IMPACT STATEMENT 2017-2018

The SHC supports the academic and personal success of all students by providing public health leadership to the campus community and accessible, inclusive health and wellness services.

SERVICES PROVIDED

- Urgent Care
- Primary Care
- Women’s Health
- Travel Health
- Psychiatry
- Sports Medicine
- Laboratory Tests
- X-Rays
- Pharmacy
- Over-The-Counter Medications
- 24 Hour Ask A Nurse Service
- Health Promotion Services

Top Reasons for Visits

1. Cold/flu/sore throat
2. Anxiety/depression/ADHD
3. STI screenings
4. GYN problems
5. Contraceptive Services
6. Immunizations
7. Urinary tract infections and symptoms
8. Tuberculosis screenings
9. Annual physical/GYN exams
10. Allergy injections

Student Health Center Building

- 25,000 Square feet
- Built in 2004 – when TXST enrollment was 26,306 compared to 38,666 today!
- 22 Exam rooms, 1 procedure room and 1 observation room.
- Lab, X-Ray and Pharmacy on site.

17,446 Total individual students served by Clinic, Pharmacy and Health Promotion Services.

5,961 New clinic patients this year.

Health Promotion Services

Health Promotion Services works to create and sustain a healthy campus environment at Texas State. We strive to promote healthy behaviors and provide tools for students to succeed personally and academically.

What Patients Are Saying

“[The Student Health Center is] amazing, I will miss this place when I graduate.”

“I’ve always felt safe and welcome coming in.”

“[The Student Health Center] staff is kind, seems to genuinely care.”

“Always has appointments and great staff.”

–TXST Students

Award Winning Peer Educators

HealthyCats, Annual Program of the Year.

MAV President, Student Organization Leader of the Year

7,267 Students Reached
16,320 Students Reached
40 Trained Peer Educators
289 Health Presentations
16 Outreach Events
Student Scholarship
Thanks to generous staff donations four $1,000 scholarships were awarded to SHC student employees this year.

Patient Satisfaction Survey Results

- 90% Were seen within 15 minutes of their appointment time.
- 96% Always or frequently got an appointment when needed.
- 92% Rated the courtesy and respect of their provider as excellent.
- 90% Rated the care they received as excellent.
- 99% Said that the SHC offers a welcoming and inclusive environment.

Social Media

- 1,687 Likes 34% Increase
- 2,689 Followers 21% Increase

The SHC homepage received 45,055 views this year!

New Services This Year

- Get Healthy. Stay Healthy. Live Well. The SHC Marketing Department developed a new tagline and brand.
- Student Recovery Alliance The SHC added a student recovery group with weekly meetings to create a safe place for recovery from alcohol or other drugs.
- It’s Worth Knowing The SHC implemented a marketing campaign to encourage STI testing. Total STI tests increased by 28%.

SHC Advisory Committee

- 14 Student members
- 2 Faculty/Staff members

Academic Support

Internships/Preceptorships/Observation hours were provided for students in the following areas of study.
- Nurse Practitioners
- Clinical Laboratory Science
- Athletic Training
- Health Information Management

Public Health Leadership

SHC staff serve as members of the University Safety Committee, Emergency Operations Committee, Alcohol and Drug Advisory Council, Title IX Collaborative, Retention Council, Foster Care Advisory Council, and Texas State Health Information Management Advisory Board.

Student Health Center Round Rock

- 1,675 Square feet in the Nursing Building.
- 345 Total patient visits.

This year the SHC completed the AAAHC review and site visit, receiving the maximum three-year accreditation award from AAAHC.