Administrative Survey Report Form

Date of Report: 5/16/2013
Title: Education Benchmarking Institute, Inc. (EBI, Inc.)

Purpose: The ACUHO-I/EBI Resident Survey is based on ACUHO-I Professional Standards and was developed by the ACUHO-I Benchmarking Project Development Team, a group of experienced university housing professionals. The stand report provides information that is descriptive of your residents’ perceptions of their environment.

Semester conducted: ☒ Fall  ☐ Spring  ☐ Summer
Year: 2012

Brief description of sample (Include information about how the survey was distributed; to whom it was sent; how many were included in the final sample and how many responded):

The survey instrument consists of 102 standard questions and 13 institution specific questions. The instrument consisted of 19 factors (groups of common questions) falling into three categories:
• Resident satisfaction,
• Learning experience, and
• Program effectiveness: full residence experience.

Overall response rate achieved (report percentage): 31.4%

Key findings: Overall Satisfaction = 5.12; overall learning = 5.17; overall program effectiveness = 4.85. All of these are still below the 5.5 target mark. Our areas of focus this past year were Factor 12 Learning: Sense of Community. (FY12 = 5.24, FY13 = 5.31). Factor 13 Learning: Personal Interactions (FY12 = 5.09, FY13 = 5.08). Factor 15. Learning: Manage Time, Study, Solve Problems. (FY12 = 4.93, FY13 = 4.91). Factor 16 Learning: Personal Growth. (FY12 = 5.24, FY13 = 5.22).

Actions planned or taken as a result of findings: The results recommend that we increase our efforts in the following areas: 1) Managing time, study, solve problems; 2) Personal Interactions; 3) Sense of Community, and 4) Personal Growth. As a result we will continue review our RA expectations regarding programming, community building and resident interaction. We will continue to work to develop systems and tools to help Resident Assistants be more intentional in their role as community builders. Although we switched to a community building programming model, we will again review our programming efforts to where we can improve to increase resident satisfaction in the areas mentioned above.

Person to contact for more information
Name: Susan Dudolski
Email: Sd27@txstate.edu
Telephone: 512-245-8288

Please return this completed form to Susan Thompson, Institutional Research Office, susan@txstate.edu.