What is feedback?
Goals for this session

- Advantages of giving & receiving feedback
- Importance of a healthy feedback culture
- Skills needed
- [https://vimeo.com/19169445](https://vimeo.com/19169445)
Advantages

- Important leadership skill
- Professional growth
- Build trust
- Others?
Healthy Feedback Culture

- Increase employee morale and engagement
- Foster a nurturing culture

- Increase employee performance and retention
- On-going feedback
Skills

Conversation

- Practice
- Behavior
- Channels
- Training
- "I" not "You"
- Positive & constructive
- Ongoing

"I" not "You"
QUESTIONS?