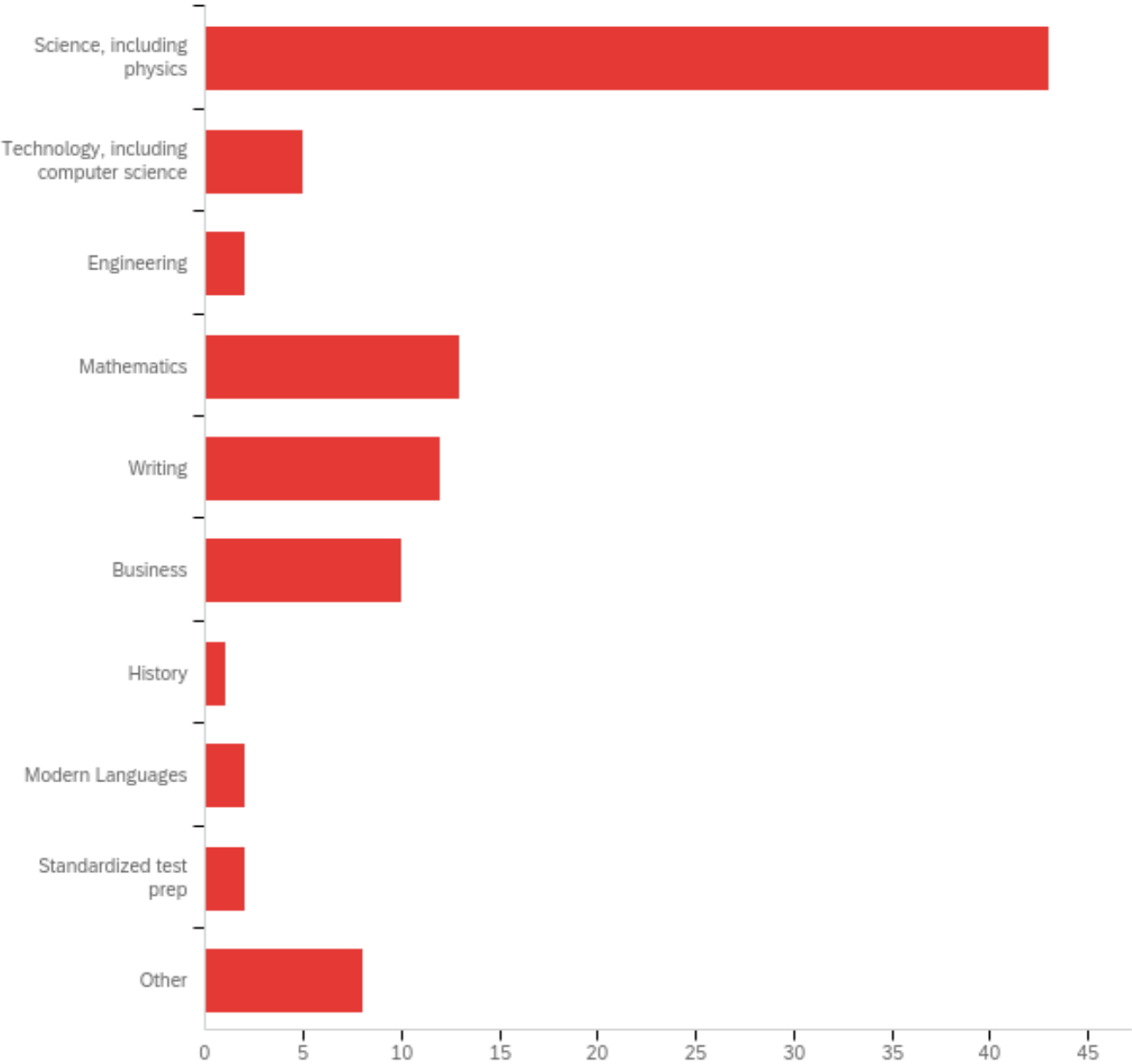


SLAC Lab Survey Report

Spring 2020

Q1 I came to SLAC today because I need academic assistance in the following:



#	Answer	%	Count
1	Science, including physics	43.88%	43
2	Technology, including computer science	5.10%	5
3	Engineering	2.04%	2
4	Mathematics	13.27%	13
5	Writing	12.24%	12
6	Business	10.20%	10
7	History	1.02%	1
8	Modern Languages	2.04%	2
9	Standardized test prep	2.04%	2
10	Other	8.16%	8
	Total	100%	98

