REQUEST FOR PROPOSALS
FOR
THE TEXAS STATE UNIVERSITY SYSTEM
AUSTIN, TEXAS

INSURANCE BROKER AND RISK MANAGEMENT SERVICES
RFP NO.: 758-18-00050

ALL PROPOSALS MUST BE RECEIVED BY:
NOVEMBER 17, 2017 @ 3:00 p.m. CT (Central Time)

Prepared By:
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REQUEST FOR PROPOSALS
FOR
INSURANCE BROKER AND RISK MANAGEMENT SERVICE
THE TEXAS STATE UNIVERSITY SYSTEM
RFP NO.: 758-18-00050

SECTION 1 – GENERAL INFORMATION & REQUIREMENTS

1.1 GENERAL INFORMATION: The Texas State University System (TSUS) (“System”) and its component Institutions (“Component(s)”) are requesting competitive proposals from qualified insurance broker(s) to provide a full range of insurance related services, including the marketing, placement, and servicing of TSUS and its Components existing and future insurance needs and coverages. Additionally the System is seeking proposals for risk management services. Proposer may submit proposals for either or both services. This solicitation sets forth, at a minimum, the specifications, terms, conditions, and requirements to be considered for this solicitation. TSUS will select the Proposal that offers the “best value” based on the published selection criteria and on its ranking evaluation of submitted proposals. Prospective entities submitting their proposals in response to this solicitation are called “Respondents”, “Vendor”, or “Proposers” herein.

1.2 PUBLIC INFORMATION: By submission of this agreement, [Vendor] acknowledges that the agreement, and the contents of any underlying proposals or other documents provided to [TSUS] in response to a competitive bid process from which the Agreement resulted, are public information under the Texas Public Information Act (Texas Government Code Chapter 552). [Vendor] agrees that [TSUS] may provide a copy of the Agreement and/or bid documents in response to a public information request, post the Agreement on its public website, or otherwise release the contents of the Agreement and/or bid documents at [TSUS’s] discretion and without prior notice to [Vendor]. Vendor acknowledges that the TSUS strictly adheres to all statutes, court decisions, and the opinions of the Texas Attorney General with respect to disclosure of public information.

1.3 CLARIFICATIONS AND INTERPRETATIONS: Any clarifications or interpretations of this RFP that materially affect or change its requirements will be issued formally by TSUS as a written addendum. Addenda, if required, will be issued by TSUS for this RFP via the Texas Electronic State Business Daily at: http://esbd.cpa.state.tx.us/. It is the responsibility of all Respondents to check the status of formal addenda before the submission deadline and to obtain this information in a timely manner. All such addenda issued by TSUS before the submittals are due shall be acknowledged by Respondents and incorporated into their response to the RFP.

1.4 EXECUTION OF OFFER: Please complete, sign and return the attached Execution of Offer (Section 5) as part of the proposal. The Execution of Offer must be signed by a representative of Proposer duly authorized to bind the Proposer to its proposal. Failure to sign and return the Execution of Offer will result in the rejection of the proposal.

1.5 PROPOSER QUESTIONS: After the RFP is advertised, proposers will have until Friday, November 03, 2017 at 3:00 p.m. CT, to submit written questions for clarification of the proposal. Send questions to TSUS’s Point-of-Contact listed under Section 1.6. All questions submitted and received will be reviewed, consolidated where possible, and answered in one addendum to the proposal. The addendum will be posted on the Texas Electronic State Business Daily at: http://esbd.cpa.state.tx.us/. Addenda are usually posted within 2 business days unless
the questions involve legal issues or complex subjects. It is the proposer’s responsibility to continually check the website for Addenda.

1.6 POINT-OF-CONTACT: TSUS designates the following person as its representative and Point-of-Contact for this RFP. Respondents shall restrict all contact with TSUS and direct all questions regarding this RFP, including questions regarding terms and conditions, in writing to the Point-of-Contact person no later than Friday, November 03, 2017 at 3:00 p.m. CT.

Attn:
Daniel Harper, Deputy Vice Chancellor for Finance
Direct Phone: 512-463-6449
The Texas State University System
Thomas J. Rusk State Building, Suite 600
208 East 10th Street
Austin, Texas 78701-2407
Phone: 512-463-1808    Fax: 512-463-1816
daniel.harper@tsus.edu

1.7 SUBMISSION OF PROPOSALS: TSUS will receive Proposal, including HUB Plan, for RFP NO.: 758-18-00050 at the time and location described below. The Proposer (not the carrier/mail service/other or TSUS) is solely responsible for ensuring that the proposal is received prior to the specified opening date and time as specified on the RFP form.

PROPOSALS MUST BE RECEIVED BY:
November 17, 2017 @ 3:00 p.m. CT (Central Time)

PROPOSALS ARE TO BE SUBMITTED TO:

Attn:
Daniel Harper, Deputy Vice Chancellor for Finance
The Texas State University System
Thomas J. Rusk State Building, Suite 600
208 East 10th Street
Austin, Texas 78701-2407

1.7.1 Proposer should submit one (1) complete copy (including HUB plan) of its entire proposal in Adobe Acrobat PDF format on a USB drive to the attention and address listed above. A signature by an authorized officer of Proposer must appear on the Execution of Offer included in the submitted proposal.

1.7.2 Unacceptable Proposal Delivery Methods: TSUS will not accept proposals submitted on paper, by telephone, facsimile (fax) transmission, or electronic email submission in response to this RFP.

1.7.3 Proposal Envelope/Box/Container: Each proposal should be placed in an envelope, box, or container that is completely and properly identified with the RFP number, due date and time. It is the proposer’s responsibility to have the proposal correctly marked and to TSUS’ point of contact by the specified date and time for receipt.
1.7.4 Format for Proposal: Proposer should submit their complete proposals in Adobe Acrobat PDF format using substantially the following format in terms of order of content. Proposer shall make every effort to present the required information in a detailed, orderly, and compact presentation. Proposer should provide visual examples of functionality to clarify and reinforce key product features and services. Long or elaborate proposals are not desired.

Cover page:
Execution of offer, including pricing page(s):
Table of Contents:
Executive Summary of Proposal:
Company Information and History: including, but not limited to the following:
Company name, Federal Tax Identification Number, company address, contact information (company and proposer’s representative).
All required information as requested in the Evaluation Criteria and in Requirements and Specifications as well as any additional information the Proposer feels is relevant to their proposal.
The Contractors HUB Plan and all required HUB documentation.

