Finding Commonalities: Communicating Despite Cultural and Language Barriers.
Talking points:

- “High-Stakes” Language Barriers - a personal anecdote (in English and Spanish)
- Your experiences? (English and Spanish)
- Some Tools to aid communication
- Universal “Touchstones” of understanding
- Audience Poll + Q & A (English and Spanish)
Your experiences:

Have you tried to communicate with someone whose language you did not share? / ¿Han intentado comunicarse con alguien que no hable su idioma?

What happened? / ¿Qué ocurrió?

What aided your understanding? / ¿Qué les sirvió para lograr entenderse?
TOOLS:
1. SHOW ME / MUÉSTRAME

WEBSITE  Online Picture Dictionary - English

APP  Oxford Picture Dictionary
      Second Edition
      Oxford University Press
      4.1, 37 Ratings
      $10.99
Apps

Street Browser & Street Viewer

Introducing Street Browser 9!

- Street Browser - Simplest, Fastest and most Intuitive Google Maps & Street View client.
- Tap & Hold on map to instantly see interactive 360 degree Street Views - it's that simple!
- Replaces our best selling i.Map Free & i.Map Pro applications with brand new features.

Note) Contains ads,- a single in-app purchase removes ads for all future...
<table>
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<th>SMILE</th>
<th>OPEN-HANDED PRACTICE</th>
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<td>Use the “Most Recognized Facial Expression”</td>
<td>GESTURES are best. the “Got it?” gesture.</td>
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https://youtu.be/e20VZT5Rbmw
Music: Use Shazam to identify and share favorites.

BUT “Definitely don’t get caught out there like Justin Bieber who sang: ‘Despacito/I don’t know the words so I say Dorito!’ before a live audience in 2017!”
Touchstones:

Movement: Find a Wellcats Class to attend together. (Yoga, Stretch, Zumba, etc.) Imitating an instructor is language-neutral

January 13 - May 13, 2020
CHALLENGE:

Explore the cultural differences behind effective communication

Learn more about Cultural Competency
https://www.diversityresources.com/workplace-cultural-competence/
POLL / ENCUESTA

Please answer the following questions or follow the prompts...

THANK YOU!
Trying to communicate in another language I feel... /
Intentar comunicarme en otro idioma me siento...
How often do you hear people speaking a foreign language?

// ¿Con qué frecuencia oyen a otros hablar un idioma extranjero?

Everyday / Todos los días
Maybe once a week / Más o menos una vez a la semana
Maybe once a month / Más o menos una vez al mes

Rarely / Rara vez
If someone doesn't understand me, I should ... // Si alguien no me entiende, debo...

Speak louder // Hablar más fuerte

Remain patient, and speak in a normal tone // Quedarme tranquilo(a) y hablar de forma natural
If you are an English speaker, have you ever listened to a song in another language?

Yes

No
Si eres hispanohablante, ¿has escuchado una canción en inglés?
A song I like and that I would love to share with someone is... / Una canción que a mí me gusta y que me encantaría compartir con alguien es...
One word in this song is... // Una palabra que figura en la letra de esta canción es...
THANK YOU!  ¡GRACIAS!