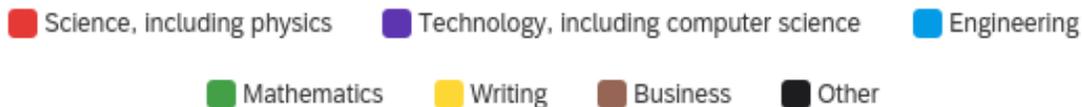
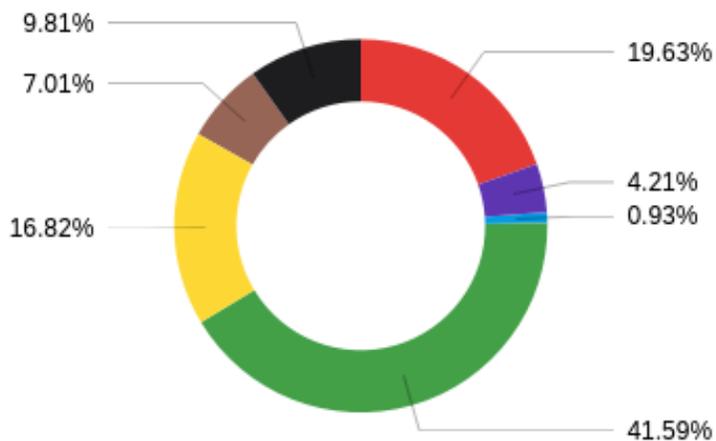


Q1 - I came to SLAC today because I need academic assistance in the following:



#	Answer	%	Count
1	Science, including physics	19.63%	42
2	Technology, including computer science	4.21%	9
3	Engineering	0.93%	2
4	Mathematics	41.59%	89
5	Writing	16.82%	36
6	Business	7.01%	15
7	History	0.00%	0
8	Modern Languages	0.00%	0
9	Standardized test prep	0.00%	0
10	Other	9.81%	21
	Total	100%	214

Q1 - Other

Other - Text

Accounting

Survey Sample Test

Accounting

Accounting

Accounting

Physics

Math

Accounting

Accounting

Business calc

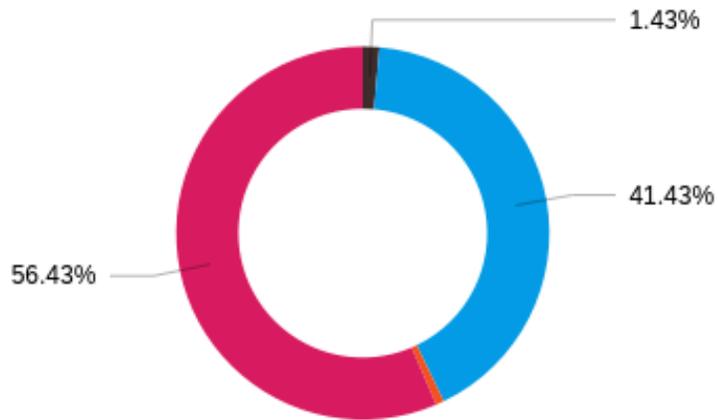
Economics

Business calc

Accounting

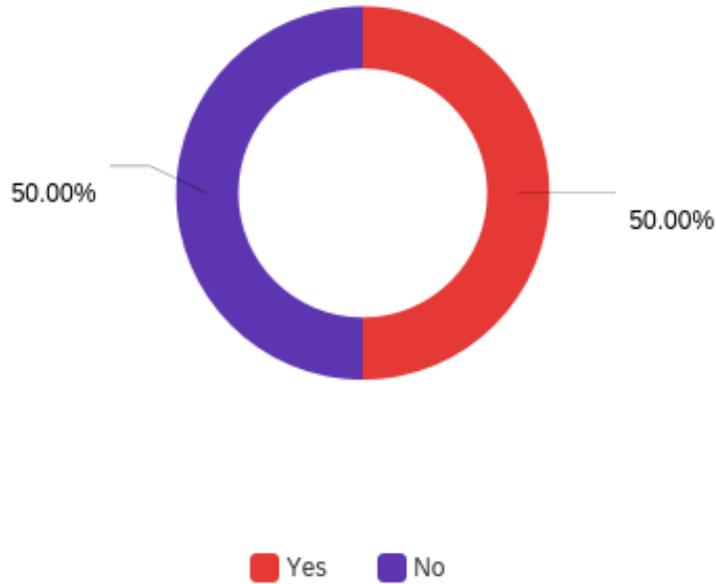
Accounting

Q2.1 - What are your demographics? - Gender



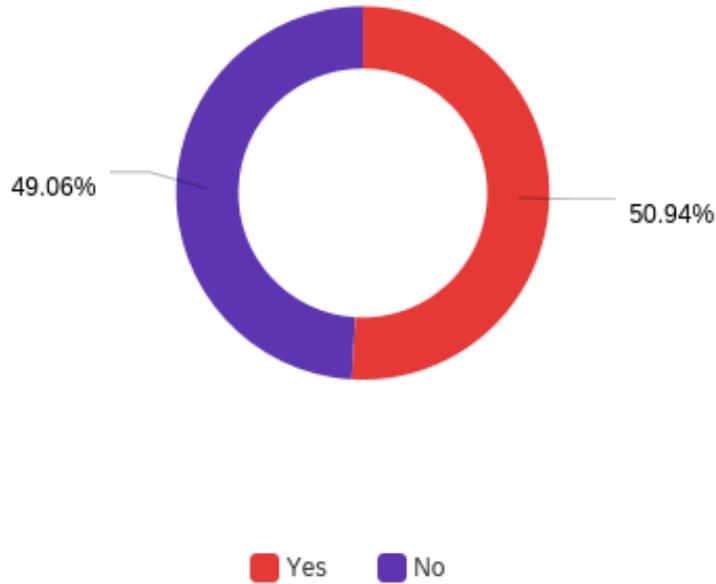
#	Answer	%	Count
1	Agender	1.43%	2
2	Genderqueer, Genderfluid, or Non Binary	0.00%	0
3	Man	41.43%	58
5	Prefer Not to Disclose	0.00%	0
6	Trans Man	0.71%	1
7	Trans Woman	0.00%	0
8	Woman	56.43%	79
	Total	100%	140

Q2.2 - What are your demographics? - Hispanic, Latina/o, Mexican American, Central American, Puerto Rican, Cuban American, Spaniard



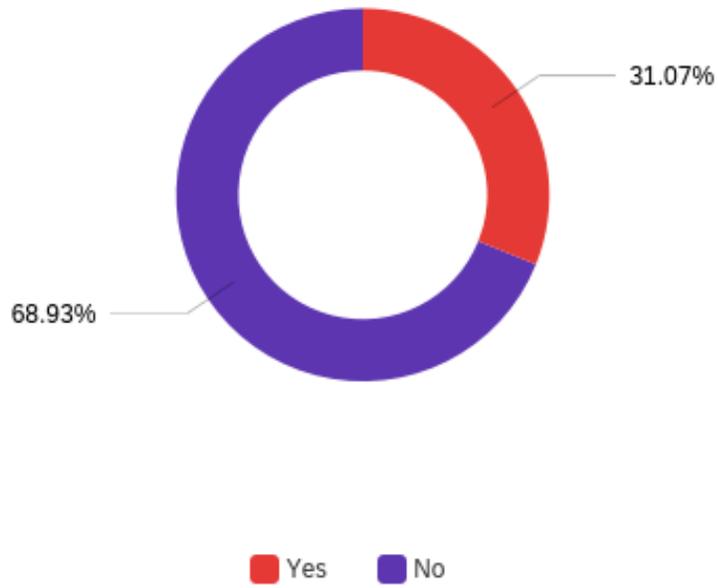
#	Answer	%	Count
1	Yes	50.00%	54
2	No	50.00%	54
	Total	100%	108

Q2.3 - What are your demographics? - Are you eligible/receiving any of the following: Pell Grant/SEOG/work-study or Perkins loans?