NOTE: The above listing of items to be included in the proposal submission is a summary provided to aid proposers in putting together their proposal package. Any items stated in other sections of the RFP, but not listed in this section, are still required to be provided as part of the proposal submission.

1.8 EVALUATION OF PROPOSALS: It is the intent of the Texas State University System to award a contract to the responsible, responsive Proposer that submits a proposal that meets the minimum criteria set forth herein, and that represents the best value to the System.

All properly submitted Proposals will be reviewed, evaluated, and ranked by TSUS. Proposals will be evaluated by a review panel on the basis of the criteria listed below. Relative weights of the criteria are listed below. Only criteria designated in the solicitation can be considered in the award determination.

1.8.1 EVALUATION CRITERIA WEIGHTED VALUES: Evaluation factors will be weighted as follows:

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1.9 TSUS’ RESERVATION OF RIGHTS: TSUS may evaluate the Proposals based on the anticipated completion of all or any portion of the Project. The TSUS reserves the right to divide the Project into multiple parts, to reject any and all Proposals and re-solicit for new Proposals, or to reject any and all Proposals and temporarily or permanently abandon the Project. TSUS makes no representations, written or oral, that it will enter into any form of agreement with any respondent.
to this RFP for any project and no such representation is intended or should be construed by the issuance of this RFP.

1.10 ACCEPTANCE OF EVALUATION METHODOLOGY: By submitting its Proposal in response to this RFP, Respondent accepts the evaluation process and acknowledges and accepts that the determination of the “best value” firm(s) will require subjective judgments by TSUS.

1.11 NON REIMBURSEMENT FOR COSTS: Respondent acknowledges and accepts that any costs incurred from the Respondent’s participation in this RFP process shall be at the sole risk and responsibility of the Respondent. Respondents submit Proposals at their own risk and expense.

1.12 HISTORICALLY UNDERUTILIZED BUSINESSES SUBMITTAL REQUIREMENTS: It is the policy of The Texas State University System and each of its component institutions, to promote and encourage contracting and subcontracting opportunities for Historically Underutilized Businesses (HUB) in all contracts. Accordingly, TSUS has adopted the Policy on Utilization of Historically Underutilized Businesses. The Policy applies to all contracts with an expected value of $100,000 or more. If TSUS determines that subcontracting opportunities are probable, then a HUB Subcontracting Plan is a required element of the Proposal. **Failure to submit a required HUB Subcontracting Plan will result in rejection of the Proposal.**

1.12.1 TSUS has determined that subcontracting opportunities are probable for this solicitation.

1.12.2 Forms and Policy on Historically Underutilized Business can be found on the Texas State Comptrollers website at:

   https://www.comptroller.texas.gov/purchasing/vendor/hub/forms.php

1.13 CERTAIN PROPOSALS AND CONTRACTS PROHIBITED: Under Section 2155.004, Texas Government Code, a state agency may not accept a proposal or award a contract that includes proposed financial participation by a person who received compensation from the agency to participate in preparing the specifications or request for proposals on which the proposal or contract is based. All vendors must certify their eligibility by acknowledging the following statement, "Under Section 2155.004, Government Code, the vendor certifies that the individual or business entity named in this bid or contract is not ineligible to receive the specified contract and acknowledges that this contract may be terminated and payment withheld if this certification is inaccurate.” If a state agency determines an individual or business entity holding a state contract was ineligible to have the contract accepted or awarded as described above, the state agency may immediately terminate the contract without further obligation to the vendor. This section does not create a cause of action to contest a proposal or award of a state contract.

1.14 CERTIFICATION OF FRANCHISE TAX STATUS: Respondents are advised the successful Respondent will be required to submit certification of franchise tax status as required by State Law (H.B. 175, Acts 70th Leg. R.S., 1987, Ch. 283, p. 3242). The contractor agrees each subcontractor and supplier under contract will also provide a certification of franchise tax status.

1.15 DELINQUENCY IN PAYING CHILD SUPPORT: Under Section 231.006, Family Code, the vendor or applicant certifies the individual or business entity named in this contract, bid, or application is not ineligible to receive the specified grant, loan, or payment and acknowledges that this contract may be terminated and payment may be withheld if this certification is inaccurate.
1.16 **CONFLICTS/CONTACT:** Respondents shall not contact existing members of the Board of Regents, TSUS employees, including all of System’s component Institutions during the open period.

1.17 **OWNERSHIP AND USE OF WORK MATERIAL:** All work material, whether or not accepted or rejected by TSUS, is the sole property of TSUS and for its exclusive use and re-use at any time without further compensation and without any restriction.

1.18 **VALIDITY PERIOD:** Each proposal should state that it will remain valid for a minimum of one hundred and eighty (180) days after the submittal deadline to allow time for evaluation of proposals, award determination, and any unforeseen delays.

1.19 **CONTRACT ADMINISTRATION:** Contract administration will be by TSUS and each Component. Proposer shall provide, as part of their response, a copy of Proposer’s Standard Contract Agreement. TSUS, at its discretion, may choose to use this contract, with appropriate amendments and changes, or its own contract.

1.20 **TERMINATION/CANCELLATION:** TSUS may terminate this Agreement for any reason upon thirty (30) days written notice to the other party.

1.21 **PRESENTATIONS:** TSUS may, at its sole discretion, invite selective responsive firm(s), at the firm(s) expense, to give an oral presentation and respond to questions. Presentations, at TSUS’s discretion, may be either on site at TSUS’s Offices in Austin, Texas, any component institution or by video conference.

1.22 **NEGOTIATIONS:** If possible, an award will be made without holding negotiations. If negotiations are necessary, they will be scheduled after all proposals are evaluated. Negotiations will only be held with proposer(s) who have a reasonable chance of receiving contract award. Therefore, do not anticipate negotiations being held. Best and Final Offers will only be requested if negotiations are held. Therefore, you are strongly encouraged to submit your best offer at the time proposals are due.