Q1 - Other

Other

Statistics

Accounting

Statistics-Behavioral Sciences

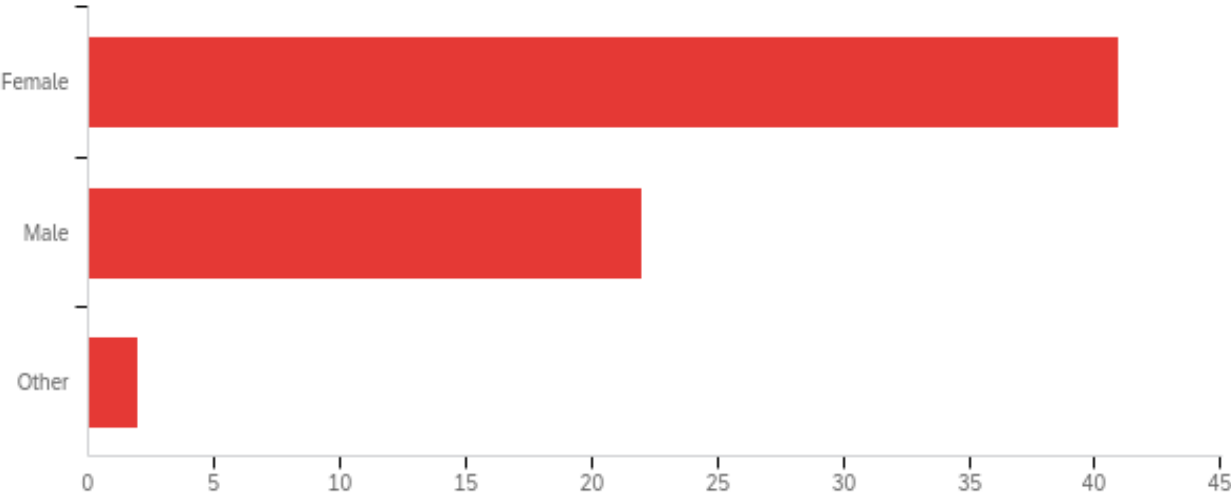
Statistics- psy

PSY 2301

Finance and Excel

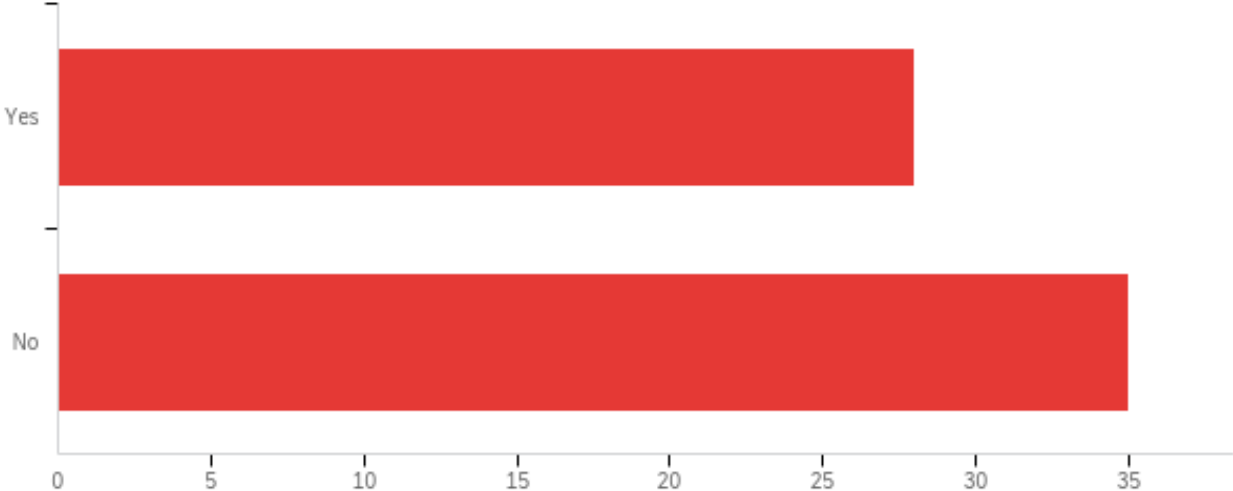
Accounting

Q2 - What are your demographics? - Gender



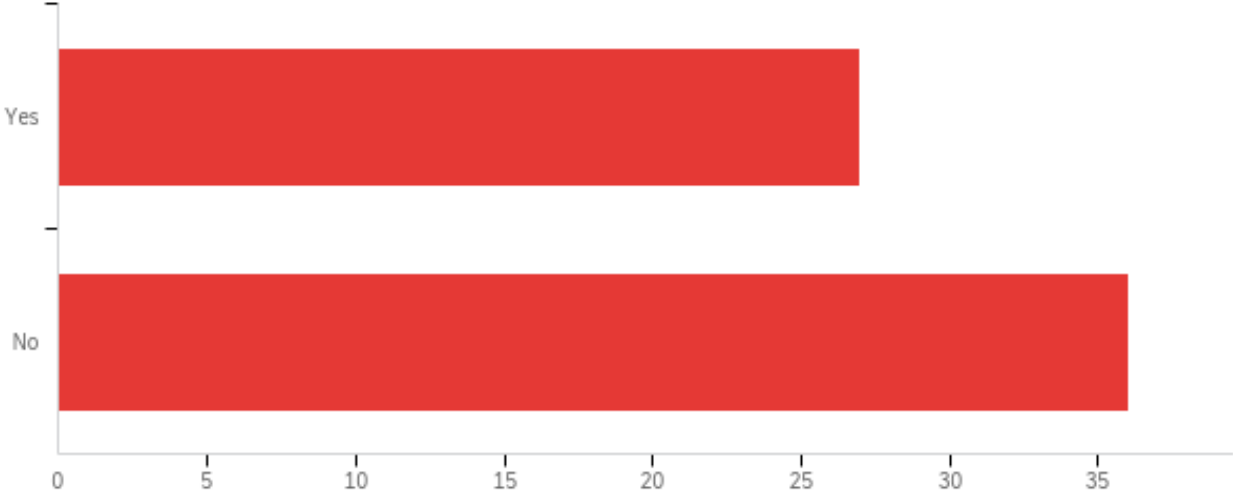
#	Answer	%	Count
1	Female	63.08%	41
2	Male	33.85%	22
3	Other	3.08%	2
	Total	100%	65

