Administrative Survey Report Form

Date of Report: 6/24/2014

Title: Educational Benchmarking, Inc. (EBI)

Purpose: The ACUHO-I/EBI Resident Survey is based on ACUHO-I Professional Standards and was developed by the ACUHO-I Benchmarking Project Development Team, a group of experienced university housing professionals. The stand report provides information that is descriptive of your residents’ perceptions of their environment.

Semester conducted: ☒ Fall
☐ Spring Year: 2013
☐ Summer

Brief description of sample (Include information about how the survey was distributed; to whom it was sent; how many were included in the final sample and how many responded):

The survey instrument consists of 102 standard questions and 13 institution specific questions. The instrument consisted of 19 factors (groups of common questions) falling into three categories:

- Resident satisfaction,
- Learning experience, and
- Program effectiveness: full residence experience.

We sent the EBI via email to a random sample 2,980 residence hall students. We received 983 responses.

Overall response rate achieved (report percentage): 33%

Key findings: The target mean for each factor is a rating of 5.5 or higher. These were the overall ratings: Overall Satisfaction = 5.4, Overall Learning = 4.81, Overall Program Effectiveness = 4.84. Unfortunately all of these areas are below the target of 5.5.

Actions planned or taken as a result of findings: We are working on developing a Residential Curriculum model for community building in the residence halls. We are working with the full-time staff, as well as the student staff, to better understand what it means to be a community and how to develop community in the residence halls. Community building will continue to be our focus for the upcoming school year.

Person to contact for more information

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Please return this completed form to Susan Thompson, Institutional Research Office, susan@txstate.edu.