



## FedEx Service Alerts

### FedEx Express National Service Disruption

Friday, January 12, 2018

FedEx Express experienced substantial flight and sort disruptions at the Memphis and Indianapolis hubs last night due to severe winter storm. Potential delays are possible for package deliveries across the U.S. with a delivery commitment of January 12, 2018. FedEx is committed to provide service to the best of our ability. Please continue to check [fedex.com](http://fedex.com) for updates.

Continue to check the [status](#) of your shipments on [fedex.com](http://fedex.com) or go to [fedex.com](http://fedex.com) for updates to [FedEx Service Alerts](#). You can also contact FedEx Customer Service at 1.800.GoFedEx, 1.800.463.3339, or stay up to date by subscribing to service disruption email notifications at the [FedEx Email Subscription Center](#).

Operational impacts to other FedEx operating companies may vary due to local weather conditions.

Consistent with the provisions of the [FedEx Service Guide](#), FedEx Express money-back guarantee is suspended for U.S. packages and shipments inbound into the U.S. from international locations with a delivery commitment of January 12, 2018.

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