

SLAC Lab Survey Results--Fall 2008

November 9-14, 2008

Question 1—I came to SLAC today because I need assistance in:	Total Frequency	Total Percentage
a. Mathematics	297	57.23%
b. Statistics	17	3.28%
c. Writing	46	8.86%
d. Business	38	7.32%
e. Science	74	14.26%
f. Foreign Language	5	0.96%
g. History	3	0.58%
h. Other	39	7.51%
Total	519	100%

Question 2—My reason for coming to SLAC:	Total Frequency	Total Percentage
a. Homework assistance	341	67.52%
b. Test Preparation	94	18.61%
c. Instructor's suggestion	6	1.19%
d. Better understanding	57	11.29%
e. Other	7	1.39%
Total	505	100%

Question 3—My tutor was helpful:	Total Frequency	Total Percentage
a. Strongly Agree	306	58.85%
b. Agree	194	37.31%
c. Disagree	14	2.69%
d. Strongly Disagree	6	1.15%
Total	520	100%

Question 4—My tutor's communication skills were:	Total Frequency	Total Percentage
a. Excellent	301	57.88%
b. Good	193	37.12%
c. Fair	21	4.04%
d. Poor	5	0.96%
TOTAL	520	100%

Question 5—The overall use of my time for this tutoring session was:	Total Frequency	Total Percentage
a. Excellent	295	56.73%
b. Good	195	37.50%
c. Fair	23	4.42%
d. Poor	7	1.35%
TOTAL	520	100%

Question 6—Since the beginning of the semester, approximately how many times have you used the SLAC lab:	Total Frequency	Total Percentage
a. 1 st visit	38	7.38%
b. 2-4	107	20.78%
c. 5-7	82	15.92%
d. More than 7	288	55.92%
TOTAL	515	100%

Question 7—I am performing better on my homework and/or exam(s) as a result of using the SLAC lab:	Total Frequency	Total Percentage
a. Strongly Agree	213	45.03%
b. Agree	238	50.32%
c. Disagree	18	3.81%
d. Strongly Disagree	4	0.85%
TOTAL	473	100%

- 1) Most visits were for mathematics – 57%
- 2) Most came for homework assistance – 68%
- 3) Agreed/strongly agreed tutor was helpful – 96%
- 4) Rated tutor communication skills good/excellent – 95%
- 5) Rated session good/excellent use of their time – 94%
- 6) Used SLAC lab 5 or more times during semester – 72%
- 7) Reported improved academic performance as result of using SLAC lab services – 95%