1.23 **MULTIPLE AWARDS AND UTILIZATION:** It may be determined that having the Services requested under this RFP provided by multiple Contractors is more advantages to TSUS and its Components. TSUS reserves the right to make multiple awards against this RFP. TSUS will pay only for the services utilized and makes no guarantee of a maximum amount paid over the course of any contract resulting from this RFP.

**SECTION 2 – OVERVIEW**

2.1 **DESCRIPTION OF TSUS:** The Texas State University System, founded in 1911, is the first higher education system established in Texas. Beginning as an administrative means to consolidate the support and management of state teacher colleges, the System has evolved into a network of higher education institutions stretching from the Texas–Louisiana border to the Big Bend region of West Texas.

Today, eight component institutions offer a broad range of academic and career opportunities. Throughout the System, faculty and staff are preparing students to work in and contribute to our global society. The Texas State University System and its Components covered under this Request for Proposal are:
The Texas State University System is governed by a nine-member Board of Regents appointed by the governor. In addition, a nonvoting student regent is appointed annually to the board. The administration, which is headed by a board-appointed chancellor, is based in Austin, where it provides support to the System components and state government.

2.2 PROJECT DESCRIPTION: The Texas State University System and its component Institutions through this Request for Proposals are seeking the services of a qualified insurance broker to provide a full range of insurance related services, including the marketing, placement, servicing, of System and Components existing and future insurance needs and coverages and risk management services. This solicitation sets forth, at a minimum, the specifications, terms, conditions, and requirements to be considered for this solicitation. TSUS will select the Proposal that offers the “best value” based on the published selection criteria and on its ranking evaluation of submitted proposals.

2.3 PERFORMANCE PERIOD/OPTION TO EXTEND THE TERM: The initial contract term shall be for three (3) years, beginning on or before January 1, 2018 and continuing through December 31, 2020. TSUS may renew the contract: for up to two (2) one (1) year terms. Notice of renewal to be issued in writing at least thirty (30) days prior to the end of the current performance period. The total duration of the contract, including the exercise of renewals, shall not exceed five (5) consecutive years.

2.4 REQUIRED TIMELINE:
   a. Issue RFP on or about: October 18, 2017
   b. Last Day for questions: November 03, 2017 at 3:00 p.m. CT
   c. Proposal due: November 17, 2017 at 3:00 p.m. CT
   d. Anticipated award of Contract: December 20, 2017
   e. Anticipated Contract Start Date: January 1, 2018

2.5 Class and Item (NIGP Code): 918-69, 958-61

SECTION 3 – TSUS REQUIREMENTS AND SPECIFICATIONS

3.1 PROPOSER’S OPERATIONAL RESPONSIBILITIES AND SERVICES DEFINED: Proposer shall work with TSUS and Components’ Offices of Risk Management to provide the services required in this RFP. Requested policies are to include, but are not limited to, the following: Property, Automobile Liability and Physical Damage, Inland Marine, Directors and Officers Liability/Employment Practices Liability, Crime, Foreign Travel, General Liability, Athletic, and Special Events Liability.
TSUS does not represent or guarantee that TSUS or its Components will renew or purchase all policies and coverage included on the above list.

3.2 **SCOPE OF SERVICES:** Proposers shall provide, but not limited to, the services listed. TSUS and its Components over the life of the contract reserve the right to add to or deduct from this list.

1. Notify TSUS of new insurance products.

2. Provide marketing recommendations.

3. Provide access to necessary insurance markets.

4. Prepare program specifications and underwriting submissions.

5. Assist in the selection of the insurers most suitable for risk.

6. Awareness and access to specialty insurance markets.

7. Assemble and format the TSUS’s data for consideration by insurance carriers.

8. Upon TSUS’s request, identify carriers who can provide the insurance coverage and programs required by the System and Components.

9. Provide a written summary of quotations and declinations from insurance carriers including analysis and comparison of program alternatives with best recommendation.

10. Facilitate negotiations with insurance carriers who submit the most favorable quotes to maximize the System’s coverage and to minimize its costs. Broker shall maintain complete records of the quote solicitation process and shall provide copies of such records to TSUS.

11. Confirm policies issued conform to specifications.

12. Provide written policy outlines including but not limited to coverage type, policy number, insurance carrier, renewal date, and exclusions.

13. If requested by TSUS, bind coverage and maintain insurance policies and coverage without lapses.

14. Verify that rates and premiums are properly calculated and charged.

15. Communicate information between TSUS and Components and selected insurance carriers including information regarding policy renewals, premium pay-ins, audit returns and buy-out provisions.

16. Schedule meetings between the TSUS and selected insurance carriers.

17. Request, implement and monitor coverage changes requested by the TSUS.
18. Prorate insurance premiums by Components.

19. Coordinate data gathering functions and processes between all parties.

20. Organize and attend meetings as requested by the TSUS and document meeting discussions.

21. Communicate with and secure all data required by insurance carrier or requested by TSUS.

22. Thoroughly review all existing coverage and make written recommendations to TSUS regarding any changes in coverage based on such things as unintentional self-insurance, gaps in coverage, overlapping coverage, restrictive limits, higher education industry trends and projections and cost of coverage.

23. Issue insurance binders, certificates, and policies when requested or required.

24. Coordinate ongoing insurer services among parties.

25. Verify the accuracy of any bills, audits, and other premium adjustments.

26. Provide annual comprehensive loss history for all policies during renewal process.

27. Answer phone calls and field questions during regular business hours and be available during non-business hours for emergency claim submission and other services.

28. Have the capacity to secure safety and loss prevention services from carriers for application with the System and its Components.

29. When requested by TSUS, communicate information to insurance carrier, report and monitor claims activity.

30. Provide or obtain from carrier periodic loss runs as requested by TSUS.

31. Provide or obtain third party administrator claim functions if requested by TSUS.

32. The Proposer must agree to furnish TSUS: (sample reports requested with your proposal).

   a. Reports on cost of claims on a monthly basis, including reserves status.

   b. Status report on any claim as requested by the insured.

   c. Reports of its investigation of claims to include statements from injured and/or witnesses, when requested.

   d. Photographs along with the appraisal of damages relating to the claim, when requested.
33. Proposer shall be capable of electronic data submission at no charge. Any software or upgrades will also be provided at no charge. The Proposer shall provide on-line access that allows the TSUS and Components to monitor pending claims, reserves, adjuster notes, and final settlements. Proposer shall provide training as needed to utilization of software.

