The SHC supports the academic and personal success of all students by providing public health leadership to the campus community and accessible, inclusive health and wellness services.

**Services Provided:**
- Urgent Care
- Primary Care
- Sexual and Reproductive Health
- Travel Health
- Telehealth
- Psychiatry
- Sports Medicine
- Laboratory Tests
- COVID-19 Testing/Vaccination
- Contact Tracing
- X-Rays
- Pharmacy
- Over-The-Counter Medications
- 24-Hr Ask A Nurse Service
- Health Promotion Services

**Top Reasons for Visits**
1. Immunizations
2. Mental Health
3. STI screenings
4. COVID testing
5. Cold/flu/sore throat
6. GYN problems
7. Contraceptive services
8. Urinary tract infections/symptoms
9. Physicals
10. Allergy injections

**COVID-19 Response:**
- The SHC added ultra-cold storage at the San Marcos location this year and can now store COVID-19 vaccine onsite. The SHC will be getting an onsite generator in 2022.
- Rapid PCR COVID-19 testing was added as a service this year.
- The Round Rock Clinic is now able to offer COVID testing and vaccination.
- Health Promotion Services added a COVID-19 Classroom Presentation. 34 presentations were delivered reaching 656 students.
- The Bobcat Trace Contact Tracing Program was expanded from 5 employees to 18 employees. 3,700 reports were received in the system.
- The SHC collaborated with two student groups, Medical Explorers and Clinical Laboratory Science students, to provide COVID vaccination and testing outreach programs.
- 11,436 COVID-19 vaccinations were delivered on campus.
- 8,865 COVID-19 tests were performed.
- The SHC Director provided extensive consulting and medical advice for the university response plan. The Director is the Texas State Chief Medical Officer and provided campus updates during the year. He is Chair of the Health, Wellness and Safety Work Group and Chair of the Mass Vaccination Planning Work Group. He serves on the Sun Belt Conference Medical Advisory Committee and on the Hays County Emergency Management Committee.

**SHC Accreditation:**
In May 2021, the SHC completed a successful accreditation virtual desktop review. In December 2021, the SHC completed a full onsite review from AAAHC. The SHC received the maximum three-year accreditation award.

The Laboratory also completed a successful CLIA survey and the Pharmacy had a successful review from the State Board of Pharmacy.
**Health Promotion Services**

Health Promotion Services works to create and sustain a healthy campus environment at Texas State. We strive to promote healthy behaviors and provide tools for students to succeed personally and academically.

**Award Winning Peer Educators**

**healthy cats**

Lauren Green, HealthyCats, Texas State Student Employee of the Year 2021

Arielle Raveney, SAV, Student Organization Leader of the Year Boko Awards 2021

**Student Health Center Building**

25,000 Square feet

Built in 2004 – when TXST enrollment was 26,306 compared to 37,812 today!

22 Exam rooms, 1 procedure room and 1 observation room.

Lab, X-Ray and Pharmacy on site.

**Patient Satisfaction Survey Results**

<table>
<thead>
<tr>
<th>Percentage</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>94%</td>
<td>Were seen within 15 minutes of their appointment time.</td>
</tr>
<tr>
<td>92%</td>
<td>Always or frequently got an appointment when needed.</td>
</tr>
<tr>
<td>98%</td>
<td>Said that the SHC offers a welcoming and inclusive environment.</td>
</tr>
<tr>
<td>96%</td>
<td>Would recommend Telehealth services to others.</td>
</tr>
</tbody>
</table>

**From our 53 Staff...**

<table>
<thead>
<tr>
<th>Role</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Physicians</td>
<td>4</td>
</tr>
<tr>
<td>Psychiatrists</td>
<td>2</td>
</tr>
<tr>
<td>Nurse Practitioners</td>
<td>2</td>
</tr>
<tr>
<td>Registered Nurses</td>
<td>2</td>
</tr>
<tr>
<td>LVNs and MAs</td>
<td>11</td>
</tr>
<tr>
<td>Pharmacy Staff</td>
<td>3</td>
</tr>
<tr>
<td>Lab &amp; X-Ray Staff</td>
<td>3</td>
</tr>
<tr>
<td>Health Educators</td>
<td>3</td>
</tr>
<tr>
<td>Marketing Coordinator</td>
<td>1</td>
</tr>
<tr>
<td>Health Information Management</td>
<td>3</td>
</tr>
<tr>
<td>Information Technology</td>
<td>1</td>
</tr>
<tr>
<td>Administration</td>
<td>7</td>
</tr>
<tr>
<td>Billing/Front Office</td>
<td>8</td>
</tr>
</tbody>
</table>

**SHC Digital Reach**

- 231,256 Google Searches
- 2,184 Likes
- 2,537 Followers
- SHC Homepage: 81,167
- SHC COVID-19 webpage: 18,834
- SHC Vaccination webpage: 43,938

**SHC Employment**

90 Employees

- 53 Full Time Staff
- 16 Contract/Part Time Staff
- 21 Student Employees
- 18 University-Funded Contact Tracers

**Awards and Achievements**

- Texas State Quarterly Team Award - August 2020 - Student Health Center Team
- Texas State Quarterly Team Award - Honorable Mention - February 2021 - Bobcat Trace Team
- Lauren Green, HealthyCats, 2021 Regents’ Scholar for Texas State University
- Rick Benavides, System Analyst I, Unclassified Staff employee of the Year Division of Student Affairs
- Julie Eckert, Assistant Director Health Promotion Services, Texas State Employee of the Month and Texas State Employee of the Year
- Yssa Shulte, LVN, Texas State Employee of the Month

**Student Scholarship**

Thanks to generous staff donations, two $1,000 scholarships were awarded to an SHC student employee and child of an SHC staff Member.

**Public Health Leadership**

SHC Staff serve as members of: Radiation and Laser Safety Committee, Texas State Emergency Management Committee, Occupational Safety and Health Committee, Student Affairs Council, Student Affairs Risk Management Team, Title IX Collaborative Committee, Bobcat Preview Planning Committee, Compliance Partners Committee, Cleary Act Compliance Committee, Texas State Health Information Management Advisory Council, TSUS Student Insurance Evaluation Team.

**SHC Advisory Committee**

- 15 Student members
- 2 Faculty/Staff members