**The Retail and Food Service Industries:**

- **2019 Data Collection:** Data was collected through December 16th, 2019.
- **Top 100 US Restaurants:** Over 60% of the top 100 US restaurant chains have been named in an ADA web or app accessibility case since 2017, of which, one third received more than one lawsuit.

**Most Targeted Industries:**

- **Retail** and **Food Service** topped the industry chart again in 2019 as they are highly visible websites, generally have a nexus to physical stores, are hard to make fully WCAG compliant and often have multiple brands, websites and apps.

**Legal Pressure:**

- **2019** saw a total of 2235 ADA web and app accessibility lawsuits filed. That has decreased the percentage of total that the top ten represent.
- **60%** of all lawsuits were filed by the top 10 lawyers.
- **40%** of companies have been sued multiple times in 2019 demonstrating that unless you act fast, there is a high probability of receiving another.

**Source and Linking:**

- **Full Year ADA Web and App Lawsuits:** Data and images are accessible in the report. The following report depicts key trends found in 2019 case filings. Data and images can be shared when referencing UsableNet as a source and linked to our Website.

**Data and Images Accessibility Lawsuits:**

- The UsableNet research team monitors and reports the internet retail 500 list used to check suit names was the Supreme Court’s decision not to hear the Robles vs Domino’s case. Top Restaurant Chain list used was for Restaurant Industry Breakdown.
- **Average cases filed per week:** Slowed down leading up to the average cases filed per week slowed down leading up to 9/22 9/29 10/6 10/13 10/20 10/27 11/3 9/16 9/23 9/30 10/7 10/14 10/21 10/28 4.35 cases per week after August 30th, 2019.

**Key Trends Found in 2019 Case Filings:**

- 400+ more lawyers have filed or defended an ADA lawsuit during 2019.
- A high percentage of companies have been sued multiple times in 2019.
- Companies with multiple brands and/or multiple websites and apps are most targeted.
- A trusted accessibility partner can help you improve accessibility and reduce legal risk.

**Legal Leaders:**

- **OGLETREE, DEAKINS, NASH, STEPTOE & JOHNSON LLP**
- **LITTLER MENDELSON P.C.**
- **SEYFARTH SHAW LLP**
- **DENTONS US LLP**
- **O’HAGAN MEYER LLP**
- **BOCKIUS LLP**
- **SHALOM & ASSOCIATES**
- **GOTTLIEB STEIN SAKS, PLLC**
- **LAWSUIT RECAP REPORT***

**Legal Recap:**

- **READY TO GET STARTED? LET’S TALK.**