Mission:

The Information Technology Division’s mission is to provide effective leadership for selecting, applying, and managing critical information services that enhance Texas State’s teaching, research, student learning, and administrative activities. These technical and information resource services are provided to both campus and community users through staff and business processes that are both reliable and responsive to the needs of the community we serve. These services are delivered by the Division’s operating units (Alkek Library, Technology Resources, and Instructional Technologies Support).

Vision:

The Information Technology Division strives to empower the University community to achieve its varied instructional, research, and business services objectives by:

- Providing and sustaining robust information technology infrastructure resources.
- Creating and supporting interactive, student-centered learning environments, effective management systems, and associated support services.
- Assisting our clients in identifying and accessing relevant information resources and becoming discerning consumers of information.

Top Five Priorities:

1. Alkek Library renovations:
   a. Electrical and HVAC upgrades
   b. Library Commons Project
   c. Collections Repository Project
2. Continue to leverage campus ERP and other technology investments:
   a. Stabilize Banner environment
   b. Migrate to Banner version 9
   c. Work collaboratively to streamline and enhance campus business processes
3. Continue to enhance and upgrade campus IT and telecommunications infrastructure
   a. Increase Internet circuit bandwidth as needed
   b. Expand intra-campus bandwidth as needed
   c. Continue collaborative expansion of campus High Performance Computing array
   d. Sustain and continuously update campus IT security initiatives
4. Enhance campus reporting and operational metrics capabilities
   a. Fully implement and deploy Operational Data Store and Enterprise Data Warehouse
   b. Deploy Cognos reporting tools and training for departmental staff
5. Expand staff capabilities to assist faculty distance education and hybrid course development and deployment