USEFUL LINKS

• Hazlewood:
  – Texas Veterans Commission:
    • http://www.tvc.texas.gov/

• GI Bill®:
  – Veterans Affairs:
    • http://www.va.gov/

• Texas State:
  – VA Office:
    • http://www.va.txstate.edu/
  – Bobcat Family Portal:
    • https://txstate.campusesp.com/users/sign_in
Residency

Determination of Residency Status for Tuition Purposes

• Initial residency classification is determined by your application answers.
• Check your General Student Record on CATSWEB to see your current residency classification after 7 business days.
• If you believe you have been misclassified, contact the residency officer IMMEDIATELY.

*Tuition waivers exist for qualified active duty members, veterans, and military dependents.
You MUST contact the residency officer before you discuss any waiver with the VA office.*

Deadlines

All requests for a residency review, which typically includes submitting some form of documentation required to support the student's request, must be received by the residency officer prior to the census date.

Office of Undergraduate Admissions

Phone: 512.245.2364 | Email: Residency@txstate.edu | 429 N. Guadalupe St (The White House)
Institutional Inclusive Excellence (IIE)

- Veteran welcome reception
- Veteran monthly luncheon
- Veteran graduation reception
- Veteran friendly office training
- VATS (Student Organization)
Academic Support

- Veteran Academic Success Center (VASC)
  - Bobcat Cadence
  - Transition Assistance
  - Veteran peer tutoring

- US 1100
  - Veteran specific version

- EDP 2150
  - Strategic Learning
ROTC at TXST

• Self-Identify with office if you are a cadet.
• An academic elective leading to a commission if desired.
  – Up to 2 years of leadership training w/no obligation otherwise.
• Monthly stipend for those who choose to contract.
• Scholarships available
• The only program that guarantees a career upon graduation.

Army ROTC
Adamson Building
101 Lueders Ct
512-591-1112
armyrotc@txstate.edu

Air Force ROTC
Derrick Hall
Room 301
512-245-2182
afrotc@txstate.edu
FERPA
(Family Educational Rights & Privacy Act)

- Academic Records/Transcript
- Admission Records
- Financial Aid Records
- Student Financial Records

We will only talk to the parent if there is a FERPA on file. “But this is my benefit” does not give you FERPA access.

DO NOT
- Log in to the student’s accounts
- Sign documents as the student
- Impersonate the student on the phone

THIS IS FEDERAL LAW, WE TAKE FRAUD SERIOUSLY
Bobcat Family Portal

24/7 Access
System updates nightly

Shows active requests and status of each

Confirms type of request

Shows confirmation of receipt of most important documents

Student Benefits
Summer 2021

GI Bill® CH 35 - DEA

Request Id: [redacted]
Status: Sent to VBA

Veteran's DD-214 (Member 4)

Last updated May 13, 2021
Submit Certification Request each semester

Required Documents checklists

Link to Hazlewood Database

List of deadlines

FAQs for students and parents

Copies of all forms used
Our online Certification Request process

You MUST put in a request for certification every semester

You will receive a computer-generated email every time the status of your request changes.

If your request is Incomplete, Pending, Cancelled, or Denied, a short message as to why will be included in the status email.

ONLY notifies your Texas State email.

To submit a new request:
1. Start Semester Request
2. Make a new VA certification request

To view already submitted requests:
1. Request Update/Status
2. View your VA certification requests
When you are logged in, you see this:

**Status Explanations**

<table>
<thead>
<tr>
<th>Status</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Submitted</td>
<td>You have submitted a request to the Veterans Affairs Office</td>
</tr>
<tr>
<td>Reviewed</td>
<td>The required documents have been verified and none are currently missing</td>
</tr>
<tr>
<td>In Process</td>
<td>In-house processing is being done by the Veterans Affairs Office</td>
</tr>
<tr>
<td>Certified</td>
<td>Your request has been sent to the appropriate agencies</td>
</tr>
<tr>
<td>Amending</td>
<td>Hourly/fees adjustments are being sent to the VBA</td>
</tr>
<tr>
<td>Complete</td>
<td>Veterans Affairs Office has completed your request</td>
</tr>
<tr>
<td>Incomplete</td>
<td>Check your Texas State email for more details</td>
</tr>
<tr>
<td>Pending</td>
<td>Check your Texas State email for more details</td>
</tr>
<tr>
<td>Denied</td>
<td>Check your Texas State email for more details</td>
</tr>
<tr>
<td>Cancelled</td>
<td>Check your Texas State email for more details</td>
</tr>
</tbody>
</table>

**My Requests**

(Click on a Request to get more details.)