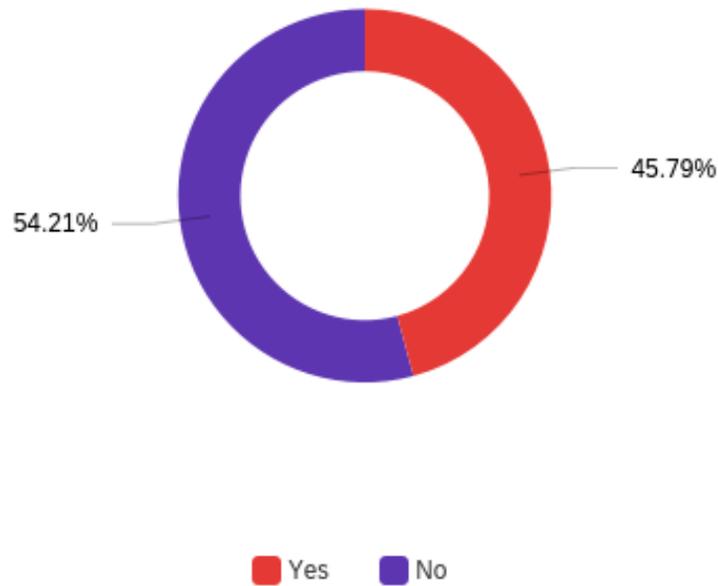
#	Answer	%	Count
1	Yes	50.94%	54
2	No	49.06%	52
	Total	100%	106

Q2.4 - What are your demographics? - Transfer Student



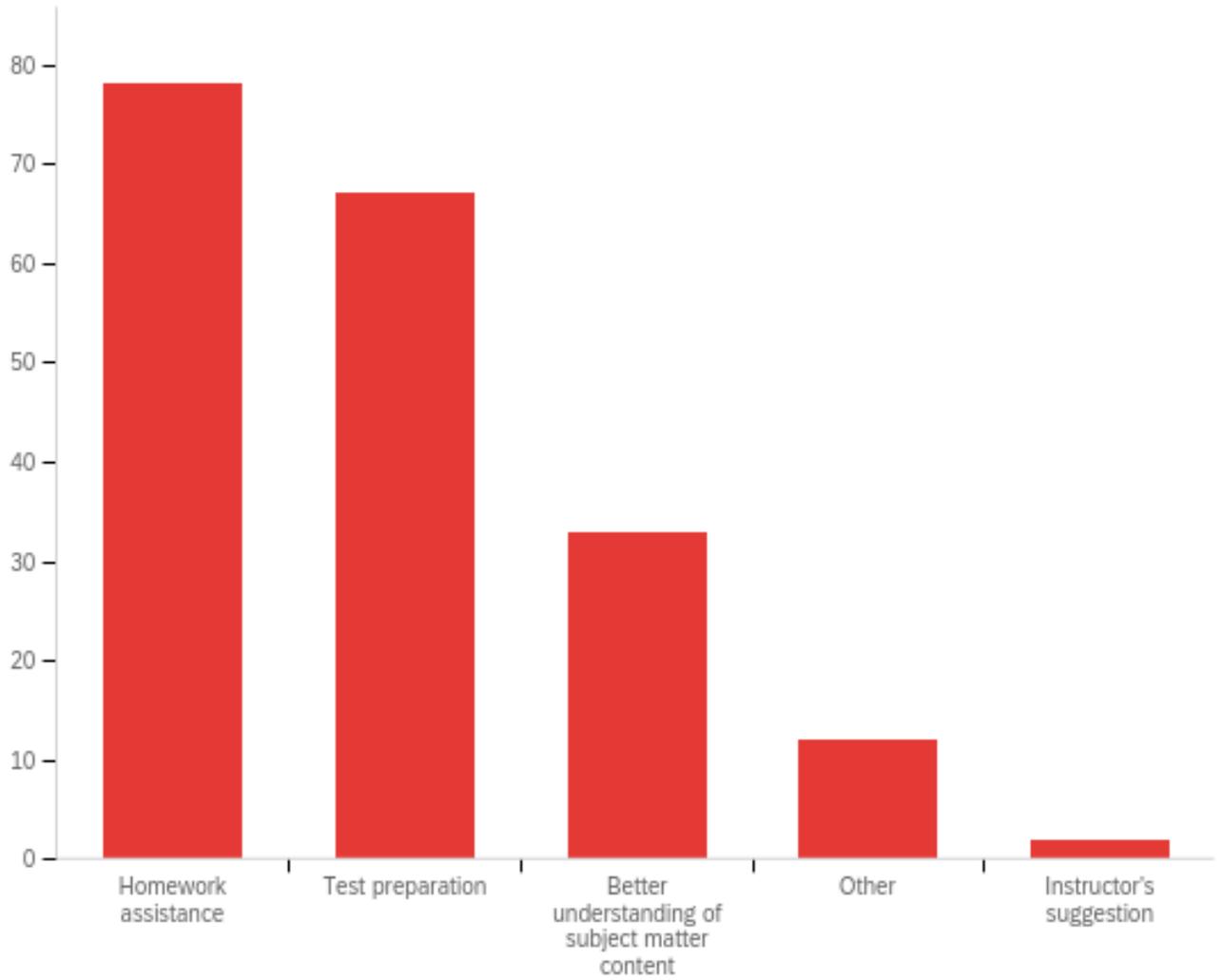
#	Answer	%	Count
1	Yes	31.07%	32
2	No	68.93%	71
	Total	100%	103

Q2.5 - What are your demographics? - First-generation student (first-generation refers to those students whose parents--biological, adoptive, or stepparents--have not completed a bachelor's degree).



#	Answer	%	Count
1	Yes	45.79%	49
2	No	54.21%	58
	Total	100%	107

Q3 - What is your main reason for going to SLAC:



#	Answer	%	Count
1	Homework assistance	40.63%	78
2	Test preparation	34.90%	67
3	Instructor's suggestion	1.04%	2
4	Better understanding of subject matter content	17.19%	33
5	Other	6.25%	12
	Total	100%	192

