

Services Provided:

- Urgent Care
- Primary Care
- Sexual and Reproductive Health
- Travel Health
- Telehealth
- Psychiatry
- Sports Medicine
- Laboratory Tests
- COVID-19 Testing
- Contact Tracing
- X-Rays
- Pharmacy
- Over-The-Counter Medications
- 24-Hr Ask A Nurse Service
- Health Promotion Services

Top Reasons for Visits

1. Mental Health
2. Cold/flu/sore throat
3. STI Screenings
4. GYN Problems
5. Contraceptive Services
6. Immunizations
7. Allergies/Allergy Injections
8. Skin Conditions
9. COVID-19 Screenings
10. Urinary tract infections and symptoms

31,190

Total Patient Contacts



3,681

Telehealth Visits



1,898

COVID-19 Tests



18,698

Primary Care, Sexual & Reproductive Health, Sports Medicine visits



5,581

Allergy, Immunization, STI Screening, Travel Health visits



22,688

Prescriptions and OTCs



1,674

Psychiatry Visits



26,337

Lab Tests



632

X-Rays



1,777

Flu Shots given



40,590

Call Center Calls

New Services This Year:



COVID-19 PCR Testing

The SHC offers daily COVID-19 testing for students, faculty and staff.

Telehealth Services (including phone and video visits) were added in March as a safety precaution for the pandemic and to serve students who were no longer on campus due to online classes.



Curbside Service and Online Pharmacy OTC Store

Pharmacy added curbside service and an online OTC store to better serve customers and limit traffic in the SHC building.



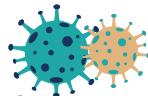
Occupational Health Program

including spirometry and respiratory fit testing offered as a part of the university respiratory protection program.



Campus Advocate

In partnership with the Hays Caldwell Women's Center, added a Campus Advocate to provide support, resources, and advocacy for students who have experienced sexual violence.



COVID-19 Response:

COVID-19 testing program offers daily testing at the San Marcos location. Testing for university surveillance is also performed.

Telehealth visits were added and can be used for most of the SHC visit types.

Bobcat Trace Contact Tracing program was developed and is managed by the Student Health Center. Isolation and quarantine of affected students is managed with this program.

COVID-19 Dashboard was created for the Texas State Roadmap webpage.

COVID-19 Supervisor and Faculty Question Online Form was created to allow TXST Supervisors and Faculty to ask COVID-19 related questions about their staff or department.

The SHC San Marcos location added **two negative pressure exam rooms**.

Athletic COVID-19 screening is performed by the Student Health Center and the Director of the SHC also serves on the Sun Belt Advisory Panel tasked with developing safety protocols for teams.

Pharmacy added curbside service and an online over-the-counter medicine store.

The SHC Director provided extensive consulting and medical advice for the university response plan. The Director was named Chief Medical Officer for the university and was chair of the Health, Wellness and Safety workgroup for the Roadmap plan. In addition, the Director served on the workgroups for Commencement Planning, Continuity of Intercollegiate Athletics, and was the university representative on the Hays County Emergency Management Committee.

In 2017, the SHC completed the AAAHC review and site visit, receiving the maximum three year accreditation award.

Accredited by



Patient Satisfaction Survey Results

91%

Were seen within 15 minutes of their appointment time.

91%

Always or frequently got an appointment when needed.

99%

Said that the SHC offers a welcoming and inclusive environment. ★★★★★

From our 59 Staff...

Physicians	6
Psychiatrists	2
Nurse Practitioners	6
Registered Nurses	4
LVNs and MAs	13
Pharmacy Staff	3
Lab & X-Ray Staff	3
Health Educators	3
Marketing Coordinator	1
Health Information Management	3
Information Technology	1
Administration	6
Billing/Front Office	8

SHC Employment

110 Employees

59	FullTime Staff
1	Graduate Assistant
20	Contract/PartTime Staff
30	Student Employees

Health Promotion Services

Health Promotion Services works to create and sustain a healthy campus environment at Texas State. We strive to promote healthy behaviors and provide tools for students to succeed personally and academically.

Award Winning Peer Educators

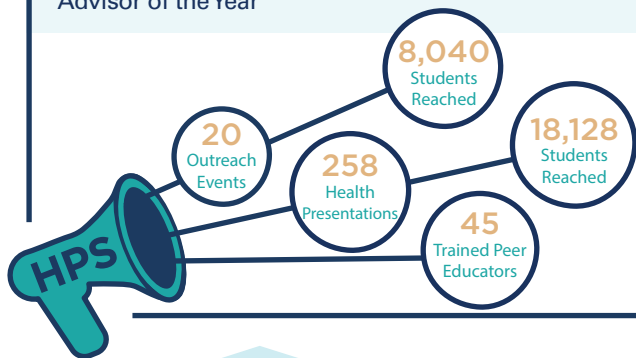
healthy cats

Men Against Violence

President of MAV, Student Organization Leader Award and Boko Lifetime Achievement Award

President of Healthy Cats, Texas State Student Employee of the Year

MAV Advisor, Registered Student Organization Advisor of the Year



SHC Digital Reach

258,387 Google Searches

2,111 Likes

2,531 Followers

SHC Homepage: 74,158

TXST COVID-19 Webpage: 622,934

TXST Roadmap & Dashboard: 20,497

Student Health Center Building

25,000 Square feet

Built in 2004 – when TXST enrollment was 26,306 compared to 38,187 today!

22 Exam rooms, 1 procedure room and 1 observation room.

Lab, X-Ray and Pharmacy on site.



5,423 New clinic patients this year.

Not just on the main campus...



Student Health Center - Round Rock

915 Total patient visits

38% Increase

Student Health Center - Thorpe Lane

1,796 Total patient visits

60% Increase

Academic Support

Internships/Preceptorships/Observation hours were provided for students in the following areas of study.

- Nurse Practitioners
- Clinical Laboratory Science
- Athletic Training
- Health Information Management
- Marketing
- Student Affairs and Higher Education

Awards and Achievements

Dr. Emilio Carranco, Director of the SHC, received the VPSA Leadership Award and the Texas State University System Regent's Staff Excellence Award.

Public Health Leadership

SHC Staff serve as members of Retention Council, Bobcat Preview, Title IX Collaborative, Planning Committee for Texas Association Against Sexual Assault, Health Information Management Advisory Board, Hay County Emergency Management Committee and TXST Health, Wellness and Safety workgroup.

Student Scholarship

Thanks to generous staff donations, three \$1,000 scholarships were awarded to SHC student employees this year.

SHC Advisory Committee

- 12 Student members
- 2 Faculty/Staff members