Q2.2 - What are your demographics? - Hispanic, Latina/o, Mexican American, Central American, Puerto Rican, Cuban American, Spaniard



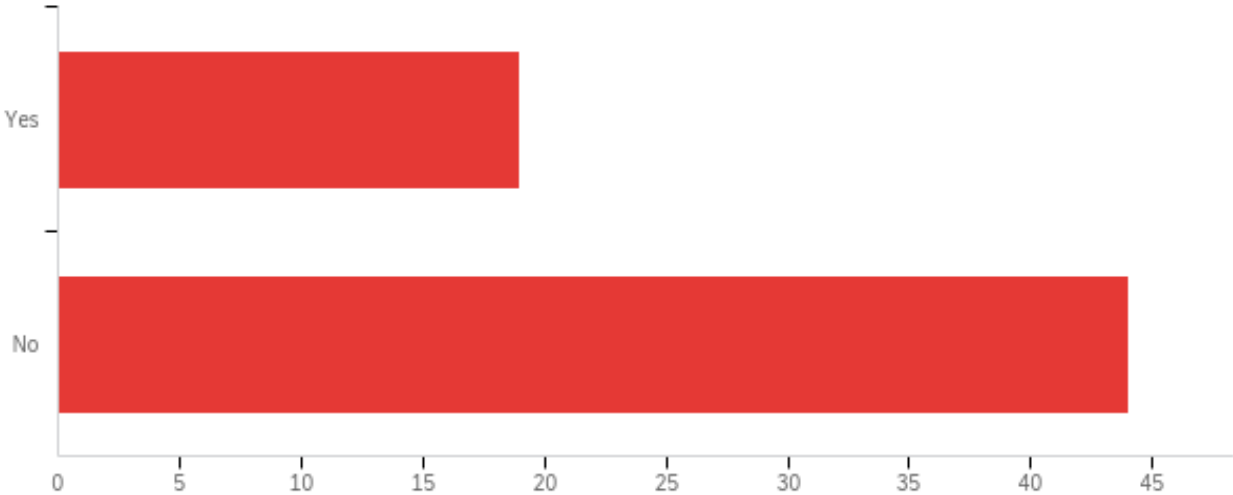
#	Answer	%	Count
1	Yes	44.44%	28
2	No	55.56%	35
	Total	100%	63

Q2.3 - What are your demographics? - Are you eligible/receiving any of the following: Pell Grant/SEOG/work-study or Perkins loans?