Q3 - Other

To improve my essay

Writing and grammar

Writing

Essay assistance

Research proposal

All the above

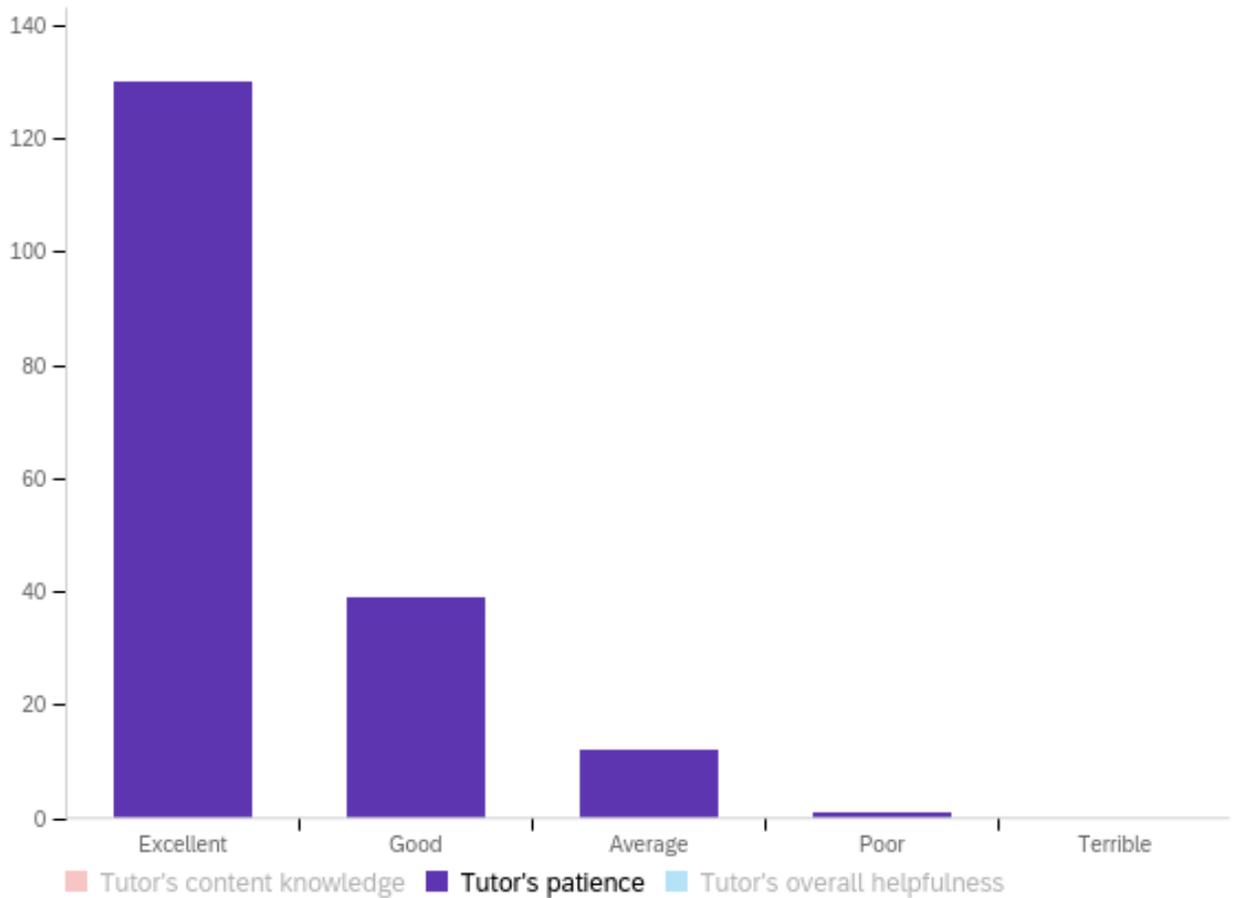
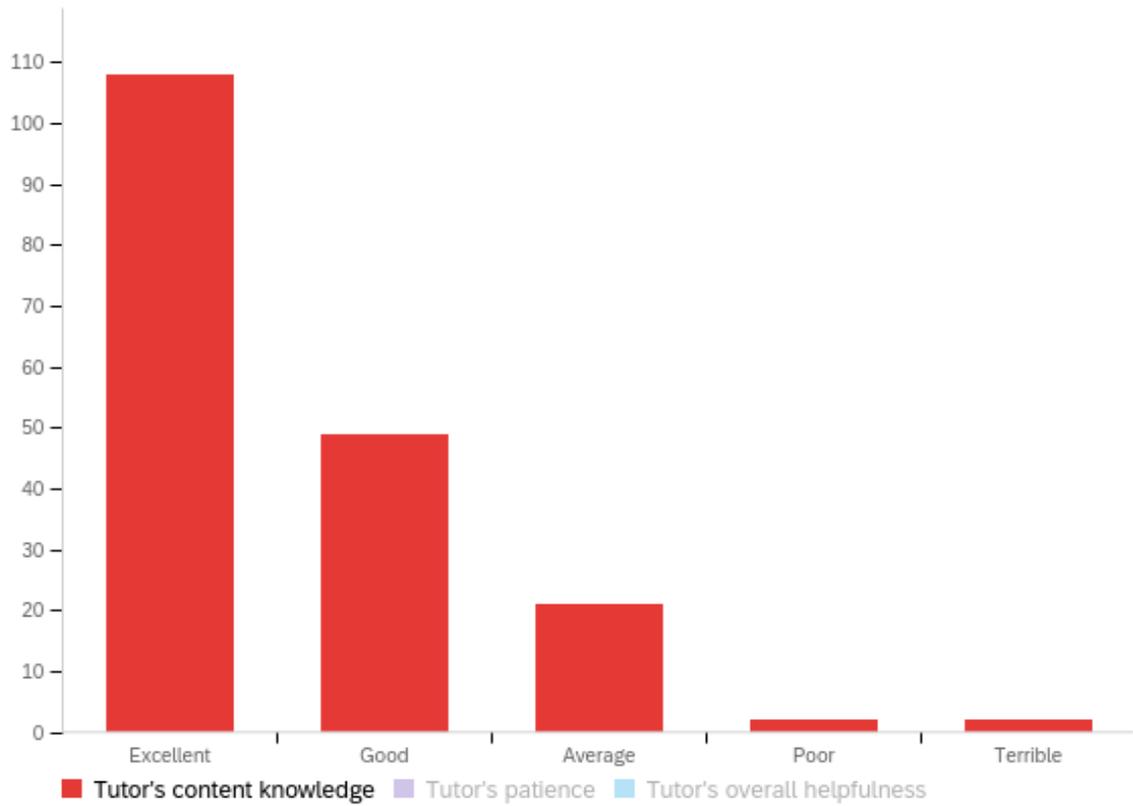
Q4 - How many times have you utilized the SLAC lab during this semester?

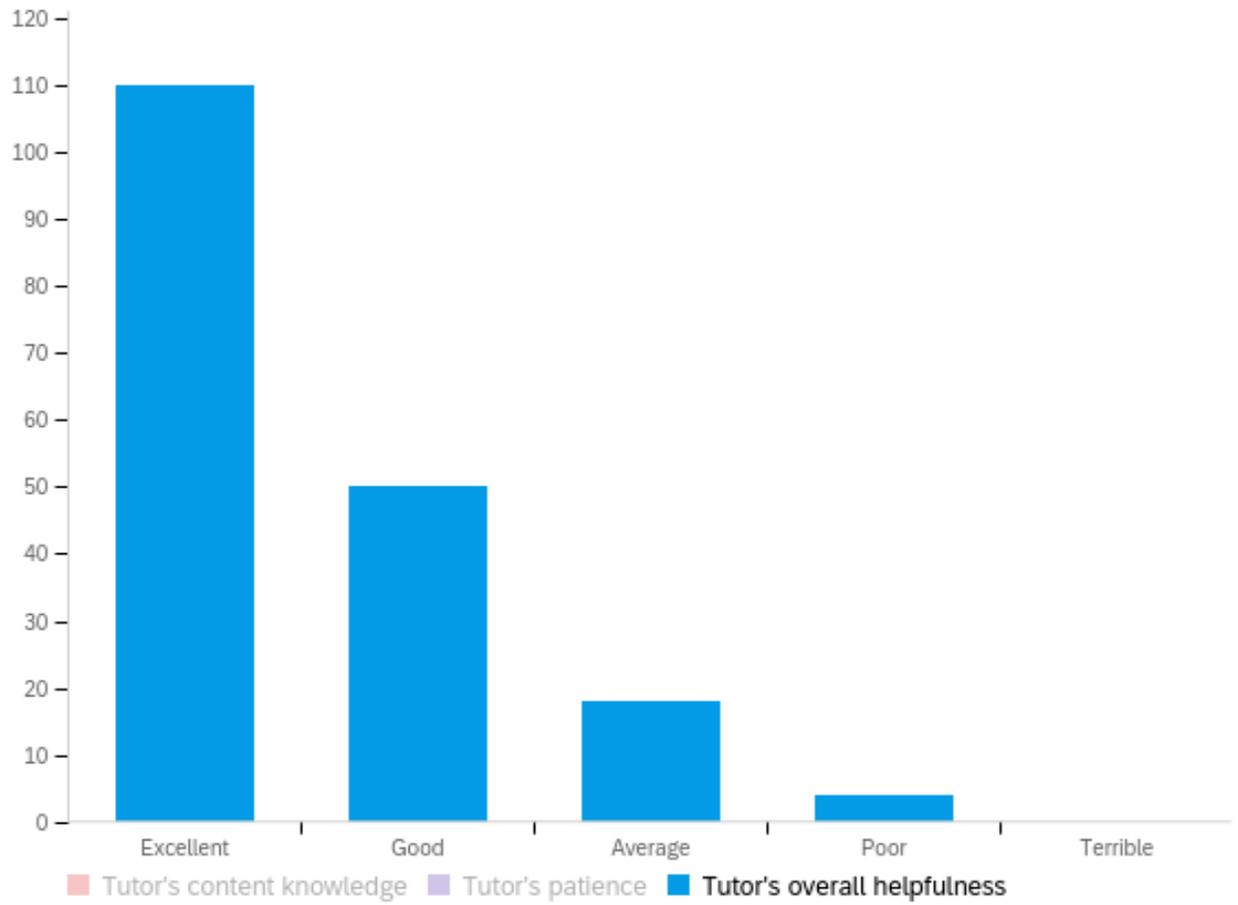


■ 0
 ■ 1
 ■ 2
 ■ 3
 ■ 4
 ■ 5 or more

#	Answer	%	Count
1	0	14.06%	27
2	1	10.94%	21
3	2	12.50%	24
4	3	10.94%	21
5	4	4.17%	8
6	5 or more	47.40%	91
	Total	100%	192

