The SHC supports the academic and personal success of all students by providing public health leadership to the campus community and accessible, inclusive health and wellness services.

33,449 Total Patient Contacts

- **22,590** Primary Care, Women’s Health, Sports Medicine visits
- **6,131** Allergy, Immunization, STI Screening, Travel Health visits
- **1,752** Psychiatry Visits
- **25,558** Lab Tests
- **764** X-Rays
- **23,168** Prescriptions and OTCs
- **51,228** Call Center calls
- **1,762** RN triage phone calls
- **2,377** Flu Shots given

**Top Reasons for Visits**
1. Throat infections
2. Anxiety/depression/ADHD
3. Contraceptive services
4. Immunizations
5. GYN problems
6. STI screenings
7. Urinary tract infections and symptoms
8. Tuberculosis screenings
9. Annual physical/GYN exams
10. Allergy injections

**Services Provided**
- Primary Care
- Women’s Health
- Travel Health
- Psychiatry
- Sports Medicine
- Laboratory Tests
- X-Rays
- Pharmacy
- 24 Hour Ask A Nurse Service
- Health Promotion Services

**Student Health Center Building**
- 25,000 Square feet
- Built in 2004 – when TXST enrollment was 26,306 compared to 38,808 today!
- 22 Exam rooms, 1 procedure room and 1 observation room.
- Lab, X-Ray and Pharmacy on site.

**Total individual students served by Clinic, Pharmacy and Health Promotion Services.** 17,536

**Health Promotion Services**
Health Promotion Services works to create and sustain a healthy campus environment at Texas State. We strive to promote healthy behaviors and provide tools for students to succeed personally and academically.

**What Patients Are Saying**
"[The Student Health Center] has a welcoming and judgement free environment. They offered additional screenings to help with mental health issues."

"All staff are super sweet, helpful and understanding. I love this Health Center."

"[The Student Health Center] is always welcoming and keeps student information private. They also always help you find what’s best for you and your wallet."

- TXST Students

**Award Winning Peer Educators**
Spirit of Engagement Award 2017, NASPA
BACCHUS Initiatives, Region III Spring Conference, Texas Woman’s University.
### SHC Employment

<table>
<thead>
<tr>
<th>Position</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Physicians</td>
<td>6</td>
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<tr>
<td>Psychiatrists</td>
<td>2</td>
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<tr>
<td>Nurse Practitioners</td>
<td>6</td>
</tr>
<tr>
<td>Registered Nurses</td>
<td>4</td>
</tr>
<tr>
<td>Nursing Staff (LVNs)</td>
<td>11</td>
</tr>
<tr>
<td>Medical Technologists</td>
<td>2</td>
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<tr>
<td>Pharmacists</td>
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<td>Health Educators</td>
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<tr>
<td>Marketing Coordinator</td>
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<tr>
<td>Full Time Staff</td>
<td>53</td>
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<tr>
<td>Contract Staff</td>
<td>17</td>
</tr>
<tr>
<td>Student Employees</td>
<td>23</td>
</tr>
</tbody>
</table>

= 94 Employees

### Student Scholarship

Thanks to generous staff donations two $1,000 scholarships were awarded this year, one to a student employee and one to a child of a staff member.

### Social Media

- **Facebook**: 1,261 Likes (42% Increase)
- **Twitter**: 2,224 Followers (111% Increase)

This summer we received 40,000 impressions from students and family in the social media giveaway!

### Academic Support

Internships/Preceptorships/Observation hours were provided for students in the following areas of study:
- Nurse Practitioners
- Pharmacy Technician
- Clinical Laboratory Science
- Athletic Training
- Health Information Management

### Academic Support

### Patient Satisfaction Survey Results

- **Were seen within 15 minutes of their appointment time**: 95%
- **Always or frequently got an appointment when needed**: 96%
- **Rated the courtesy and respect of their provider as excellent**: 91%
- **Said that the SHC offers a welcoming and inclusive environment**: 99%

### New Services This Year

- **Mental Health Screening**: of all new patients – 81% of students who needed follow up started treatment within 30 days.
- **STI Screening Clinic**: 34% increase in STI testing
- **Sexual Assault Resource Card**: 85% of students kept the card and 81% learned new information.

### SHC Advisory Committee

- 16 Student members
- 2 Faculty/Staff members

### Public Health Leadership

SHC staff serve as members of the University Safety Committee, Emergency Operations Committee, Mental Health Advisory Council, Alcohol and Drug Advisory Council and Title IX Collaborative.

### Student Health Center Round Rock

- **1,675 Square feet in the Nursing Building.**
- **314 Total patient visits.**

We’re not just in San Marcos...