- **GI Bill Benefits**
  - Submitted: 4/27/2016 1:21:50 PM
  - Semester: Fall 2016
  - Status: Training/Testing

- **GI Bill Benefits**
  - Submitted: 5/24/2016 10:32:02 AM
  - Semester: Fall 2016
  - Status: Training/Testing
  - Last Updated: 1/28/2019 7:45:28 AM

- **GI Bill Benefits**
  - Semester: Spring 2015
  - Status: Training/Testing
  - Last Updated: 2/2/2017 10:53:39 AM

- **Hazlewood Exemption Request**
  - Semester: Spring 2015
  - Status: Training/Testing
  - Last Updated: 2/2/2017 10:53:39 AM
<table>
<thead>
<tr>
<th>Status Explanation</th>
<th>Meaning That…</th>
<th>What You Should Do</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pending Review</td>
<td>You put in your request, it needs to be reviewed</td>
<td>Wait for it to be processed</td>
</tr>
<tr>
<td>Request Approved</td>
<td>All the documents for this semester are correct</td>
<td>Wait for it to be processed</td>
</tr>
<tr>
<td>Sent to SBS</td>
<td>We are processing your benefit with SBS</td>
<td>Monitor your bill and don’t ask when it will move out of this status</td>
</tr>
<tr>
<td>Sent to VBA</td>
<td>We have processed your GI Bill® benefit with the VBA</td>
<td>Give them 5 business days before calling to ask any questions</td>
</tr>
<tr>
<td>Amending</td>
<td>You made a change, and we need to update the VBA</td>
<td>Wait</td>
</tr>
<tr>
<td>Pending (Any Other Version)</td>
<td>We are waiting for a specific thing to happen</td>
<td>Read your email and follow directions</td>
</tr>
<tr>
<td>Incomplete / Denied / Cancelled</td>
<td>You need to pay attention and read what you have been sent</td>
<td>CHECK YOUR EMAIL AND FOLLOW DIRECTIONS</td>
</tr>
</tbody>
</table>
Submission Deadlines and Processing Dates

Note: Email and call volume increases significantly prior to the start of a term, thus impacting processing times.

- In order to keep processing times reasonable, check the status of your request online through the Certification Request system instead of calling or emailing.
- All requests are processed by the date it was received. Contacting our office does not change this date or expedite the processing.
- Submissions made after our first deadline are not guaranteed to be processed before the bill is due. You must monitor your bill and make other payment arrangements if necessary.
- Chapter 30, 35, and 1606 GI Bill® submissions must include a valid Certificate of Eligibility for the first semester they wish to use the benefit.
- Fry Scholarship and Chapter 33 (Post 9/11) GI Bill® submissions must include a valid Certificate of Eligibility.
- All students must provide one copy of the veteran’s DD-214 for benefits processing to begin.
- Hazlewood and GI Bill® non-tuition submissions made after our second deadline will not be processed before the bill is due. You must make other payment arrangements.
- Incomplete submissions will be cancelled after the census date and the student will be required to call or come into the office to resolve their request for that semester.

<table>
<thead>
<tr>
<th>Semester</th>
<th>Certification Request Begins</th>
<th>Certification Deadline to Apply to Bill</th>
<th>No Submissions After this Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Spring</td>
<td>October 1</td>
<td>December 15</td>
<td>Last day of class before finals</td>
</tr>
<tr>
<td>Summer</td>
<td>March 1</td>
<td>May 15</td>
<td>Last day of class before finals</td>
</tr>
<tr>
<td>Fall</td>
<td>June 1</td>
<td>August 1</td>
<td>Last day of class before finals</td>
</tr>
</tbody>
</table>
What if I withdraw/drop/etc.?

