

SLAC Lab Survey Results--Spring 2009
April 13-19, 2009

Question 1—I came to SLAC today because I need academic assistance in:	Total Frequency	Total Percentage
a. Mathematics	227	54.74%
b. Statistics	25	4.94%
c. Writing	59	11.66%
d. Business	26	5.14%
e. Science	77	15.22%
f. Foreign Language	7	1.38%
g. History	2	0.40%
h. Other	33	6.52%
Total	506	100%

Question 2—My reason for coming to SLAC:	Total Frequency	Total Percent
a. Homework assistance	339	67.40%
b. Test preparation	103	20.48%
c. Instructor's suggestion	10	1.99%
d. Better understanding	34	6.76%
e. Other	17	3.38%
Total	503	100%

Question 3—My tutor was helpful:	Total Frequency	Total Percent
a. Strongly agree	320	63.37%
b. Agree	175	34.65%
c. Disagree	4	0.79%
d. Strongly disagree	6	1.19%
Total	505	100%

Question 4—My tutor's communication skills were:	Total Frequency	Total Percent
a. Excellent	316	62.45%
b. Good	162	32.02%
c. Fair	23	4.55%
d. Poor	5	0.99%
Total	506	100%

Question 5—The overall use of my time for this tutoring session was:	Total Frequency	Total Percent
a. Excellent	291	57.62%
b. Good	180	35.64%
c. Fair	28	5.54%
d. Poor	6	1.19%
Total	505	100%

Question 6—Since the beginning of the semester, approximately how many times have you used the SLAC lab?	Total Frequency	Total Percent
a. 1 st visit	66	13.07%
b. 2-4	120	23.76%
c. 5-7	68	13.47%
d. More than 7	247	48.91%
Total	501	100%

Question 7—I am performing better on my homework, paper(s) and/or exam(s) as a result of the SLAC lab:	Total Frequency	Total Percent
a. Strongly agree	241	54.28%
b. Agree	190	42.79%
c. Disagree	12	2.70%
d. Strongly disagree	1	0.23%
Total	444	100%

- 1) Most visits were for mathematics – 55%
- 2) Most came for homework assistance – 67%
- 3) Agreed/strongly agreed tutor was helpful – 98%
- 4) Rated tutor communication skills good/excellent – 95%
- 5) Rated session good/excellent use of their time – 93%
- 6) Used SLAC lab 5 or more times during semester – 62%
- 7) Reported improved academic performance as result of using SLAC lab services – 97%