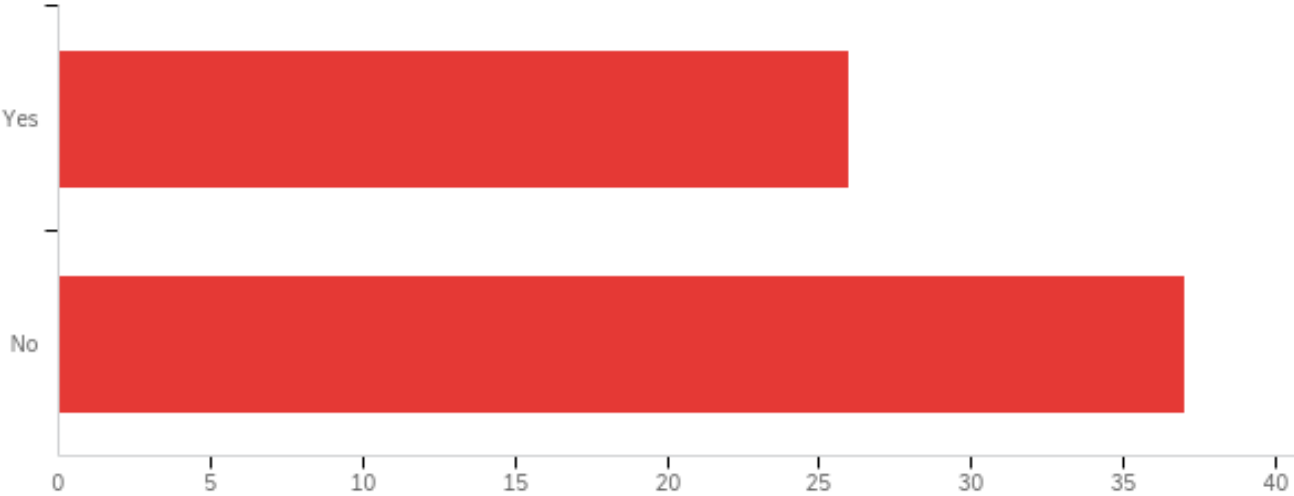
#	Answer	%	Count
1	Yes	42.86%	27
2	No	57.14%	36
	Total	100%	63

Q2.4 - What are your demographics? - Transfer Student



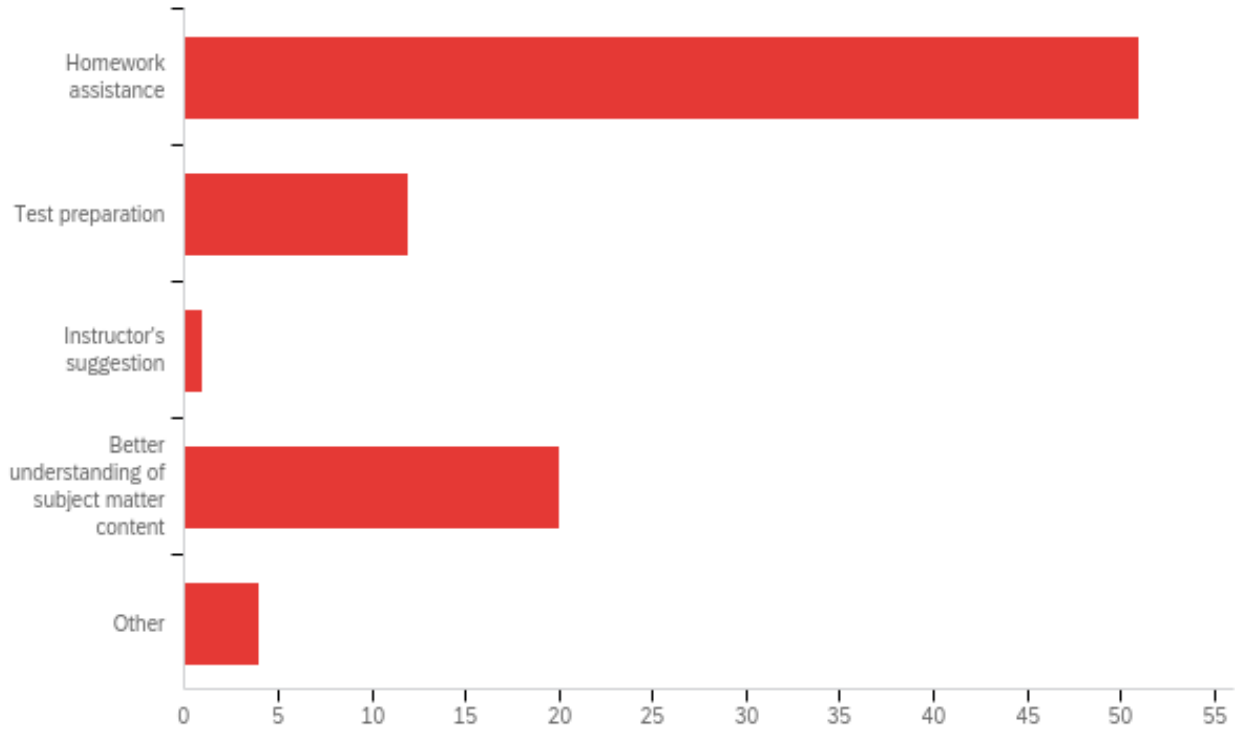
#	Answer	%	Count
1	Yes	30.16%	19
2	No	69.84%	44
	Total	100%	63

Q2.5 - What are your demographics? - First-generation student (first-generation refers to those students whose parents-biological, adoptive, or stepparents-have not completed a bachelor's degree).



