

**Testing Lab Survey
FY 2014**

Item	SA		A		N		D		SD	
	N	%	N	%	N	%	N	%	N	%
Staff provided friendly, helpful communication.	139	66.19%	45	21.43%	7	3.33%	1	0.48%	18	8.57%
Staff monitored the testing lab frequently.	96	45.71%	72	34.29%	25	11.90%	4	1.90%	13	6.19%
Testing lab environment was positive.	126	60.00%	53	25.24%	15	7.14%	2	0.95%	14	6.67%
Computer equipment was adequate.	90	52.94%	54	31.76%	13	7.65%	2	1.18%	11	6.47%
Computer equipment operated well.	93	55.36%	52	30.95%	8	4.76%	4	2.38%	11	6.55%
Total	544	56.20%	276	28.51%	68	7.02%	13	1.34%	67	6.92%