- **Follow the refund policy dates for TXST.**
- Email the office immediately for ANY changes you make.
- Mitigating Circumstances? Provide documents or it didn’t happen.
- Called to Active Duty?
  - Give us a copy of your orders (before you leave if possible).
- If you drop classes after the Census date, you will be charged.
  - GI Bill® will incur a debt with the school.
  - Hazlewood will charge the hours for the class.
- Any debt to the VBA for housing or book stipend is owed to them.
- Dropping with a W does not mean you will not be charged.
Where is my money? Pay me!

- Hazlewood? - No money

- GI Bill®? - You get paid on the 1st of the month.
  - Didn’t get paid on the 1st?
    - Did you put in a request this semester?
      - Is the status SENT TO VBA and you got a processing confirmation from the VBA they received it?
        » If so: CALL 888-442-4551 BECAUSE WE DO NOT PAY YOU
Hazlewood Act

- Hazlewood - 150 Credit hours total for veteran.
- Hazlewood Legacy - Child of veteran.
- Hazlewood Disability - Service-connected disability of 100% total & permanent.

We need a lot of documentation to start. Not a lot to continue.

You **MUST** get good grades to continue to use Hazlewood.

Your first semester **IS** your free semester.

No Study Abroad or Exchange programs

No Correspondence courses

No Extension Courses
The University does not determine eligibility.

- Benefit eligibility information must be provided to the school.
- We do not have the time or staff to call the VA to ask them about every student.
- If the VBA doesn’t pay us, YOU OWE THE MONEY.
- If your benefit doesn’t cover the whole semester, YOU OWE THE REMAINDER OF THE MONEY.

Stipend Payments (anything that goes to the student directly)

- First of the month for the month prior.
- We do not control when you get your book stipend.
- You always owe TXST for Dorms and Meal cards if you have them.
- eBooks only covered by Chapter 31 VRE
- Only paid for days class is in session.
- Ch 30 and 1606 MUST verify monthly to get paid.
  - By phone: 1-877-823-2378
  - Online: www.gibill.va.gov - WAVE
Hazlewood & GI Bill® Together?

YES
Chapter 30
Chapter 35
Chapter 1606

NO
Chapter 31

MAYBE
Chapter 33
Only when less than 100% coverage
VA Work Study Program

• Using:
  • Chapter 30
  • Chapter 31
  • Chapter 33
  • Chapter 35
  • Chapter 1606

Enrolled ¾ time or more.

Minimum Wage
(Higher of State or Federal)

Tax Free!

Real Work Experience
USEFUL LINKS

• Hazlewood:
  – Texas Veterans Commission:
    • http://www.tvc.texas.gov/

• GI Bill®:
  – Veterans Affairs:
    • http://www.va.gov/

• Texas State:
  – VA Office:
    • http://www.va.txstate.edu/
  – Bobcat Family Portal:
    • https://txstate.campusesp.com/users/sign_in
The Takeaway Slide

- **ONLINE CERTIFICATION REQUEST IS EVERY SEMESTER**
- **KNOW YOUR BENEFIT**
  - Per the VA: ignorance is not an excuse.
- **PARENTS LET GO**
  - Students are responsible for doing their own paperwork.
- **COMMUNICATE**
  - Talk with us, your parents, your teachers, and staff.
  - Nobody can fix what they don’t know is a problem.
  - The only stupid questions are the ones you don’t ask.
- **ALWAYS CHECK YOUR EMAIL**
  - Even between semesters.
  - We have documents proving exactly WHEN we sent you information.
  - If you refuse to check your email, you are responsible for the consequences.
- **MONEY MATTERS**
  - If you fail to meet the deadlines we set, you will need to take care of your bill first.
  - You owe money for Housing & Meals.
  - You always owe money for non-standard fees (late registration, repeat fees, excessive hours).
  - Check your bill. If you owe money, don’t ignore it.
Questions?