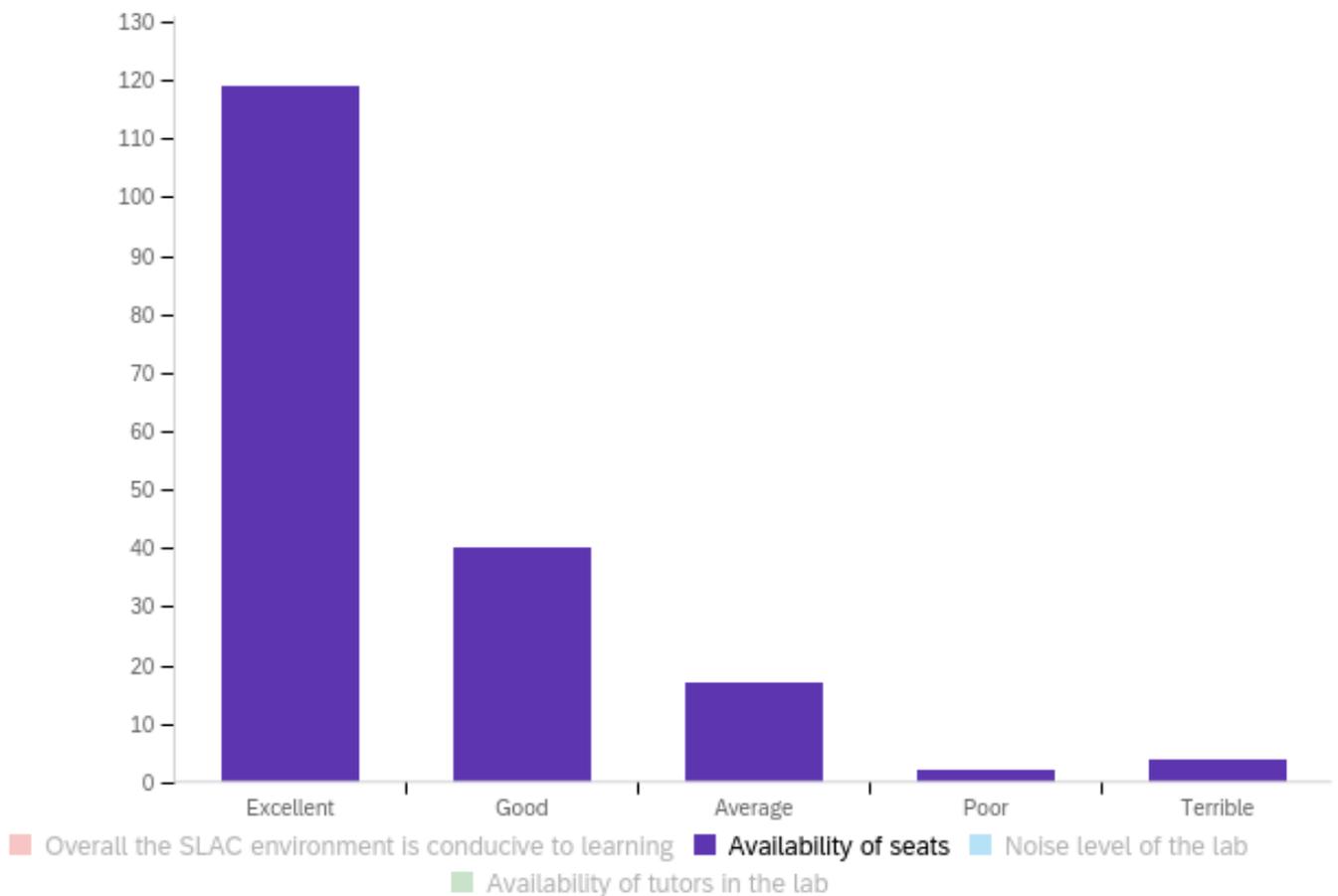
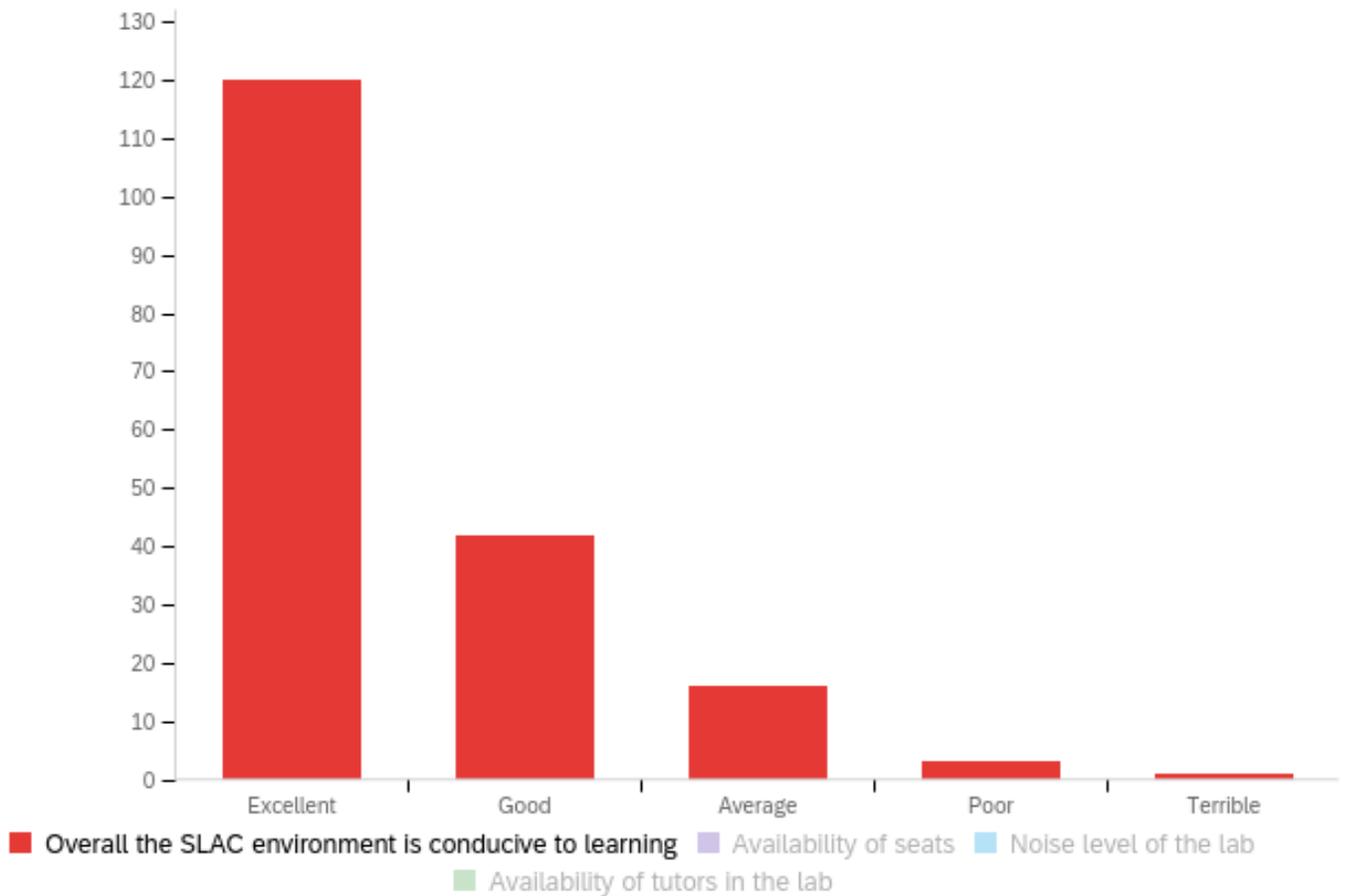
Q5 - The following questions assess your overall experience(s) with your tutor(s).

