ICD-10 Preparedness

Debra Wilkinson, RHIA, CCS
Senior Coding Auditor
Coding Compliance
April 23, 2015
Who is *tenet* Health?
tenet Health

• 36,000 Affiliated Physicians
• 105,000+ Employees
• 6 Health Plans
What is *tenet Health*?
tenet Health

• Home Office located in Dallas, Texas
• 80 hospitals across the United States
• 2 children’s hospitals, one in Detroit, MI and one in Philadelphia, PA
• 14 hospitals in Texas
• 200+ Ambulatory Surgery Centers and Outpatient Centers
tenet Health
Coding Compliance
Tenet Health Coding Compliance

- Seven Elements of an Effective Compliance Program
  1. Policies, procedures and processes
  2. High-level oversight
  3. Education and training
  4. Communication and transparency
  5. Auditing and monitoring
  6. Enforcement and discipline
  7. Investigation and remediation
**tenet** Health Coding Compliance

- The department at the organizational level is made up of the following
  - Sr. Coding Compliance Director
    - 5 Coding Compliance Directors overseeing 5 regions of Tenet
    - Outpatient Services Manager (oversees the ASC’s and outpatient Centers)
    - Hospital Outpatient Charging and Billing
    - 3 Coding Compliance Sr. Auditors
**tenet Health** and ICD-10

- One of the most challenging aspects for ICD-10 implementation within Tenet is finding the right balance of education and practice, while staying on track with current workloads.
Tenet Health and ICD-10

- Tenet first introduced its coders to ICD-10 in 2009
- Live workshops to discuss the plan
  - What coders could do to prepare
  - What Tenet would do to help prepare its coders
tenet Health ICD-10 Roadmap

- 2009: Introduction to ICD-10 (2009 workshop)
- 2010:
  - Q3: ICD-10 PCS Root Operations live workshop
- 2011:
  - Q1: Introduce Monthly ICDTENets Newsletters
  - Q3: ICD-10 Official Coding Guidelines
  - Q4: Begin A&P education with outside vendor Precyse
- 2012:
  - Q1: Continue A&P education
  - Q3: Introduce ICD-10 CM coding concepts education modules from Precyse
tenet Health ICD-10 Roadmap

• 2013:
  - Q1: Begin Chapter by Chapter education of ICD-CM with Precyse
  - Q4: Introduce ICD-10 PCS education modules from Precyse

• 2014:
  - Q1: Continue and complete all the ICD-10 CM and ICD-10 PCS online education modules
  - Q3: Prepare for Implementation October 1, 2014. (Delayed March 31, 2014)
  - Q4: Continue with dual coding and Case Scenarios
tenet Health ICD-10 Roadmap

• 2015
  -Q1: Coders to take Readiness Assessments for Inpatient Diagnostic, Inpatient PCS, Outpatient Diagnostic, and/or Emergency Department
  -Q2: ICD-10 PCS education live workshop
  -Q2: Remediation courses for coders based on the results of the Readiness Assessments taken in Q1
  -Q3: Coders that did not meet the goal for Readiness Assessment will take the Assessments again
  -Q4: **WE GOT THIS! GO LIVE!**
In addition to coder preparedness for ICD-10, Tenet **Coding Compliance** has also been working with other departments of Tenet to make sure that all departments are ready for October 1, 2015.

Coding Compliance collaboration with HIM Operations, Clinical Quality and other departments regarding Documentation Improvement and Physician Education initiatives.
Tenet has Identified four top risk areas for ICD-10.
tenet Health

• ICD-10 Coder Readiness
• Ongoing DRG/APC coding quality
• Computer-Assisted Coding software implementation with concurrent re-launch of PMI Clinical Documentation Improvement Program
• Coding Compliance program integration for new acquisitions (including diligence) and subsequent information system installation
In conclusion, Tenet has spent a lot of time and focus on ICD-10 preparedness. The education has been ongoing for almost six full years. Tenet coders have completed the first phase of our assessment readiness. We are moving forward with our continued education and virtual coding labs and coding scenarios.
Lessons I have learned from ICD-10

• With ICD-10, there is probably a code for that
• What am I going to do with all the codes I have in my head from ICD-9?
• And the one code every will know in ICD-10...
  I10 is Hypertension
tenet Health

Questions?