

Evaluation Results for ATSD Student Survey
Spring 2013

Item	SA		A		N		D		SD		DNA
	N	%	N	%	N	%	N	%	N	%	N
ATSD staff members are polite.	43	61.4%	22	31.4%	4	5.7%	0	0%	1	1.4%	1
ATSD staff members respond to me in a timely fashion when I arrive to take an exam.	45	64.3%	21	30.0%	1	1.4%	2	2.9%	1	1.4%	1
I am able to begin my exams within five minutes of my scheduled starting time.	38	54.3%	23	32.9%	4	5.7%	4	5.7%	1	1.4%	1
The ATSD Testing System is easy to use.	30	45.5%	23	34.8%	7	10.6%	5	7.6%	1	1.5%	5
Submitting a "Change Request" for a test request already received is easy.	19	29.2%	20	30.8%	18	27.7%	8	12.3%	0	0%	6
Submitting a "Cancelation" for a test request already received is easy.	19	29.2%	20	30.8%	21	32.3%	5	7.7%	0	0%	6
Viewing submitted test request is easy.	30	45.5%	22	33.3%	7	10.6%	5	7.6%	2	3.0%	5
Total	224	47.5%	151	32.0%	62	13.1%	29	6.1%	6	1.3%	25

**Note. SA=Strongly Agree; A=Agree; N=Neutral; D=Disagree; SD= Strongly Disagree; DNA=Does not apply*