#	Answer	%	Count
1	Yes	41.27%	26
2	No	58.73%	37
	Total	100%	63

Q3 - What is your main reason for going to SLAC:



#	Answer	%	Count
1	Homework assistance	57.95%	51
2	Test preparation	13.64%	12
3	Instructor's suggestion	1.14%	1
4	Better understanding of subject matter content	22.73%	20
5	Other	4.55%	4
	Total	100%	88

Q3 - Other

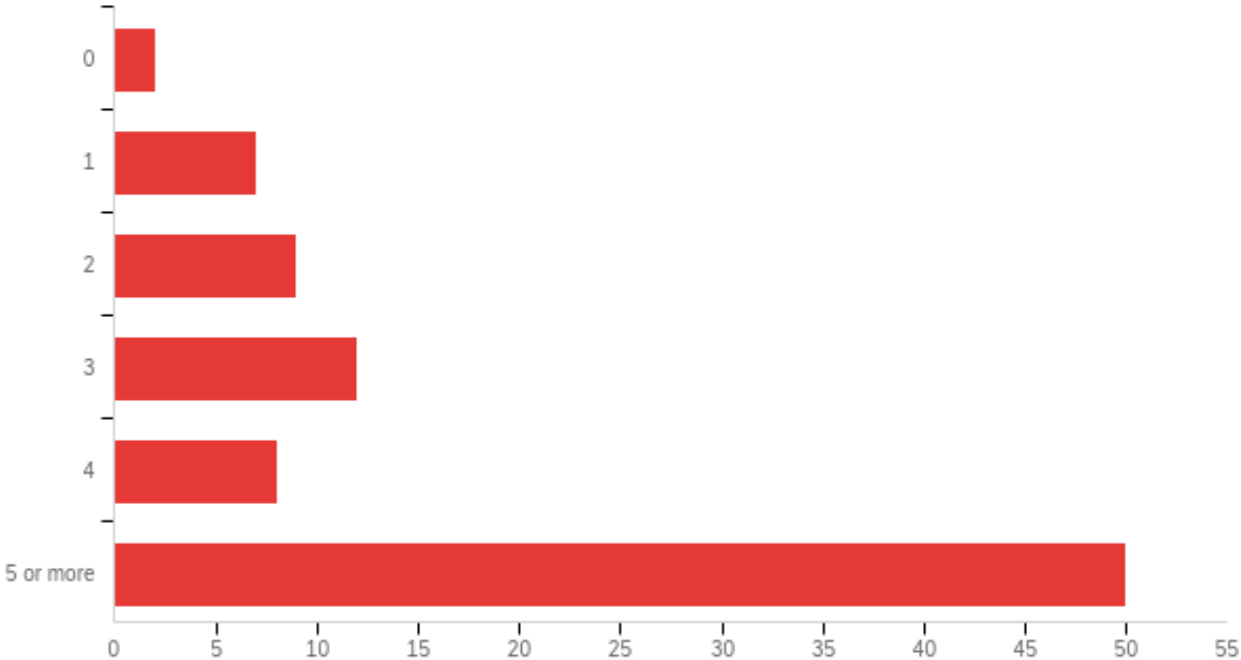