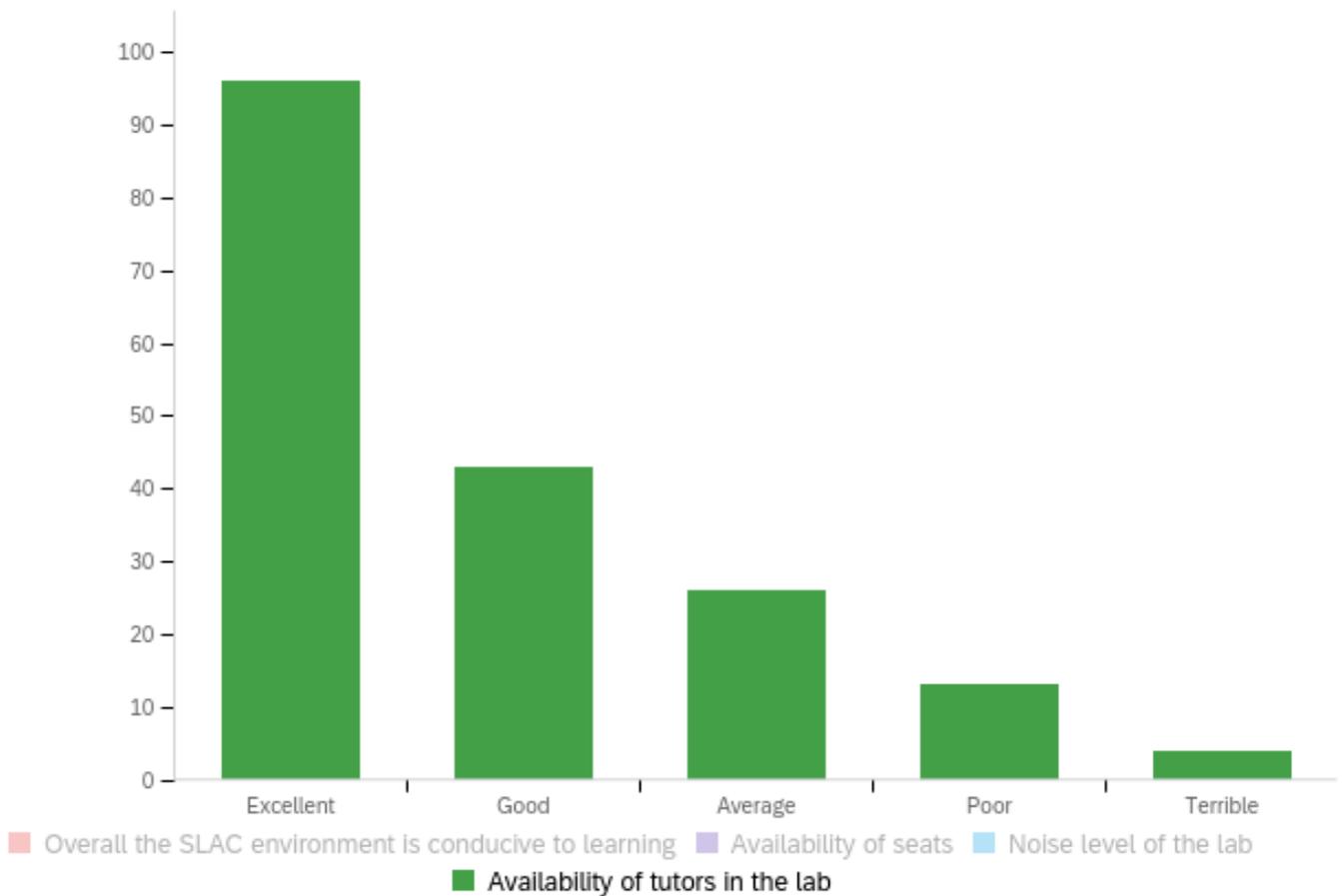
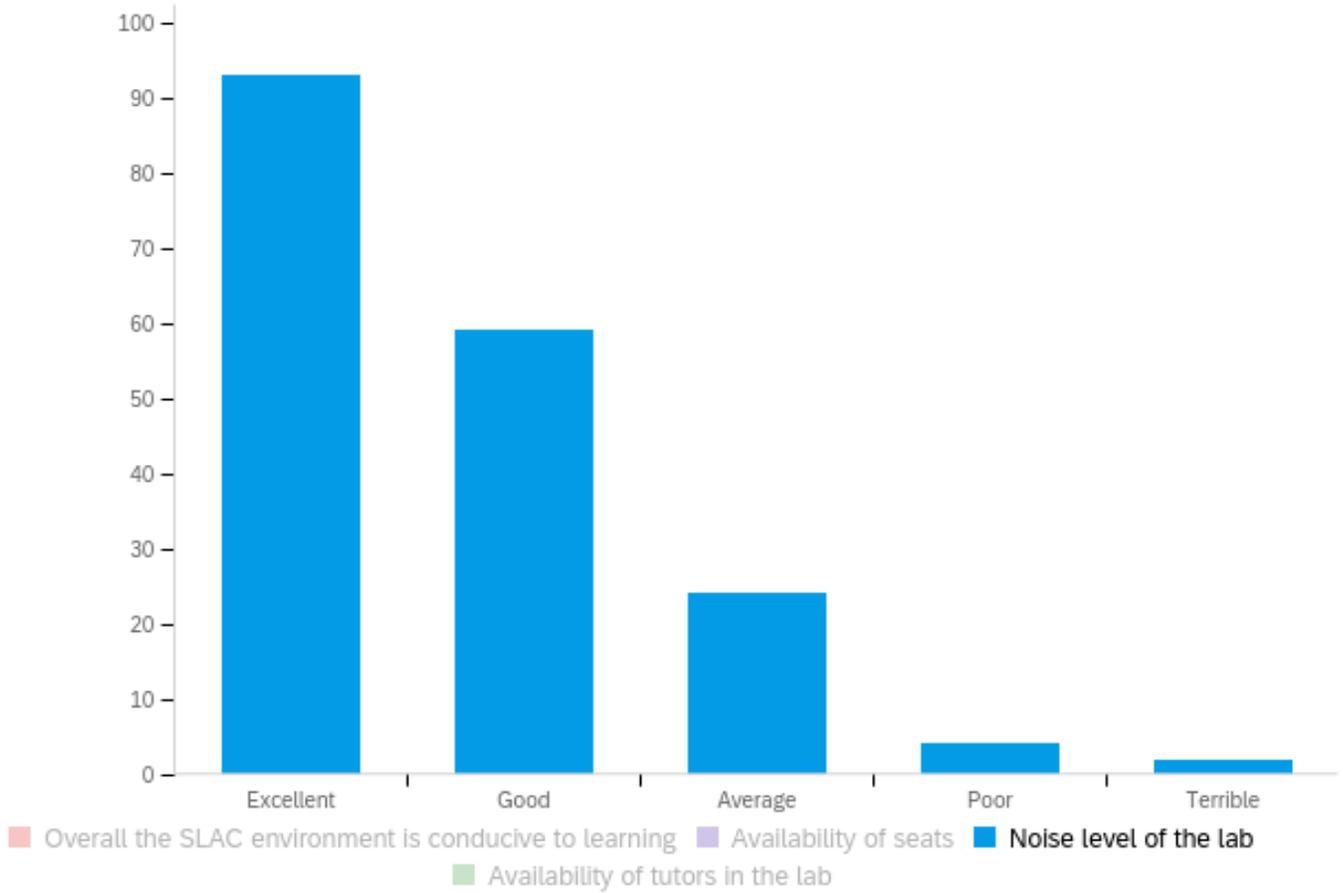




