

Evaluation Results for ATSD Student Survey  
Spring 2014

Item	SA		A		N		D		SD	
	N	%	N	%	N	%	N	%	N	%
ATSD staff members are polite.	47	67.1%	18	25.7%	2	2.9%	1	1.4%	2	2.9%
ATSD staff members respond to me in a timely fashion when I arrive to take an exam.	47	67.1%	17	24.3%	4	5.7%	1	1.4%	1	1.4%
I am able to begin my exams within five minutes of my scheduled starting time.	42	60.0%	19	27.1%	6	8.6%	2	2.9%	1	1.4%
The ATSD system is easy to use.	40	51.7%	22	3.4%	3	4.3%	3	4.3%	2	2.9%
Submitting a "Change Request" for a test request already received is easy.	28	40.6%	16	23.2%	18	26.1%	5	7.2%	2	2.9%
Submitting a "Cancelation" for a test request already received is easy.	34	49.3%	17	24.6%	14	20.3%	1	1.4%	3	4.3%
Viewing submitted test request is easy.	42	60.9%	21	30.4%	4	5.8%	0	0.0%	2	2.9%
<b>Total</b>	280	57.5%	130	26.7%	51	10.5%	13	2.7%	13	2.7%

*\*Note. SA=Strongly Agree; A=Agree; N=Neutral; D=Disagree; SD= Strongly Disagree*