

The SHC supports the academic and personal success of all students by providing public health leadership to the campus community and accessible, inclusive health and wellness services.

*Get Healthy. Stay Healthy. Live Well.*

**33,490**  
Total Patient Contacts



**21,825**  
Primary Care, Women's Health, Sports Medicine visits



**6,234**  
Allergy, Immunization, STI Screening, Travel Health visits



**1,828**  
Psychiatry Visits



**30,834**  
Lab Tests



**667**  
X-Rays



**27,962**  
Prescriptions and OTCs



**46,224**  
Call Center calls



**2,465**  
Flu Shots given

## SERVICES PROVIDED

- Urgent Care
- Primary Care
- Women's Health
- Travel Health
- Psychiatry
- Sports Medicine
- Laboratory Tests
- X-Rays
- Pharmacy
- Over-The-Counter Medications
- 24 Hour Ask A Nurse Service
- Health Promotion Services

## Top Reasons for Visits

1. Cold/flu/sore throat
2. Mental Health
3. STI screenings
4. GYN problems
5. Immunizations
6. Contraceptive services
7. Urinary tract infections and symptoms
8. Abdominal/gastrointestinal problems
9. Tuberculosis screenings
10. Annual physical/GYN exams

## Student Health Center Building

**25,000** Square feet

Built in 2004 – when TXST enrollment was 26,306 compared to 38,644 today!

**22** Exam rooms, **1** procedure room and **1** observation room.

Lab, X-Ray and Pharmacy on site.



**17,708** Total individual students served by Clinic, Pharmacy and Health Promotion Services.

**6,063** New clinic patients this year.

## Health Promotion Services

Health Promotion Services works to create and sustain a healthy campus environment at Texas State. We strive to promote healthy behaviors and provide tools for students to succeed personally and academically.

"Knows how to deliver the presentation in a way that allows students to understand. Knows what she's talking about! Very professional!"

"This presentation was very entertaining and educational. It wasn't uncomfortable at all!"

"Presentation was very informative and the presenter was knowledgeable and funny."

## Award Winning Peer Educators

healthy cats



Healthy Cats, Annual Program of the Year.

## What Patients Are Saying

"They genuinely care about the students mental and physical health."

"Health Center always accommodates to my schedule and staff is extremely knowledgeable."

"I have always felt welcomed and comfortable coming to the Health Center."

"They make it their duty to see everyone, even if they can't afford it."

**-TXST Students**



**20**  
Outreach Events

**303**  
Health Presentations

**6,972**  
Students Reached

**16,525**  
Students Reached

**45**  
Trained Peer Educators

# SHC Employment

100 Employees

- 58 Full Time Staff
- 1 Graduate Assistant
- 17 Contract/Part Time Staff
- 24 Student Employees

## From our 58 Staff...

- 6 Physicians
- 2 Psychiatrists
- 6 Nurse Practitioners
- 4 Registered Nurses
- 11 Nursing Staff (LVNs)
- 3 Pharmacy Staff
- 3 Lab & X-Ray Staff
- 3 Health Educators
- 1 Marketing Coordinator
- 3 Health Information Management
- 1 Information Technology
- 5 Administration
- 10 Front Office Staff



## Student Scholarship

Thanks to generous staff donations, three \$1,000 scholarships were awarded to SHC student employees this year.

## Patient Satisfaction Survey Results

90%

Were seen within 15 minutes of their appointment time.

94%

Always or frequently got an appointment when needed.

98%

Rated the courtesy and respect of their provider as excellent. ★★★★★

98%

Rated the care they received as excellent. ★★★★★

99%

Said that the SHC offers a welcoming and inclusive environment.

## Digital Reach

258,387 Google Searches

2,069 Likes

2,638 Followers

The SHC homepage received 41,523 views this year!



## SHC Advisory Committee

- 14 Student members
- 2 Faculty/Staff members

## New Services This Year

**SHC - Thorpe Lane** opened in Feb 2019 in partnership with Athletics. The clinic offers primary care and sports medicine. The clinic had 1,119 visits this year.

**Collaborative Care Counselor**  
An on-site integrated counselor was added in partnership with the Counseling Center.



**Transgender Care**  
The SHC added affirming hormone therapy services for students who are transgender. 16 students were served since the program started.



## Public Health Leadership

SHC staff serve as members of the University Safety Committee, Bobcat Preview, Emergency Operations Committee, Alcohol and Drug Advisory Council, Title IX Collaborative, Retention Council, Foster Care Advisory Council, Texas State Employee Wellness Team, and Texas State Health Information Management Advisory Board.



We're not just in San Marcos...

## Student Health Center Round Rock

1,675 Square feet in the Nursing Building.

666 Total patient visits

54% Increase



## Academic Support

Internships/Preceptorships/Observation hours were provided for students in the following areas of study.

- Nurse Practitioners
- Clinical Laboratory Science
- Athletic Training



In 2017, the SHC completed the AAAHC review and site visit, receiving the maximum three year accreditation award.