#	Question	Excellent		Good		Average		Poor		Terrible		Total
1	Tutor's content knowledge	59.34%	108	26.92%	49	11.54%	21	1.10%	2	1.10%	2	182
2	Tutor's patience	71.43%	130	21.43%	39	6.59%	12	0.55%	1	0.00%	0	182
3	Tutor's overall helpfulness	60.44%	110	27.47%	50	9.89%	18	2.20%	4	0.00%	0	182

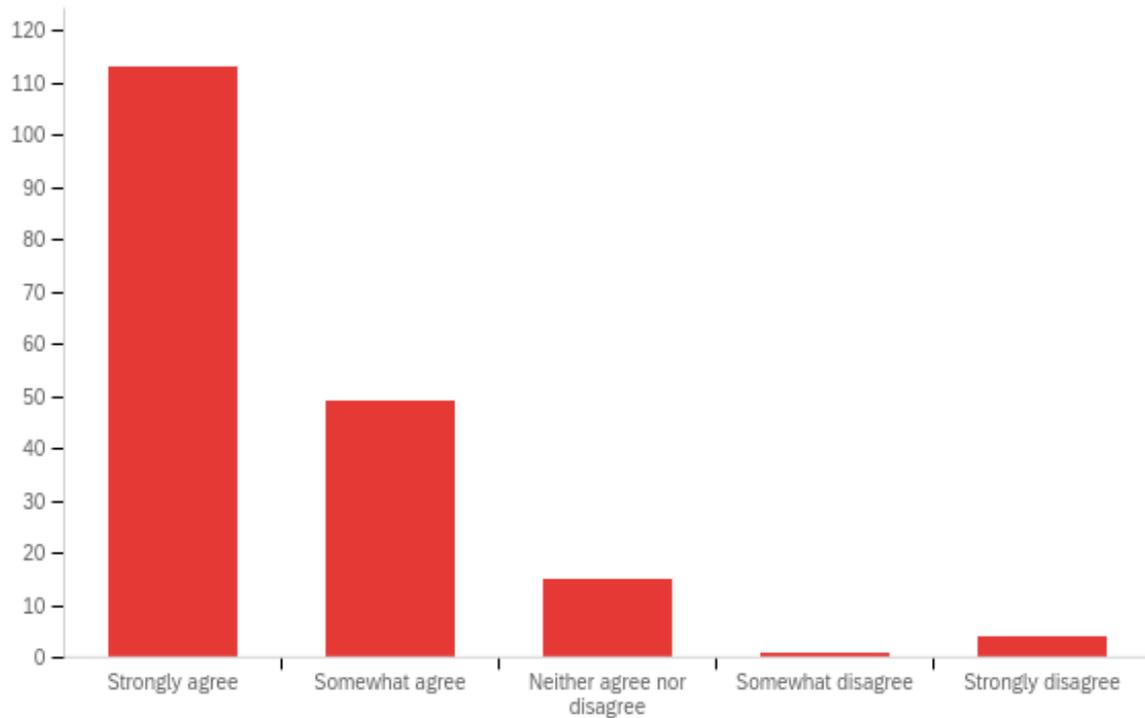
Q6 - Please rate the following aspects of your overall experience in the SLAC lab.



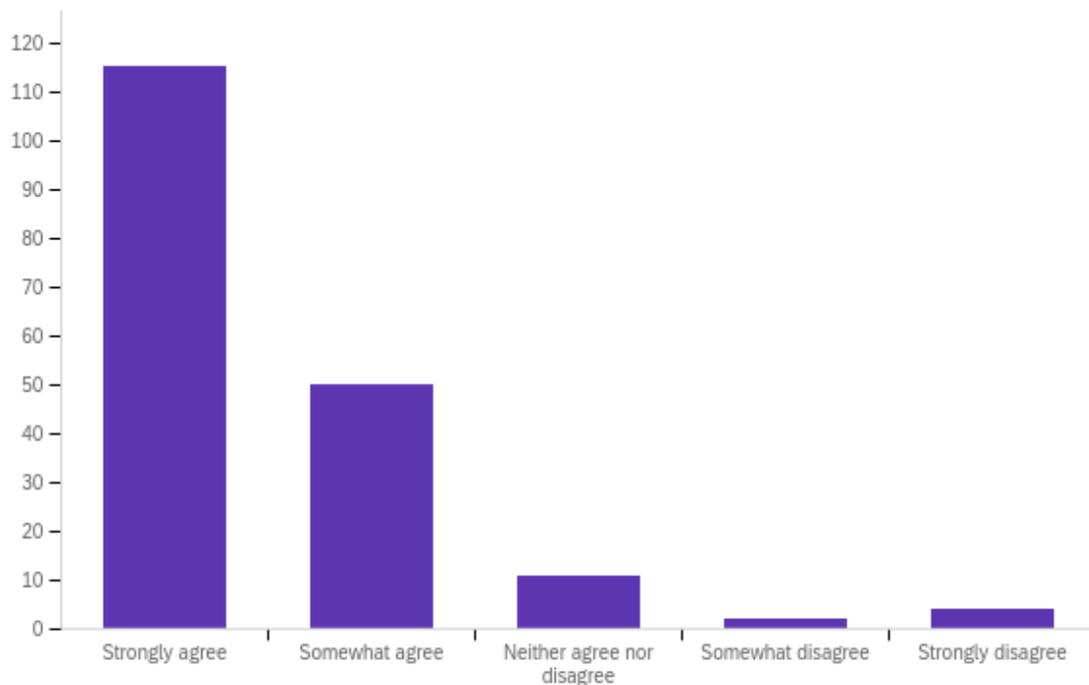


#	Question	Excellent		Good		Average		Poor		Terrible		Total
3	Noise level of the lab	51.10%	93	32.42%	59	13.19%	24	2.20%	4	1.10%	2	182
4	Availability of tutors in the lab	52.75%	96	23.63%	43	14.29%	26	7.14%	13	2.20%	4	182
1	Overall the SLAC environment is conducive to learning	65.93%	120	23.08%	42	8.79%	16	1.65%	3	0.55%	1	182
2	Availability of seats	65.38%	119	21.98%	40	9.34%	17	1.10%	2	2.20%	4	182

