**Federally-Required Disclosures of UPPS No. 07.08.03**

**Consumer Information Issue No. 2**

**Effective Date: 02/22/2022**

**Next Review Date: 01/01/2026 (E4Y)**

**Sr. Reviewer: Assistant Vice President for Financial Aid and Scholarships**

**POLICY STATEMENT**

*Texas State University is committed to providing individuals access to information to which they are entitled to as consumers.*

**01. SCOPE**

* 1. This document defines the responsibilities for the management and disclosure of consumer information in accordance with federal regulations, as set forth in the [Higher Education Act of 1965](https://www.govinfo.gov/content/pkg/PLAW-110publ315/pdf/PLAW-110publ315.pdf) (HEA), as amended.

1. **FEDERAL CONSUMER INFORMATION REQUIREMENTS**

02.01 Texas State University is required by law to make certain information available to enrolled students, prospective students, and their parents or guardians about its operations. Such information includes, but is not limited to:

1. general institutional operations;
2. fire and safety reports;
3. retention and graduation rates;
4. financial aid;
5. athletic reporting;
6. voter registration; and
7. student rights.

02.02 The regulations distinguish information that must be given to enrolled versus prospective students, current versus prospective employees, prospective student athletes, parents, coaches, guidance counselors, and the general public.

**03. RESPONSIBILITY FOR CONSUMER INFORMATION**

03.01 Compliance with the relevant consumer information requirements of the [HEA](https://www.govinfo.gov/content/pkg/PLAW-110publ315/pdf/PLAW-110publ315.pdf) is a university responsibility. Each vice president will ensure that the consumer information requirements (current and future) that fall within their division’s purview are assigned to the appropriate office or department within their division. The office or department will take the necessary steps (e.g., develop consumer information disclosure procedures) to ensure they are meeting the federal consumer information disclosure requirements.

**04. PROCEDURES FOR ANNUAL NOTIFICATION**

04.01 Federal regulations require the university to notify its enrolled students on at least an annual basis of the types of consumer information it must make available to them. The University Registrar’s Office will provide enrolled students with this notification via email at the beginning of each semester. The notice will be sent to each student, individually, and explain how students may obtain the consumer information.

04.02 All other notifications to students required by applicable federal regulations will be administered by the appropriate offices, as delineated in [Responsibility for Federally-Required Disclosures of Consumer Information](http://www.txstate.edu/effective/upps/upps-07-08-03-att1.html).

**05. CONSUMER INFORMATION WEBPAGE**

05.01 To facilitate access to consumer information, the associate vice president for Enrollment Management will maintain a single [Consumer Informationwebpage](https://www.emm.txstate.edu/resources/consumer-info.html). The page will direct consumers to the appropriate office or department webpage for specific information. Each office or department will, relevant to their areas of responsibility under the consumer information regulations, ensure the information on the page is maintained in accordance with the applicable federal regulations. The office or department will ensure that any content linked to the [Consumer Information webpage](https://www.emm.txstate.edu/resources/consumer-info.html) is in compliance.

05.02 The associate vice president for Enrollment Management will coordinate the [Consumer Information webpage](https://www.emm.txstate.edu/resources/consumer-info.html). Prior to the beginning of each calendar year, the associate vice president for Enrollment Management will confirm that each office or department responsible for information on the page has conducted an annual review to ensure their content is accurate and in compliance*.*

05.03 The [Consumer Information webpage](https://www.emm.txstate.edu/resources/consumer-info.html), in conjunction with the relevant federal regulations, provides the most current information regarding the office or department responsible for specific consumer information content. However, [Responsibility for Federally-Required Disclosures of Consumer Information](http://www.txstate.edu/effective/upps/upps-07-08-03-att1.html) provides a general overview of the areas of responsibility within the university. To help ensure the accuracy of this information, the associate vice president for Enrollment Management will request annually that each vice president provide updates to the [Responsibility for Federally-Required Disclosures of Consumer Information](https://www.txstate.edu/effective/upps/upps-07-08-03-att1.html).

**06. REVIEWERS OF THIS UPPS**

06.01 Reviewers of this UPPS include the following:

Position Date

Assistant Vice President for January 1 E4Y  
Financial Aid and Scholarships

University Registrar January 1 E4Y

Associate Vice President for January 1 E4Y

Enrollment Management

**07. CERTIFICATION STATEMENT**

This UPPS has been approved by the following individuals in their official capacities and represents Texas State policy and procedure from date of this document until superseded.

Assistant Vice President for Financial Aid and Scholarships; senior reviewer of this UPPS

Associate Vice President for Enrollment Management

Vice President for TXST Global

President