34. The carrier is expected to provide for representation and defense of the named insured, its regents and employees, in threatened and/or actual litigation covered by the policy. Such defense shall be coordinated by and through the Texas Attorney General and the System Administration’s Office of General Counsel, both of which shall be continuously informed of the status of any and all litigation claims filed under the policy. Selection of outside counsel shall be subject to approval of the Office of Attorney General and the Vice Chancellor and General Counsel.

35. Successful Proposer shall upon award provide insurance cards for all fleet and scheduled vehicles covered under all policies. The cards are to be forwarded express mail to Components prior to the effective date and shall be collated in stacks of 25 for easy distribution.

36. Deductible billings shall be individually invoiced per claim on a monthly basis. The billings shall include but not be limited to the following: name of claimant; date of accident; system driver; System Member; Department; Amount of Invoice; and Insurance Company federal Tax Identification Number. A summary listing each invoice should accompany the billings. The bill amount shall be supported by individual claim records. A sample deductible bill shall be submitted with each proposal.

37. Verification of Qualifications: Proposer shall verify information on carriers and insurance companies which must meet the following minimum qualifications:

   a. Shall be licensed by the State of Texas and permitted to contract with the State of Texas or any of its Subdivisions.

   b. Be recommended in the latest edition of Best’s Key Rating Guide and have at least a policyholder’s rating of “A” and a Financial Size Category Rating of at least XI.

   c. Any agents of record must be appointed by the carrier. TSUS is to be informed of the agent’s office location and the agents serviced to be provided.

   d. Agents of record and carrier shall have toll free “800” number for accessibility during the policy period.

3.3 PROPOSER’S COMPENSATION AND FEE SCHEDULE: Proposer should provide, as part of their Proposal, a complete and total compensation/fee schedule for services to be provided in response to this RFP. The submittal should include, at a minimum:

   a. Fixed Fee, if any, for implementation of insurance program services, including all global brokering fees, for each category of coverage listed in Section 3.1.
b. Commission and Fee Cap for policies and services provided, including all global brokering fees, for each category of coverage listed in Section 3.1.

c. Fixed Fee or Commission for Risk Management Services.

d. Fixed Fee or Commission for claims handling services.

e. List any additional compensation for proposed services to be provide, beyond those listed above.

3.4 ALTERNATE PROPOSALS: TSUS may consider alternate proposals submitted by proposer. Proposers submitting alternate proposals should (i) clearly identify any exceptions taken to the requirements and specifications set forth in this RFP and (ii) include a detailed description of the alternative(s) proposed. Proposer may suggest additions to the requirements and specifications set forth in this RFP, and all such suggestions should be clearly defined. Alternate proposals should be submitted as attachments to the proposal. Alternate proposals shall meet the same requirements and shall be in the same format as the proposal's base format.

3.5 PROPOSER’S QUALIFICATION QUESTIONNAIRE: The proposer recognizes that in selecting a supplier, TSUS will rely in part on the answers provided in response to this section. Accordingly, proposer certifies that to the best of its knowledge, all responses are true, correct and complete. TSUS reserves the right to contact each and every reference or contact name listed below and shall be free from any liability to Proposer for conducting such inquiry. To be considered Proposer must address and include a response to each question in this Section in their proposal in the order asked.

a. Provide the address, telephone and fax number of the service office that will provide brokerage services and a brief narrative describing the history of your company.

b. Provide a summary of the proposer's overall capabilities, recent and related experience, and expertise. Provide information on the proposer's experience related to the scope of work outlined in this RFP, as well as its current workload, facilities, resources and experience that clearly demonstrate its ability to successfully complete the work required within the constraints stated.

c. Provide a brief resume for the Proposer’s key personnel, including the name, title, and experience of the person who will be the service representative for the Systems account. Emphasis and focusing should be on relevant experience and level of service the individual will bring to the assignment. Also, if relevant, list the name title, assigned function, and experience of additional team members assigned to the System’s account. Additionally provide the following information:

1. Name of principal and alternate, their experience and qualifications.

2. Number of risk management staff in the service office.

3. Number of property and casualty staff in the service office.

4. Number of clerical/support staff in the service office.
5. Resources available to the service office from other areas of the Proposer's company, if applicable.

d. Would you be willing to provide a copy of your company's audited financial statements for the past two years if requested by TSUS?

e. Provide the annual premium volume of the service office, excluding personal, life, accident, and sickness lines.

f. Proposer should provide a brief description of services provide within the past five (5) years. Information should include, at a minimum:

1. Proposer must submit a minimum of five (5) references from clients for similar types of services that the proposer completed within the past five (5) years.

2. Include at least two (2) clients served who have a property/casualty premium volume of over two (2) million dollars annually. List the types of insurance policies and risk management services provided each and the number of years on the account for each.

3. Include the institutions name, contact person, physical address, e-mail address, and synopsis of the insurance or analysis provided.

4. By listing references, the proposer agrees that TSUS may contact the references and consider the references response as a basis to determine award of this RFP.

5. Provide qualifications and resume on personnel that will be in charge of this project, to include education and experience.

g. Provide three professional business references (key contact names, titles, and telephone numbers) that have direct knowledge of your ability to provide the type of services outlined in this RFP.

h. Provide a list of any state or national professional organizations the proposer is a member of, or with which they are actively involved.

i. Provide any details of all past or pending litigation or claims filed against your company that would negatively impact your company's performance under an agreement with TSUS.

j. Is your company currently for sale or involved in any transaction to expend or to become acquired by another business entity? If yes, please explain the impact both in organizational and directional terms.

k. Is your company currently in default on any loan agreement or financing agreement with any bank, financial institution, or other entity? If yes, specify date(s), details, circumstances, and prospects for resolution.

l. How long has company been in business under the current name?
SECTION 4 – INSURANCE

4.1 Insurance

4.1.1 Contractor, consistent with its status as an independent contractor will carry and will cause its subcontractors to carry, at least the following insurance in the form, with companies admitted to do business in the State of Texas and having an A.M. Best Rating of A-VII or better, and in amounts (unless otherwise specified), as TSUS may require:

4.1.1.1 Workers’ Compensation Insurance with statutory limits, and Employer’s Liability Insurance with limits of not less than
  - Employers Liability - Each Accident $1,000,000
  - Employers Liability - Each Employee $1,000,000
  - Employers Liability - Policy Limit $1,000,000
Policies must include (a) Other States Endorsement to include TEXAS if business is domiciled outside the State of Texas, and (b) a waiver of all rights of subrogation and other rights in favor of TSUS;

4.1.1.2 Commercial General Liability Insurance with limits of not less than:
  - Each Occurrence Limit $1,000,000
  - Damage to Rented Premises $ 100,000
  - Medical Expenses (any one person) $ 10,000
  - Personal & Advertising Injury $1,000,000
  - General Aggregate $2,000,000
  - Products - Completed Operations Aggregate $2,000,000
Policy will include independent contractor’s liability, covering, but not limited to, the liability assumed under the indemnification provision of this contract, fully insuring Contractor’s (or Subcontractor’s) liability for bodily injury (including death) and property damage.

