College/Division Name: _Finance & Support Services_
2-year Review of 2012-2017 Plan

College/Division Mission:
The Finance and Support Services Division in support of the University’s mission is dedicated to providing outstanding customer service and a challenging and satisfying work environment while ensuring the efficient and effective use of financial, human, and physical resources.

College/Division Goals:
1. Enhance our customer service focus by continuously reviewing our core processes and implementing new services.

2. Protect the financial integrity of the university by safeguarding the university’s assets, ensuring efficient use of university resources, and compliance with regulatory authorities.

3. Foster an inclusive and supportive environment that values students, faculty, and staff and their contributions to the Texas State community resulting in increased retention, diversity, and improved employee morale.

Top Five 2012-2017 Strategic Priorities for Remainder of Planning Cycle:

1. Support emerging research requirements, improve the condition and reliability of the physical plant and utilities infrastructure, and create redundancy to support essential building operating systems and utilities services.

2. Implement the 2012-2017 Campus Master Plan Update to ensure it meets the needs of the university.

3. Leverage Enterprise Resource Planning (ERP) and other technology investments to continually improve campus business activities.

4. Maintain compliance with federal, state, local, accreditation, and other relevant regulatory authority regulations and requirements through development and implementation of human, financial and physical resource policies, procedures and practices that comply with these regulations and requirements.

5. Maintain a responsive and integrated transportation system, with a focus on getting students to class on time.