Other

A place to do homework

writing a paper, wanted feedback

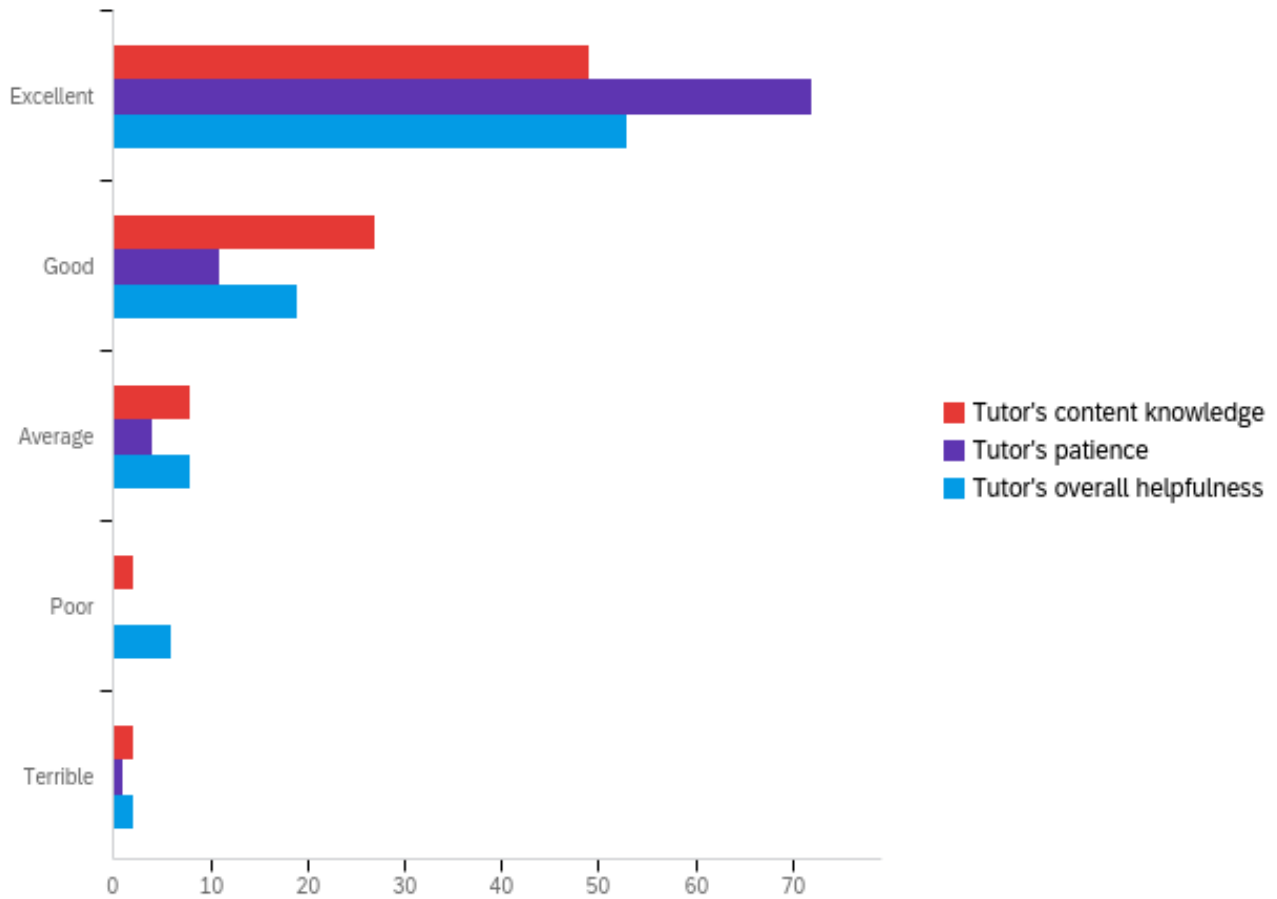
study and ask questions if needed

Q4 - How many times have you come to the SLAC lab during this semester?



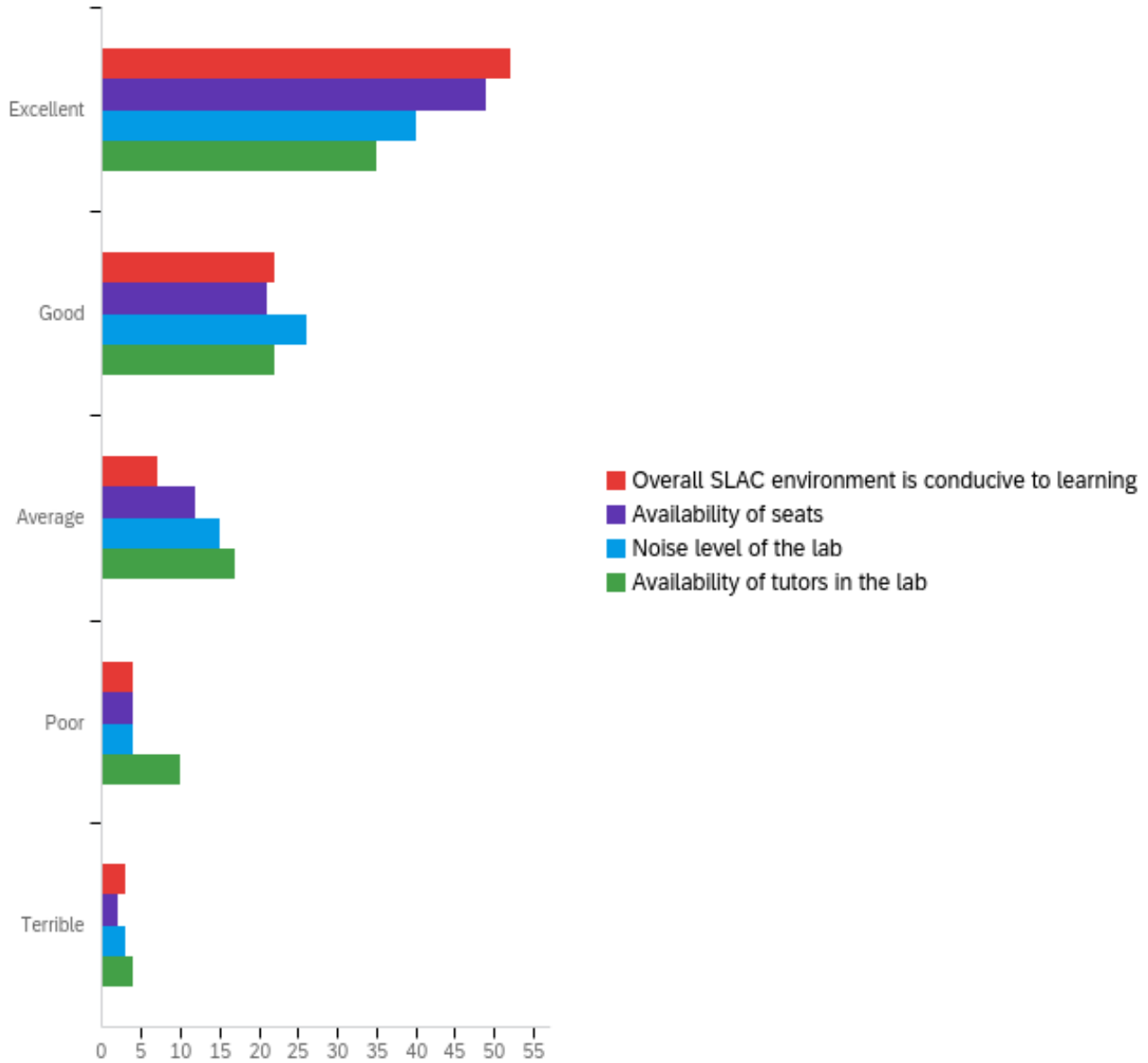
#	Answer	%	Count
1	0	2.27%	2
2	1	7.95%	7
3	2	10.23%	9
4	3	13.64%	12
5	4	9.09%	8
6	5 or more	56.82%	50
	Total	100%	88