4.1.1.3 Business Auto Liability Insurance covering all owned, non-owned or hired automobiles, with limits of not less than $1,000,000 Combined Single Limit Bodily Injury and Property Damage;

4.1.1.4 Errors and Omissions Insurance with limits of not less than $1,000,000 per claim.

4.1.2 Contractor will deliver to TSUS:

4.1.2.1 Evidence satisfactory to TSUS in its sole discretion, evidencing the existence of all insurance after the execution and delivery of this Contract and prior to the performance or continued performance of any services to be performed by Contractor under this Contract.

4.1.2.2 Additional evidence, satisfactory to TSUS in its sole discretion, of the continued existence of all insurance not less than five (5) days prior to the expiration of any insurance. Insurance policies, with the exception of Workers’ Compensation and Employer’s Liability, shall be endorsed and name TSUS as an Additional Insured. All policies will be endorsed to provide a waiver of subrogation in favor of TSUS. All policies with the exception of Workers’ Compensation and Employer’s Liability will be endorsed to provide primary and non-contributory
coverage. No policy shall be canceled until after thirty (30) days' unconditional written notice to TSUS. All policies shall be endorsed requiring the insurance carrier providing coverage to send notice to TSUS 30 days prior to any cancellation, material change, or non-renewal (60 days for non-renewal) relating to any insurance policy required herein.

4.1.3 The insurance policies required in this Agreement will be kept in force for the periods specified below:

4.1.3.1 Commercial General Liability Insurance, Business Automobile Liability Insurance; will be kept in force until receipt of Final Payment by TSUS to Contractor; and

4.1.3.2 Workers' Compensation Insurance and Employer’s Liability Insurance will be kept in force until the Work has been fully performed and accepted by TSUS in writing.

4.1.3.3 Errors and Omissions Insurance will be kept in force an additional two years after the Work has been fully performed and accepted by TSUS in writing.
SECTION 5

EXECUTION OF OFFER

5.1 In compliance with this RFP, and subject to all the conditions herein, the undersigned offers and agrees to furnish any and all commodities or services at the prices quoted.

5.2 By signature hereon, the offeror hereby certifies that he/she is not currently delinquent in payment of any franchise taxes owed the State of Texas under Chapter 11, Tax Code.

5.3 By executing this offer, offeror affirms that he/she has not given, offered, or intends to give at any time hereafter, any economic opportunity, future employment, gift loan, gratuity, special discount, trip, favor, or service to public servant in connection with the submitted offer. Failure to sign the offer, or signing it with a false statement, shall void the submitted offer or any resulting contracts, and the offeror shall be removed from all proposals lists.

5.4 By the signature hereon affixed, the offeror hereby certifies that neither the offeror or the firm, corporation, partnership, or institution represented by the offeror or anyone acting for such firm, corporation, or institution has violated the antitrust laws of this State, codified in Section 15.01, et. seq., Texas Business and Commerce Code, or the Federal anti-trust laws, nor communicated directly or indirectly the offer made to any competitor or any other person engaged in such line of business. By signing this offer, offeror certifies that if a Texas address is shown as the address of the offeror, offeror qualified as a Texas Resident Proposer as defined in Rule 1 TAC 113.8.

This offer consists of RFP# 758-18-00050

Federal Employer Identification Number (FEIN): __________________________

Proposer/Company: __________________________________________

Signature (ink): ___________________________ Date: __________

Name (typed/printed): __________________________________________

Title: ______________________________________________________________

Address: _____________________________________________________________________

Street or PO Box City State Zip

Telephone Number: _________________ E-mail: _________________________

COST OF PROPOSAL: Proposer shall include in their Proposal any and all cost associated with their Services as requested in Section 3.3 or any other part of this solicitation.

Proposer shall complete, sign, and submit the Execution of Offer with their response. The Execution of Offer must be signed by a representative of Proposer duly authorized to bind the Proposer to its proposal. Failure to sign the Execution of Offer will result in the rejection of proposal.
SECTION 6-- TERMS & CONDITIONS: Items below apply to and become a part of proposal. Any exceptions there to must be in writing.

6.1 PROPOSAL REQUIREMENTS:

6.1.1 Rules, Regulations & Statutes: The Texas State University System (“TSUS”) is an agency of the State of Texas. Proposers must comply with all rules, regulations, and statutes relating to purchasing of the State of Texas, The Texas State University System Rules and Regulations, in addition to the Terms and Conditions of this form.

6.1.2 Unit Price: Proposers must price per unit shown. Unit prices shall govern in the event of extension errors.

6.1.3 Submittance: Proposals must be submitted on or before the specified opening date and time.

6.1.4 Late or Unsigned Proposals: Late and/or unsigned proposals will not be considered under any circumstances. Person signing the proposal must have the authority to bind the firm in a contract. The proposer (not the carrier/mail service/other or the TSUS) who is solely responsible for ensuring that the documentation is received in The Texas State University System’s Office prior to the specified opening date and time.

6.1.5 FOB Point: Quote FOB destination, freight prepaid and allowed unless otherwise stated within the specifications.

6.1.6 Pricing Firm: Proposal prices are requested to be firm for TSUS acceptance for 90 days from proposal opening date (unless otherwise stated in specifications). “Discount from list” proposals are not acceptable unless requested. Cash discounts are not considered in determining an award. Cash discounts will be taken if earned.

