College/Division Mission:

The Information Technology Division's mission is to provide effective leadership for selecting, applying, and managing critical information services that enhance Texas State's teaching, research, student learning, and administrative activities. These technical and information resource services are provided to both campus and community users through staff and business processes that are both reliable and responsive to the needs of the community we serve. These services are delivered by the Division's operating units (Alkek Library, Technology Resources, and Instructional Technologies Support).

College/Division Goals:

1. Provide information technology infrastructure that meets the needs of the university to communicate both internally and externally and to connect with informational resources effectively, efficiently, ethically and securely.
2. Acquire, develop and provide access to information resources that support the research, teaching, learning and administrative needs of the university.
3. Enhance university research, teaching and learning by providing information resources, the application of technology, and the pursuit of progressive, collaborative initiatives driven by the university's strategic plan.
4. Enable improved university administration through effective information and technology management.
5. Provide support services that meet the needs of students, faculty, staff and the broader university community.
6. Develop and manage diverse IT division organizational and human resources to enable effective, efficient and ethical support of the university's information technology needs.

Top Five 2012-2017 Strategic Priorities for Remainder of Planning Cycle:

1. Alkek Library renovations
   a. Infrastructure Upgrade Project
   b. Library Learning Commons Project
   c. Archives and Research Center (ARC)
2. Continue to leverage campus ERP and other technology investments:
   a. Maintain and enhance the Student Information System (SIS) environment
   b. Evaluate alternative for migrating to next – generation ERP Solution
   c. Work collaboratively to streamline and enhance campus business processes

3. Continue to enhance and upgrade campus IT and telecommunications infrastructure
   a. Increase Internet circuit bandwidth as needed
   b. Expand intra-campus bandwidth as needed
   c. Continue collaborative expansion of campus High Performance Computing array
   d. Sustain and continuously update campus IT security initiatives

4. Enhance campus reporting and operational metrics capabilities
   a. Fully implement and enhance Operational Data Store
   b. Deploy reporting tools and training for departmental staff

5. Expand staff capabilities to assist faculty distance education and hybrid course development and deployment.