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**A Resolution To Update Windows XP Program**

**WHEREAS:** The Associated Student Government (ASG) strives to remain transparent to the student body; and

**WHEREAS:** ASG seeks to bring student's complaints to the attention of University staff; and

**WHEREAS:** the Dell Computers in the Alkek library have many scenarios of unnecessary pop-ups for a one time use; and

**WHEREAS:** When a user clicks on the Texas State University's icon on the desktop, it asks for user verification before opening the Texas State University's homepage with a popup stating a security warning and forcing the user to answer

"yes" or "no"; and

**WHEREAS:** When the Internet is first opened a "Set Up Windows Internet Explorer 8 or any other internet interface popup prompts the user to upgrade from the current Internet version"; and

**WHEREAS:** When an email link, such as "txstateboxing@txstate.edu", is clicked on from the Texas State Homepage, another popup regarding "Microsoft Outlook 2010 Startup" pops up asking the user to set it up. Because the user is only using computer temporarily and the software is not needed; therefore,

**BE IT RESOLVED:** that the University consider implementing a solution for better performance of the Windows XP Dell Computers in the library; and

**BE IT FURTHER RESOLVED:** that the popup be removed due to the fact that the Texas State University's homepage is a trusted site and questioning the user every time is not needed; and

**BE IT FURTHER RESOLVED:** that all library computers with "Windows XP" Internet be upgraded to the newest version; and

**BE IT FURTHER RESOLVED:** that the Windows configuration no longer display the popup when the Internet is opened; and

**BE IT FURTHER RESOLVED:** the popup display no longer prompt the user to configure "Microsoft Outlook;" and

**BE IT FURTHER RESOLVED:** that Texas State University updates all computers to be configured to use "Microsoft Outlook" in regards to email links; and

**BE IT FURTHER RESOLVED:** that Texas State University considers fixing similar situations for optimum performance;

**BE IT FURTHER RESOLVED:** That this resolution be forwarded to ASG Advisor Kathy Weiser, Dean of Students Dr. Margarita Arellano, User Services Consultant of IT Assistance Center Bianca Galvan, Vice President for Student Affairs Dr. Joanne Smith, and University President Dr. Denise Trauth upon passage.