6.1.7 Tax Exempt: Purchases made for State use are exempt from the State Sales tax and Federal Excise tax, per Texas Tax Code, Section 151.309(4). Do not include tax in the proposal.

6.1.8 Right to accept or reject: The State reserves the right to accept or reject all or any part of any proposal, waive minor technicalities and award the proposal to best serve the interests of the State.

6.1.9 Withdrawal: Any proposal may be withdrawn prior to the date and time set for receipt of proposals. Any proposal not so withdrawn shall constitute an irrevocable offer, for a period of 90 days, to provide the commodity or service set forth in the specifications, or until a selection has been made by The TSUS.

6.1.10 Proposal Costs: Proposers electing to respond to this RFP are responsible for any and all costs of proposal preparation. The TSUS is not liable for any costs incurred by a proposer in response to this RFP.

6.1.11 Exceptions: If a proposer takes exception to any specifications within this Request for Proposal, they must notify The TSUS in writing prior to the scheduled proposal opening date and time.

6.1.12 Cost/Pricing: All cost/pricing must be in United States dollars.
6.1.13 **Texas Public Information Act:** By submission of this Agreement, [Proposer] acknowledges that the Agreement, and the contents of any underlying proposals or other documents provided to [TSUS] in response to a competitive bid process from which the Agreement resulted, are public information under the Texas Public Information Act (Texas Government Code Chapter 552). [Proposer] agrees that [TSUS] may provide a copy of the Agreement and/or bid documents in response to a public information request, post the Agreement on its public website, or otherwise release the contents of the Agreement and/or bid documents at [TSUS’s] discretion and without prior notice to [Proposer]. Proposer acknowledges that the TSUS strictly adheres to all statutes, court decisions, and the opinions of the Texas Attorney General with respect to disclosure of public information.

6.2 **SPECIFICATIONS**

6.2.1 **Brand Name Descriptive:** Catalogs, brand names or manufacturer’s references are descriptive only, and indicate type and quality desired. Proposals on brands of like nature and quality will be considered unless otherwise stated in the Request for Proposal (RFP). If proposing other than brand referenced, proposal should show manufacturer, brand or trade name, and other description of product offered. If other than brand(s) specified is offered, illustrations and complete description of product offered are requested to be made part of the proposal. Failure to take exception to specifications or reference data will require proposer to furnish specified brand names, numbers, etc.

6.2.2 **New Items:** Unless otherwise specified, items shall be new and unused and of current production.

6.2.3 **Electrical Standards:** All electrical items must meet all applicable OSHA standards and regulations, and bear the appropriate listing from UL, FMRC or NEMA.

6.2.4 **Samples:** Samples, when requested, must be furnished free of expense to the State. Each sample should be marked with the proposer’s name, address, and RFP number. Do not enclose in or attach proposal to sample. All samples become the property of The TSUS.

6.2.5 **Oral Statements:** TSUS will not be bound by any oral statement or representation contrary to the written specifications of the Request for Proposal (RFP).

6.2.6 **Manufacturer’s Warranty:** Manufacturer’s standard warranty shall apply unless otherwise stated in the RFP.

6.2.7 **Warranty-Product:** Proposer shall not limit or exclude any implied warranties and any attempt to do so shall render this contract voidable at the option of TSUS. Proposer warrants that the goods furnished will conform to the specifications, drawings, and descriptions listed in the RFP, and to the sample(s) furnished by Proposer, if any. In the event of a conflict between the specifications, drawings, and descriptions, the specifications shall govern.

6.2.8 **Safety Warranty:** Proposer warrants that the product sold to TSUS shall conform to the standards promulgated by the U.S. Department of Labor under the Occupational Safety and Health Act of 1970. In the event the product does not conform to OSHA standards, TSUS may return the product for correction or replacement at the Proposer’s expense. In the event Proposer fails to make the appropriate correction within a reasonable time, correction made by TSUS will be at Proposer’s expense.
6.2.9 **No Warranty by TSUS Against Infringements:** As part of this contract for sale, Proposer agrees to ascertain whether goods manufactured in accordance with the specifications attached to this agreement or the like. TSUS makes no warranty that the production of goods according to the specification will not give rise to such a claim, and in no event shall TSUS be liable to Proposer for indemnification in the event that Proposer is sued on the grounds of infringement or the like. If Proposer is of the opinion that an infringement or the like will result, he will notify TSUS to this effect in writing within two weeks after the signing of this agreement. If TSUS does not receive notice and is subsequently held liable for the infringement or the like, Proposer will save TSUS harmless. If Proposer in good faith ascertains that production of the goods in accordance with the specifications will result in infringement or the like, this contract shall be null and void except that TSUS will pay Proposer the reasonable cost of this search as to infringements.

6.3 **DELIVERY**

6.3.1 **Delivery Days:** Show number of days required to place material in receiving agency’s designated location under normal conditions. Delivery days’ mean calendar days, unless otherwise specified. Failure to state delivery time obligates proposer to deliver in 14 calendar days. Unrealistic delivery promises may cause proposal to be disregarded.

6.3.2 **Foreseen Delays:** If delay is foreseen, vendor shall give written notice to TSUS. Proposer must keep TSUS advised at all times of status of order. Default promised delivery (without accepted reasons) or failure to meet specifications authorizes TSUS to purchase supplies elsewhere and charge full increase, if any, in cost and handling to defaulting proposer.

6.3.3 **Substitutions:** No substitutions permitted without written approval of TSUS.

6.3.4 **Delivery Hours:** Delivery shall be made during normal working hours (8:00 a.m. to 4:00 p.m.) only, unless prior approval has been obtained from ordering agency.

6.4 **INSPECTION AND TESTS** – All goods will be subject to inspection and test by TSUS. Authorized TSUS personnel shall have access to supplier’s place of business for the purpose of inspection merchandise. Tests shall be performed on samples submitted with the proposal or on samples taken from regular shipment. All costs shall be borne by the proposer in the event products tested fail to meet or exceed all conditions and requirements of the specification. Goods delivered and rejected in whole or in part may, at TSUS’ option, be returned to the vendor or held for disposition at proposer’s expense. Latent defects may result in revocation of acceptance.