Q5 - The following questions assess your overall experience(s) with your tutor(s).



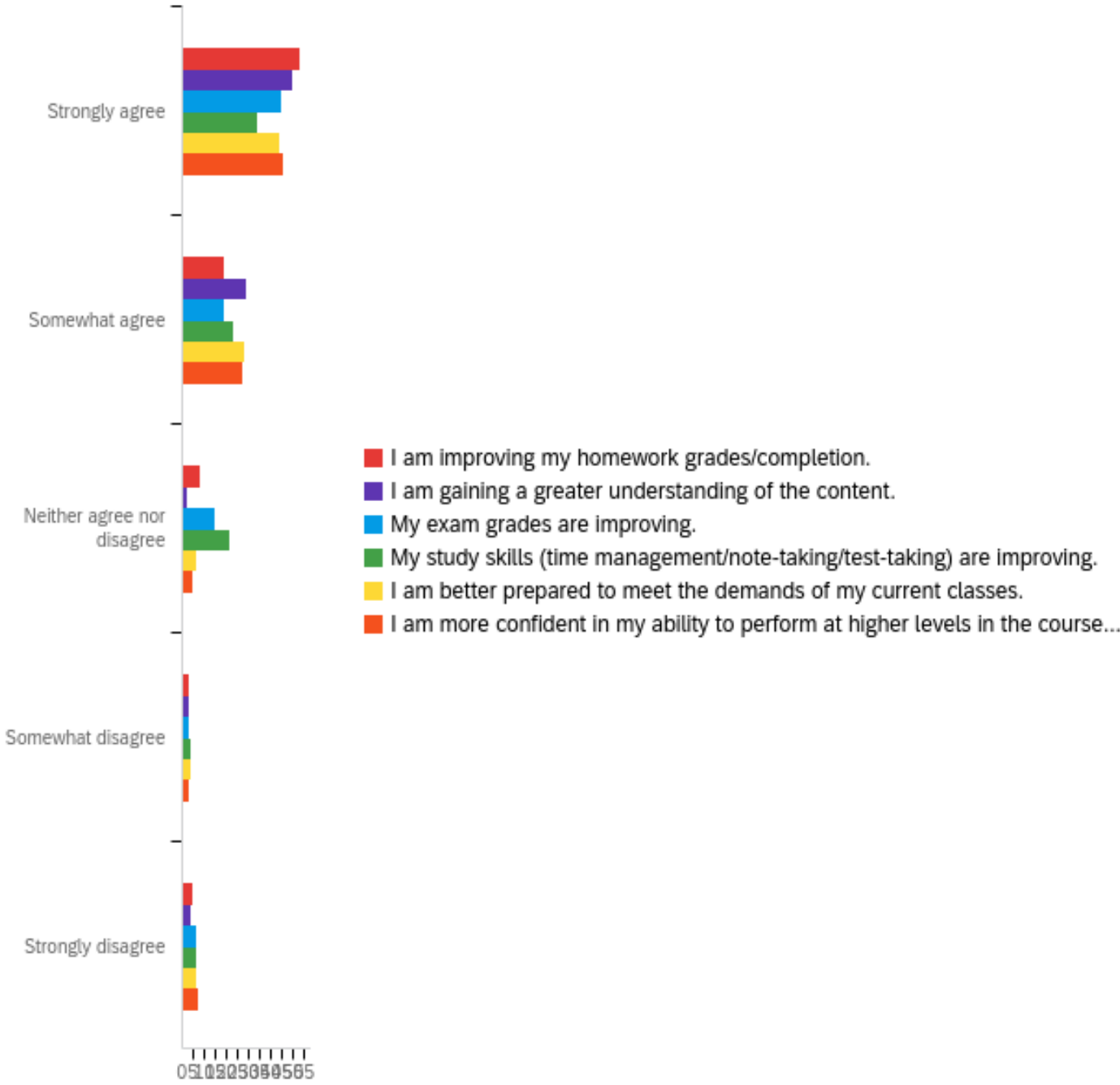
#	Question	Excellent		Good		Average		Poor		Terrible		Total
1	Tutor's content knowledge	55.68%	49	30.68%	27	9.09%	8	2.27%	2	2.27%	2	88
2	Tutor's patience	81.82%	72	12.50%	11	4.55%	4	0.00%	0	1.14%	1	88
3	Tutor's overall helpfulness	60.23%	53	21.59%	19	9.09%	8	6.82%	6	2.27%	2	88

