Supervisor: RockWall Supervisor and Graduate Assistant for Outdoor Recreation.

The RockWall Belay staff work on the “front lines” for Outdoor Recreation. They interact directly with RockWall participants performing check-in responsibilities, providing belays and creating a gym atmosphere that promotes the mental and physical safety of all participants and staff. Most participants’ first interaction with the RockWall will be facilitated by the Belay Staff so it is essential to provide a warm welcome and thorough orientation of RockWall policies as well as (when necessary) providing an introduction to Indoor Rock Climbing as a whole.

Hours per week: 8 to 15 hours

Qualifications

- Must be outgoing and willing to interact with participants and provide positive experiences
- Current CPR and First-Aid Certifications or the ability to obtain within one month of hire.
- Must be comfortable at heights of up to 50 feet, able to lift 50 lbs., use hand tools and general cleaning equipment.
- Must be registered for a minimum of six credit hours and maintain a 2.25 GPA.
- Must have basic knowledge of the sport of rock climbing and pass Advanced Climber Skills Test prior to first day of work.

Specific Duties and Responsibilities

- Perform participant check-in duties
  - Sale of RockWall passes
  - Ensure waivers are filled out completely
  - Database entry and filing of all paperwork
  - Equipment rental and storage
  - Brief participants on important RockWall safety policies
- Provide belay to participants
  - Educate new climbers (belay commands, climbing technique, YDS, spotting)
  - Facilitate each participant’s climbing experience by providing emotional support and encouragement.
- Provide a safe and exciting environment for participants.
- Provide excellence in customer service.
- Establish and maintain clear and open communication with staff and supervisors.
  - Be professional
  - Show respect to all co-workers/supervisors
  - Be up-front and honest with all concerns
  - Except and use constructive criticism as a learning tool
- Follow, model and enforce all RockWall policies and procedures.
- Assist in observation of all RockWall activities and report unusual occurrences to RockWall supervisor
- Actively participate in all training and staff meetings.
- Perform non-routine tasks as assigned by supervisor.

Application: Applications will be received online on the Campus Recreation website. For more information contact Andrew Lyburn, Graduate Assistant for Outdoor Recreation at al1368@txstate.edu