6.5 **AWARD OF CONTRACT**

6.5.1 A response to this RFP is an offer to contract based upon the best price, terms, conditions and specifications contained herein. **Proposals do not become contracts until they are accepted through a purchase order.** The contract shall be governed, construed and interpreted under the laws of the State of Texas, and TSUS policy as the same may be amended from time to time. Any legal actions must be filed in Travis County, Austin, Texas.

6.5.2 **Incorporated Law:** In accordance with Texas Education Code 51.9335, any contract for the acquisition of goods and services to which an institution of higher education is a
party, a provision required by applicable law to be included in the contract is considered to be a part of the executed contract without regard to:
(1) whether the provision appears on the face of the contract; or
(2) whether the contract includes any provision to the contrary.

6.5.3 **Dispute Resolution:** If a dispute, or controversy, or claim arises out of or relates to this contract, the parties will make a good faith attempt to resolve the issues. If the dispute cannot be settled by the parties, the parties agree to follow the dispute resolution process in Chapter 2260 of the Texas Government Code.

6.5.4 **Tie Proposals:** Awards will be made in accordance with Rule 1 TAC Section 113.6 (b) and 113.8 (preferences).

6.5.5 **No Guarantee of Award:** TSUS makes no warranty or guarantee that an award will be made as a result of this RFP. TSUS reserves the right to accept or reject any or all proposals, waive any formalities or minor technical inconsistencies and delete any requirement or specification from this RFP or the Agreement when deemed to be in TSUS’s best interest. TSUS reserves the right to seek clarification of any item contained in Proposer’s proposal prior to final selection. Such clarification may be provided by telephone or personal meeting with or in writing to TSUS, at TSUS’s discretion. Representations made by Proposer within its proposal will be binding on Proposer. TSUS will not be bound to act by any previous communication or response submitted by Proposer, other than this RFP.

6.6 **CANCELLATION OF CONTRACT** – If contract is cancelled, for any reason, any prepaid fees shall be refunded on a pro-rated basis.

6.7 **PAYMENT** – Proposer shall submit an itemized invoice showing TSUS purchase order number. TSUS will incur no penalty for late payment, if payment is made in 30 or fewer days from receipt of goods or services on an uncontested invoice. Regardless of the invoice date, the payment process will begin when TSUS receives the authorized authorization/acceptance from the awarding department, or system components. TSUS may pay proposer for any goods or services provided utilizing any one of the following methods of payment:
   a) Paper check
   b) ACH
   c) Wire
   d) WEX Inc. Financial Services’ AP Direct
   e) Procurement Card

6.8 **NON-DISCLOSURE:** No public disclosures or news releases pertaining to this RFP shall be made without prior written approval of TSUS.

6.9 **CONFLICTS:** In event of a conflict between standard proposal requirements and conditions and the attached detail specification, the detail specification shall govern.

6.10 **PATENTS OR COPYRIGHTS** – The vendor agrees to protect TSUS from claims involving infringement of patents or copyrights.
6.11 **PROPOSER ASSIGNMENTS** – Proposer hereby assigns to ordering agency any and all claims for overcharges associated with this contract arising under the antitrust laws of the United States 15 U.S.C.A. Section 1, et seq. (1973), and the antitrust laws of the State of Texas, TEX. Bus. & Comm. Code Ann. Sec. 15.01, et seq. (1967).

6.12 **FUNDING OUT CLAUSE** – TSUS reserves the right to cancel, without penalty, if funds are not appropriated or otherwise made available at any time during the contract period.

6.13 **PROPOSER AFFIRMATION** – Submitting this proposal with a false statement is material breach of contract and shall void the submitted proposal or any resulting contracts, and the proposer shall be removed from all proposal lists. By submitting this proposal, the proposer herein affirms:

6.13.1 The proposer has not, offered to give, nor intends to give at any time hereafter any economic opportunity, future employment, gift, loan, gratuity, special discount, trip, favor, or service to a public servant in connection with the submitted proposal.

6.13.2 The proposer is not currently delinquent in the payment of any franchise tax owed with the Texas Comptroller of Public Accounts. For more information see the website for the Texas Comptroller of Public Accounts: [https://mycpa.cpa.state.tx.us/coa/](https://mycpa.cpa.state.tx.us/coa/)

6.13.3 Neither the proposer nor the firm, corporation, partnership, or institution represented by the proposer, or anyone acting for such firm, corporation or institution has violated the antitrust laws of this State or the Federal Antitrust Laws (See Section 11, above) nor communicated directly or indirectly the proposal made to any competitor or any other person engaged in such line of business.

6.13.4 The proposer has not received compensation for participation in the preparation of the specifications for this RFP.

6.13.5 If applicable, pursuant to Texas Family Code, Title 5, Subtitle D, Section 231.006(d), regarding child support, the proposer certifies that the individual or business entity named in this proposal is not ineligible to receive the specified payment and acknowledges that this contract may be terminated and payment may be withheld if this certification is inaccurate. Furthermore, any proposer subject to Section 231.006 must include the names and Social Security numbers of each person with at least 25% ownership of the business entity submitting the proposal. This information must be provided prior to contract award.

6.13.6 Pursuant to Section 2155.004 Government code re: collection of state and local sales and use taxes, the proposer certifies that the individual or business entity named in this proposal is not ineligible to receive the specified contract and acknowledges that this contract may be terminated and/or payment withheld if this certification is inaccurate.

6.13.7 The Proposer shall defend, indemnify, and hold harmless the State of Texas, TSUS, component institutions, all of its officers, agents and employees from and against all claims, actions, suits, demands, proceedings, costs, damages, and liabilities, arising out of, connected with, or resulting from any acts or omissions of proposer or any agent, employee, subcontractor, or supplier of contractor in the execution or performance of this contract.
6.13.8 Proposer agrees that any payments due under this contract will be applied towards any debt, including but not limited to delinquent taxes and child support that is owed to the State of Texas.

6.13.9 Pursuant to Texas Government Code 2252.908 and Texas Ethic Commission Rule 46, for contracts that are either have a value of at least $1 million or require approval of the TSUS Board of Regents, a business entity (vendor) must submit a copy of Disclosure of Interested Parties filed with the Texas Ethics Commission when the business entity submits the signed contract. No such contract may be presented to the TSUS Board of Regents for approval without the disclosure. Information on the Disclosure of Interested Parties can be found at http://www.ethics.state.tx.us.

