

**Evaluation Results for ATSD Student Survey
Spring 2016**

Item	SA		A		N		D		SD		DNA
	N	%	N	%	N	%	N	%	N	%	N
ATSD staff members are easy to communicate with	33	49.3	19	28.4	6	9.0	5	7.5	4	6.0	0
ATSD staff members are available to assist me when I arrive at the ATSD office.	36	53.7	21	31.3	4	6.0	3	4.5	3	4.5	0
I am able to begin my exams within five minutes of my scheduled starting time.	40	59.7	19	28.4	1	1.5	3	4.5	4	6.0	0
Scheduling an exam using the ATSD Testing System is easy to do.	34	51.5	19	28.8	5	7.6	6	9.1	2	3.0	1
Changes to my test requests are made within 24 business hours of submission (excluding weekends or holidays).	36	53.7	14	20.9	12	17.9	2	3.0	3	4.5	0

Note SA=Strongly Agree; A=Agree; N=Neither Agree nor Disagree; D=Disagree; SD=Strongly Disagree; DNA=Did not Answer