Food Service Committee Meeting
Minutes
September 13, 2010 – LBJ Student Center

Members Present: Dr. Margarita Arellano, Chin-Hong Chua, Russell Clark, Susan Dudolski, Mel Ferrari, Adam French, Juan Guerra, Kristopher Infante, Rosanne Proite, Colter Ray, Andy Rhoades, John Root, Taylor Smith, Melissa Taylor, Kathy Weiser

Discussed Items

1. John welcomed our newest members to the committee, Russell Clark from Environmental, Health and Safety, Adam French, ASG, Taylor Smith, RHA President, Kristopher Infante, ASG, Colter Ray, ASG. John noted that the Dining Committee meal plans have been activated and can now be accessed. The number of meals this semester has been adjusted to 20. John encouraged the committee to gives us feedback on their dining experience through the Dine on Campus website. A link to the comment card is provided here. http://www.dineoncampus.com/txstate/show.cfm?cmd=comments

2. Charge of the Committee – John informed the committee on the function per the Roster of Councils, Committees and Teams. We are to evaluate contractor compliance, suggest overall program direction, reviews general issues and advise the VPFSS on these issues. Also the committee approves annual retail price adjustments in the spring.

3. Leslie could not be at the meeting because she was attending the South Regional Meeting for Chartwell’s. At that meeting it was announced that Texas State Dining Services won the regional Account of the Year and will now compete with the other regional winners to be the national account of the year. Chua introduced two new associates; Jamiya O’Neal is an Associate Director at the Lair. She has primary responsibilities at Starbuck’s and is a current Texas State student. Andrew Bruce is a new Associate Director at Jones. Andrew is a 2008 Graduate of Texas State and has a degree in Recreation Management. Welcome to our new Associates and thank you to Chartwell’s for continuing to hire Texas State graduates and soon to be graduates.

4. John commented that our Meal Plan numbers for the fall are currently at 6,106. Due to the loss in Residential Housing students we are currently 415 down from last fall and our original budgeted number. John did note that he was surprised by the amount of off-campus students that opted for a Meal Plan now that the 150 Meal Plan is no longer available. In addition to the Resident Dining Plans that have been sold we also sold an additional 895 Commuter Plans. This is the largest amount of Commuter Meal Plans we have ever sold and the total number of students, faculty and staff with a Dining Services Meal Plan is now at 7,001. If you assume our Resident Population is approximately 5,250 and those are all required to have a meal plan then we have 1,751 participants in the program that opted in on their own. That is 25% of all Meal Plans we sold to customers that did not have to but one. This only proves how cost effective and attractive our meal plans and program truly is.
Fall 2009           Fall 2010
100 MP – 1,735
150 MP – 3,073   150 MP – 3,370
200 MP – 1,445  200 MP – 2,286
250 MP – 268  250 MP - 450
Total - 6,521  Total 6,106

5. John informed the committee that due to the loss of residence students this fall and next
   the decision was made to close Commons on weekends to offset some of the financial
   loss. This was done because it impacted the least amount of students and the two
   remaining operations, Jones and Harris can more than service our weekend population.
   Jones now opens two hours earlier and has limited Breakfast Items.

6. We have completed the first phase of our renovation projects at the LBJ Student Center.
   This summer we moved Blimpie’s to George’s and Pizza Hut upstairs to the 2nd floor
   Food Court. We expanded and renovated Chick-Fil-A and have now begun work on the
   full service restaurant to be named Lyndon’s U Club. The U Club will be a full service
   restaurant open to all students, faculty, staff and visitors.

7. Melissa Taylor handed out the September Dining Calendar and the September issue of
   The Scoop our monthly newsletter. Copies were distributed to all members of the
   committee and I have attached a link here to the Calendar. Also on this page you can
   sign-up for the newsletter to be delivered to you electronically each month so you can
   keep up on our activities.
   http://www.dineoncampus.com/txstate/show.cfm

   I know this works because I just did it and received my confirmation email. I would also
   encourage all committee members to follow us on our Facebook page.
   http://www.facebook.com/pages/Chartwells-Texas-State/32355917952

8. Chua updated the committee on all our ongoing sustainability initiatives. Andy Rhodes
   asked when compostable Coke cups would be available in the Student Center we can do
   that as soon as he identifies space in the student center to store the cups. Because this
   initiative is new and only a few customers are using these cups they must be order in
   advance and in large quantities. Neither Coke Austin nor San Antonio stock the cups so
   they must be ordered way in advance and must be stored at the location being used.

9. Dr. Proite informed the committee that October 20, 2010 will be the groundbreaking for
   the new North Campus Housing Complex. She is currently working with Leslie and her
   staff to come up with some themes for ways dining can participate in the groundbreaking
   throughout the day at our various locations. Themed menus and decorations are being
   considered as a way to expand the groundbreaking beyond the morning ceremony and
   reach as many students as possible.
There was a discussion concerning some charges for extra items that in the past may have been included. Chua felt that some of those may have been a mistake and he was going to look into those issues. John informed the committee that since 1998 our meal trades have stayed consistent while costs have continued to go up. Our meal plans are such a tremendous value to the students some things must be allowed to be charged ala carte in order to maintain the program.

Field of Greens the new Salad concept at the LBJ Student Center will open later this week or next week. The concept will consist of salads and soups. Meal Trade options were discussed however at this time we are still unsure if a viable meal trade would be offered.

Labeling was discussed and that will be looked at and reported back to the committee.

Traffic patterns in the LBJ Food Court 2nd floor were discussed. There were various ideas about how we could get customers through the area quicker and more efficiently. Dining Services would be happy to work with the Student Center as they look at the various options. We just need to be sure we don’t add unnecessary cost onto the food services operation which would necessitate a price increase at all student center dining locations.

The Meeting adjourned at 5:15 pm.
The Raven’s Jet’s game ended at approximately 9:30pm with a Raven’s Win 10 – 9!

Future Meetings
- October 04, 2010 Harris Dining Hall
- November 01, 2010 Jones
- November 30, 2010 Commons