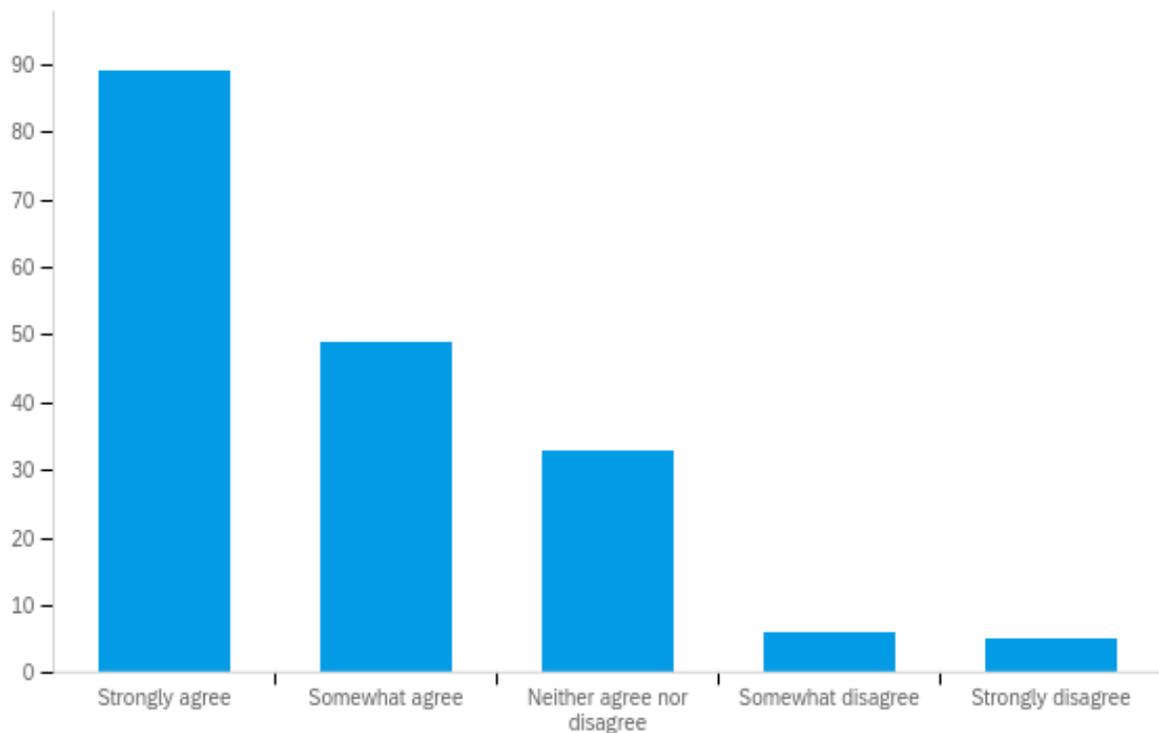
Q7 - As a result of my visit(s) to SLAC:



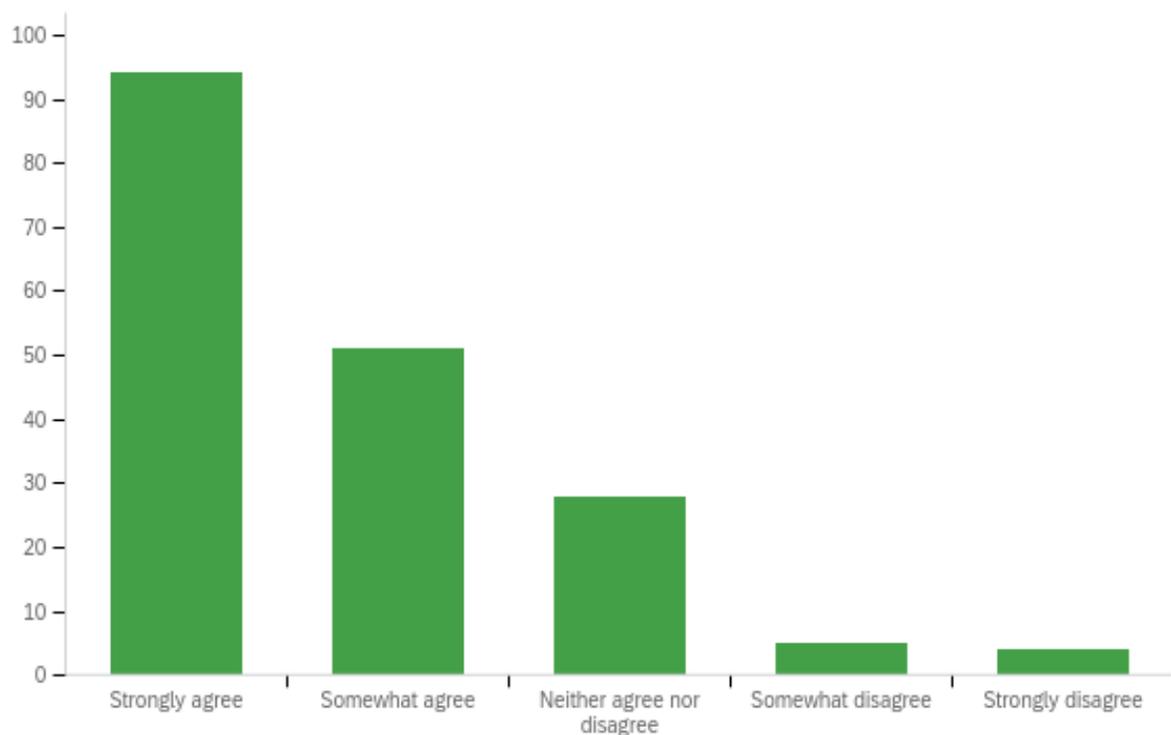
- I am improving my homework grades/completion.
- My exam grades are improving.
- I am better prepared to meet the demands of my current classes.
- I am more confident in my ability to perform at higher levels in the course...
- I am gaining a greater understanding of the content.
- My study skills (time management/note-taking/test-taking) are improving.