Q6 - Please rate the following aspects of your overall experience in the SLAC lab.



#	Question	Excellent		Good		Average		Poor		Terrible		Total
1	Overall SLAC environment is conducive to learning	59.09%	52	25.00%	22	7.95%	7	4.55%	4	3.41%	3	88
2	Availability of seats	55.68%	49	23.86%	21	13.64%	12	4.55%	4	2.27%	2	88
3	Noise level of the lab	45.45%	40	29.55%	26	17.05%	15	4.55%	4	3.41%	3	88
4	Availability of tutors in the lab	39.77%	35	25.00%	22	19.32%	17	11.36%	10	4.55%	4	88

Q7 - As a result of my visit(s) to SLAC:



#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	I am improving my homework grades/completion.	60.23%	53	21.59%	19	9.09%	8	3.41%	3	5.68%	5	88
2	I am gaining a greater understanding of the content.	56.82%	50	32.95%	29	2.27%	2	3.41%	3	4.55%	4	88
3	My exam grades are improving.	51.14%	45	21.59%	19	17.05%	15	3.41%	3	6.82%	6	88
4	My study skills (time management/note-taking/test-taking) are improving.	38.64%	34	26.14%	23	23.86%	21	4.55%	4	6.82%	6	88
5	I am better prepared to meet the demands of my current classes.	50.00%	44	31.82%	28	6.82%	6	4.55%	4	6.82%	6	88
6	I am more confident in my ability to perform at higher levels in the course.	52.27%	46	30.68%	27	5.68%	5	3.41%	3	7.95%	7	88

Lab Survey Week Report
Qualitative Data Summary
Spring 2020

May 12th, 2020

The purpose of this section is to highlight the written feedback received from the students that participated in the SLAC lab survey. In total, 24 qualitative responses were collected from 98 participants that completed the survey. The summary organizes responses to the open-ended question that was included in the survey (Question 8).

Response to question 8 (24 total responses): If you would like to provide any additional information regarding your experience at SLAC please do so below.

1. Total written responses that were positive in nature: 14
2. Total written responses that were negative in nature: 10
3. A few students commented on the tutor(s) attitude: 4
 - “I love SLAC! It has been such an amazing experience for me and has helped me so much. The tutors are very helpful and friendly. The only thing I would ask to be improved is the number of tutors and sometimes the seats get taken up quickly when exams for classes line up.”
 - “Hire people that actually care to teach others.”
4. A few students commented on specific tutors: 4
 - “Genesis has been extremely helpful in clarifying all aspects of my Biology course. Kudos to her!”
 - Bego is amazing! She is super patient and sweet. I am not always the easiest person to get along with, but she is so patient and calm and helps me so much! She really makes it easier to understand and is just so helpful with any questions I have; she works through each problem with me and really explains things until they click. She is amazing and I wish there was a way I could send her a little token of gratitude for dealing with me! She is a great addition!! Thank you Bego!!!!!!”
5. Many students categorized their overall lab experience as great: 9
 - “SLAC really helped me out when I reached out to them. This literally saved my GPA. If a tutor did not understand, someone was able to come in for the assist. Great organization that needs to be kept in place. Especially for students that struggle coming right out of high school.”
 - “Over SLAC is helpful resource at Texas State which has helped me through my toughest courses. Thankful for everyone involved.”
6. Many students commented on the need to have more resources: 7
 - “Maybe provide more seating for more popular subjects.”
 - “Have more tutors available during SLAC hours.”