge (O-3, Captain). Successful completion of ROTC scholarship service obligation.	2008
Texas State University School of Health Administration Student Essay Contest Winner for the American College of Healthcare Executives (ACHE) Hill-Rom Student Essay Contest.	2006
Disabled American Veterans (DAV), Life Member.	2004-present
United States Army, Medical Service Corps Award of Excellence Nomination.	2002
United States Army Expert Field Medical Badge (EFMB) recipient.	6/22/2001

E. Service Grants and Contracts**1. Funded External Service Grants and Contracts:****2. Submitted, but not Funded, External Service Grants and Contracts:****3. Funded Internal Service Grants and Contracts:****4. Submitted, but not Funded, Internal Service Grants and Contracts:**