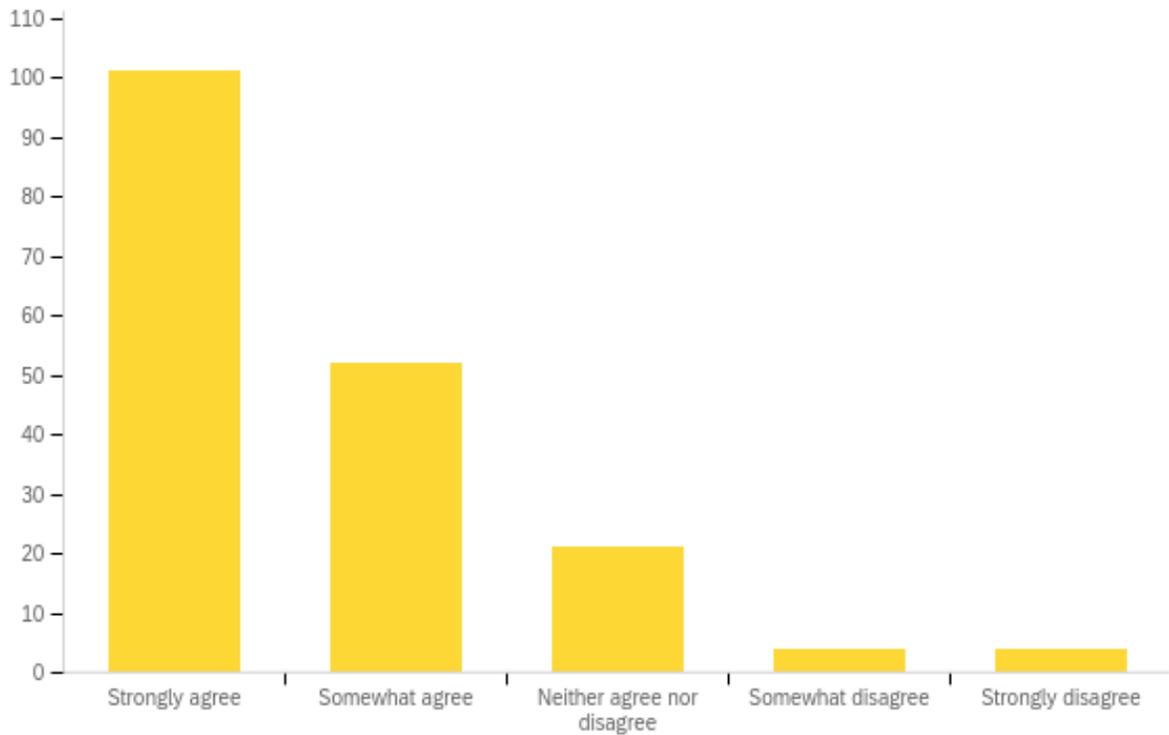
- I am improving my homework grades/completion.
- My exam grades are improving.
- I am better prepared to meet the demands of my current classes.
- I am more confident in my ability to perform at higher levels in the course...
- I am gaining a greater understanding of the content.
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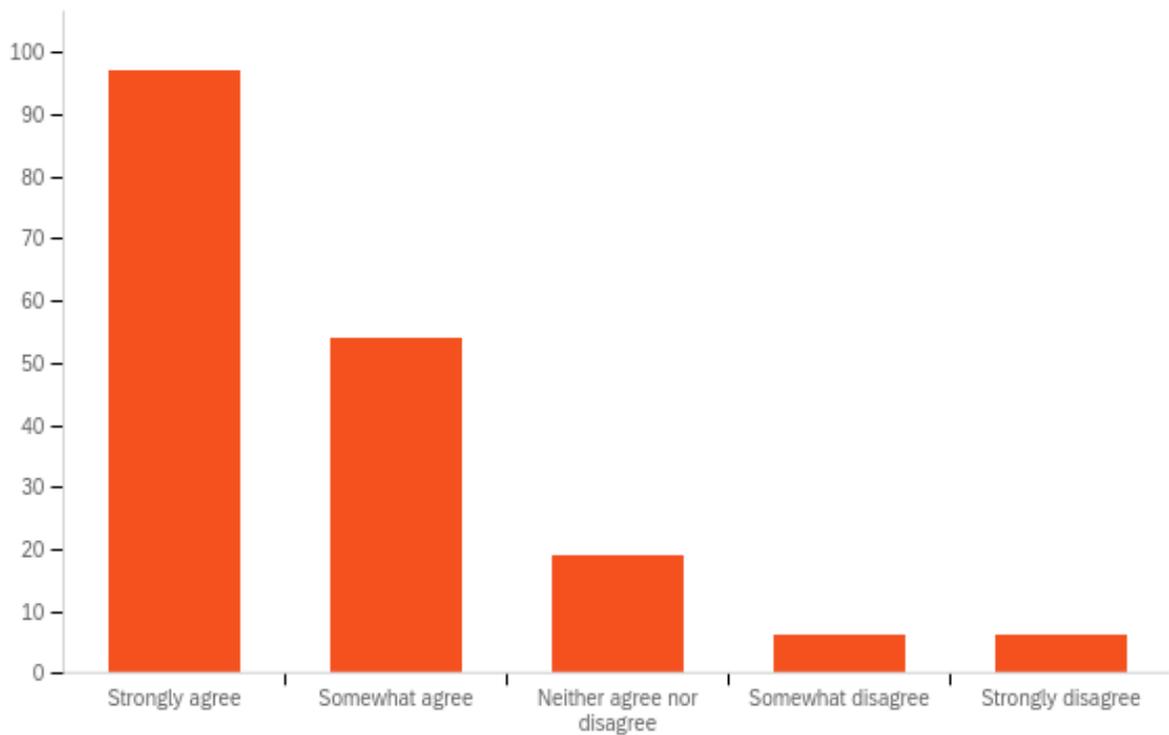
- I am improving my homework grades/completion.
- I am gaining a greater understanding of the content.
- **My exam grades are improving.**
- My study skills (time management/note-taking/test-taking) are improving.
- I am better prepared to meet the demands of my current classes.
- I am more confident in my ability to perform at higher levels in the course...



- I am improving my homework grades/completion.
- I am gaining a greater understanding of the content.
- My exam grades are improving.
- **My study skills (time management/note-taking/test-taking) are improving.**
- I am better prepared to meet the demands of my current classes.
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- I am gaining a greater understanding of the content.
- My exam grades are improving.
- My study skills (time management/note-taking/test-taking) are improving.
- **I am better prepared to meet the demands of my current classes.**
- I am more confident in my ability to perform at higher levels in the course...



- I am improving my homework grades/completion.
- I am gaining a greater understanding of the content.
- My exam grades are improving.
- My study skills (time management/note-taking/test-taking) are improving.
- I am better prepared to meet the demands of my current classes.
- **I am more confident in my ability to perform at higher levels in the course...**

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	I am improving my homework grades/completion.	62.09%	113	26.92%	49	8.24%	15	0.55%	1	2.20%	4	182
2	I am gaining a greater understanding of the content.	63.19%	115	27.47%	50	6.04%	11	1.10%	2	2.20%	4	182
3	My exam grades are improving.	48.90%	89	26.92%	49	18.13%	33	3.30%	6	2.75%	5	182
4	My study skills (time management/note-taking/test-taking) are improving.	51.65%	94	28.02%	51	15.38%	28	2.75%	5	2.20%	4	182
5	I am better prepared to meet the demands of my current classes.	55.49%	101	28.57%	52	11.54%	21	2.20%	4	2.20%	4	182
6	I am more confident in my ability to perform at higher levels in the course.	53.30%	97	29.67%	54	10.44%	19	3.30%	6	3.30%	6	182

Q8 - If you'd like to provide any additional information regarding your experience at SLAC, please do so below.

Need to hire tutors with flexible availability.

Poor sanitation of tables and chairs.

Need physics tutors. Chem tutors are not much help for physics content

Pressley is amazing to work with very patient and very knowledgeable with writing.

Knowledgeable and helped me extremely well.

SLAC has been a huge help for me in gaining knowledge of physics

Presley is very easy-going and easy to work with. My hope is that she'll be here for the next couple semesters.

Lena is amazing and has literally helped me so much in Intermediate Accounting I. Thank you!

The WiFi in SLAC never works. You can see how this is a major problem considering that we need it so see our homework.

Great

Laura, Payton, Lena, and Sam have all helped my grade significantly and continue to help me grow academically.

Tutor Matt was very helpful and amazing!

Love Laura

Need a tutor for Business Calc! Like an official one! Class is called MATH 1329

Sanitation of tables and chairs is not being executed properly. Although tables are being wiped every time someone leaves, it's done poorly.

I really enjoy working with Presley and Kaylee. They are always so friendly. I feel like the effort's always there and they really go through my paper and correct what needs to be corrected.

The SLAC lab has helped me so much! The only issue I've had is tutors being late to their shift and being without help. When they are here, they're very helpful.

Kalee of the writing center is an excellent asset. She has helped a lot.

Good

I think all the tutors and staff are doing great!

More math tutors.

I am in high level challenging classes and I rarely have a tutor that seems confident in their assistance.

My overall experience in SLAC has been very pleasing, but I must emphasize that sometimes (especially the weekdays) there seem to be fewer tutors, especially in the writing department it would be very helpful if there are more writing tutors available via zoom but other than that I'm very pleased with the service.

I wanted to make a comment on how much I struggle this semester for a lack of a tutor for Intermediate level economic class. I went three times to SLAC trying to find help because I was not understanding my professor at all, and during this times that everything is online is harder to get into study groups due to the classes being fully online for me. SLAC is one of the only tutoring services offered but it does need to expand to higher level classes, especially during this times where students are really struggling. SLAC has helped me a lot in the past, so I would really encourage hiring tutors on economics because it is a hard topic and none of the tutors listed were uncomfortable

tutoring in my homework. I would love for them to specify in which classes they can help, so I am not there trying to wait for a tutor that at the end said that they did not feel comfortable tutoring me about the subject.

Always have a math tutor / more math tutors please.

Have more tutors / hours for the online hours.

I needed help in Calculus for Life Sciences and I emailed the tutor that was given to me and was told he had no idea how to do it.

I enjoy working with Pressley. She is amazing every paper I have had her look over I have gotten an A on.

Never had enough people in the library to help. They don't help that much they don't direct you in the correct way.

I really enjoy SLAC and the tutors. I think they are very helpful, and I will continue going to SLAC in the following semesters. I appreciate you all so much I could not have passed chemistry without the help I have received from the SLAC!

It's pretty good.

The tutor was very helpful and was very kind in the process.

Give Tristan from physics a raise!!

The tutors are always very nice and helpful.

Great help.

This is my first time!

More math tutors.

The math tutoring provides lots of help.

Writing tutor Samantha is really helpful.

Great tutors!