6.13.10 Vendor Ethics -- Gratuities: As an agency of the State of Texas TSUS holds the trust of the public. All Proposers and persons doing business with TSUS must provide the highest level of ethics and service in all business interactions. A Proposer shall not give, offer to give, nor intend to give at any time any economic opportunity, future employment, gift, loan, gratuity, special discount, trip, favor, or service to a System employee that might reasonably appear to influence the employee in the discharge of official duties. TSUS may, by written notice to the Proposer, cancel this contract without liability to Proposer if it determined that gratuities, in the form of entertainment, gifts, or otherwise, were offered or given by the Proposer, or any agent or representative of the Proposer, to any officer or employee of TSUS or its Components with a view toward securing a contract or securing favorable treatment with respect to the awarding or amending, or the making or any determinations with respect to the performing of such a contract. In the event this contract is cancelled by TSUS pursuant to this provision, TSUS shall be entitled, in addition to any other rights and remedies, to recover or withhold the amount of the cost incurred by Proposer in providing such gratuities.

6.13.11 Prohibition Against Personal Interest in Contracts: No faculty, staff or other employee of TSUS or its Components shall transact any business in their official capacity with any business entity of which they are officers, agents, or members, or in which they own a controlling interest unless the Texas State University System Board of Regents has reviewed the matter and determined that there is no conflict of interest. Any violation of the section, with the knowledge, expressed or implies, of the person or corporation contracting with TSUS shall render the contract involved voidable by TSUS.

6.13.12 Proposer certifies that they are in compliance with Texas Government Code, Title 6, Subtitle B, Section 669.003 of the Government Code, relating to contracting with the executive head of a State agency. If Section 669.003 applies, proposer will submit the following information with their response as an attachment in order for the proposal to be evaluated:

Name of Former Executive: ______________________________________
Name of State Agency: __________________________________________
Date of separation from State Agency: _____________________________
Position with proposer: ________________________________________
Date of Employment with proposer: _______________________________
6.14 TECHNOLOGY ACCESS CLAUSE-The Proposer expressly acknowledges that state funds may not be expended in connection with the purchase of an automated information system unless that system meets certain statutory requirements relating to accessibility by persons with visual impairments. Accordingly, the Proposer represents and warrants to TSUS that the technology provided to TSUS for purchase is capable, either by virtue of features included within the technology or because it is readily adaptable by use with other technology, of:

- providing equivalent access for effective use by both visual and non-visual means;
- presenting information, including prompts used for interactive communications, in format intended for non-visual use; and
- being integrated into networks for obtaining, retrieving, and disseminating information used by individuals who are not blind or visually impaired.

For purposes of this paragraph, the phrase “equivalent access” means a substantially similar ability to communicate with or make use of the technology, either directly by features incorporated within the technology or by other reasonable means such as assistive devices or services which would constitute reasonable accommodations under the Federal Americans with Disabilities Act or similar state or federal laws. Examples of methods by which equivalent access may be provided include, but are not limited to, keyboard alternatives

Access by Individuals with Disabilities. Proposer represents and warrants (the Electronic and Information Resources (EIR) Accessibility Warranty”) that the electronic and information resources and all associated information, documentation and support that it provides to the TSUS under the Agreement (collectively, the “EIRs”) comply with the applicable requirements set forth in Title 1, Chapter 213 of the Texas Administrative Code (“TAC”) and Title 1, Chapter 206, Rule §206.70 of the Texas Administrative code (as authorized by Chapter 2054, Subchapter M of the Texas Government Code). Accordingly Seller represents and warrants to TSUS that the EIR provided to TSUS complies with the accessibility requirements as outlined in TAC 206 and 213 by providing (1) a completed Voluntary Product Accessibility Template (VPAT) attesting to the EIR’s accessible features and capabilities or (2) providing a similarly formatted document as the VPAT attesting to the EIR’s accessible features and capabilities. To the extent Proposer becomes aware that the EIRs, or any portion thereof, do not comply with the EIR Accessibility Warranty, then Proposer represents and warrants that it will, at no cost to the TSUS, either (1) perform all necessary remediation to make EIRs satisfy the EIR Accessibility Warranty or (2) replace the EIRs with new EIRs that satisfy the EIR Accessibility Warranty. In the event the Proposer fails or is unable to do so, then the TSUS may terminate the Agreement and Proposer will refund to the TSUS all amounts the TSUS has paid under the Agreement within thirty (30) days after the termination date.

All submissions must include all Voluntary Product Accessibility Templates (VPAT), Information Technology Industry Council (ITIC) and General Services Administration (GSA), that describes compliance with Section 508.

The Proposer agrees to protect, defend, and save the TSUS, its elected and appointed officials, agent, and employees, while acting within the scope of their duties as such, harmless from and against all claims, demands, causes of action of any kind or character, including the cost of defense thereof, arising in favor of the Proposer’s employees or third parties on account of bodily and personal injuries, death, damage to property arising out of services performed or omissions of services or in any way resulting from the acts or omissions of the Proposer and/or its agents, employees, representatives, assigns, subcontractors, except the sole negligence of the TSUS under this Agreement with regard to Title 1, Chapter 213 of the Texas Administrative Code and Title 1,
Chapter 206, Rule §206.70 of the Texas Administrative Code (as authorized by Chapter 2054, Subchapter M of the Texas Government Code.) United States Rehabilitation Act of 1973 and its amendments, Section 508; and World Wide Web Consortium (W3C), Web Accessibility Initiative (WAI), Web Content Accessibility Guidelines (WCAG) 1.0 and 2.0AA.

6.15 NOTICE TO PROPOSER:

6.15.1 Any terms and conditions attached by the proposer to their proposal will not be considered unless specifically referred to in their response and may result in the disqualification of their proposal.

6.15.2 Equal opportunity – This contractor and subcontractor shall abide by the requirements of 41 CFR § 60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, religion, color, national origin, sex, age, sexual orientation, gender identity. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, religion, color, national origin, sex, age, sexual orientation, gender identity, protected veteran status or disability.

6.15.3 In the event that TSUS is closed due to inclement weather and/or emergency situations at the time set aside for the published bid opening, the published due date will default to the next open business day at the same time.

10/18/2017