

# 2017-2023 Texas State University Plan

## 2018-2019 Plan Progress

College/Unit/Division: Vice President for Student Affairs

### 1. Promote the success of all students.

#### 1.1 Plan and implement activities aimed at improving the overall student experience and satisfaction.

- Number of students in the current year involved in curricular and co-curricular activities that indicate high levels of satisfaction or have received special recognitions

**366 students reported high levels of satisfaction with American Red Cross certifications- Campus Rec**  
**221 sport clubmembers completed at the national championship level-CR**  
**5students won National Girls and Women in Sports Day awards-CR**  
**7 students won Employee of the Year awards at Campus Rec Banquet**  
**5,924-Counseling Center**  
**2,700 students given information by the Attorney for Students and who indicated a high level of satisfaction**  
**690 students engaged with the Leadership Institute programming with over 90% satisfaction**  
**6,800 students in on campus housing participated in the Bobcat Residential Experience**  
**15,031 participants in Student Diversity and Inclusion**  
**5,881 Bobcat Preview attendance**  
**22,394 student attendance at student activities programming events, up 10%**  
**1,023 student attendance at Student Involvement Fair, 15% increase**  
**672 student organization officers participated in Risk Management training**

- Number of students in the current year involved in activities aimed at improving student experiences

**630,000 students involved in Campus Rec drop in use**  
**81,000 Sewell Park attendees**  
**1,105 Sport Club members**  
**3,592 Intramural Sports athletes**  
**2,629 students involved in Career Services activities**  
**11,988-Counseling Center**  
**958 appointments by Attorney for Students in legal services**  
**2,251 students served by Student Emergency Services with Absence notifications**

**160 students received emergency funding through Student Emergency Services**  
**6,800 students in on campus housing**  
**2,000 students attended presentations regarding their transition from on-campus housing to off-campus housing**  
**22 students participated in the Brilliant Bobcats Online Modules pilot program**  
**5,540 students in SDI activities**  
**775 Cat Camp participants**  
**Conference Services had 253 student organization bookings with an estimated attendance of 55,000**

- Number of TxState Mobile Application downloads in the current year
- Number of interactions with the TxState Mobile Application in the current year
- Number and total cost of NEW campus enhancement projects completed
- Number of NEW voluntary meal plans purchased by students
- Increase in total dining and vending sales volume compared to prior year
- Increase in bookstore sales volume other than course materials compared to prior year
- Decrease in percentage of students cancelled for non-payment by payment due date compared to prior year

## **1.2 Manage student enrollment, both at the graduate and undergraduate level.**

- Graduate and undergraduate enrollment figures compared to prior year

## **1.3 Increase student retention and graduation rates.**

- Student retention rates for all levels (i.e., first-time undergraduate, transfer undergraduate, first-time master's, first-time professional, and first-time doctoral) compared to prior year
- Student graduation rates for all levels (i.e., first-time undergraduate, transfer undergraduate, first-time master's, first-time professional, and first-time doctoral) compared to prior year
- Student retention rate increases in academic or support services department-identified retention programs for the current year

**Freshmen retention rates by academic college are compared each year. The rates for FY19 are as follows:**

**76.76 Applied Arts**  
**80.61 Business Administration**  
**77.53 Education**  
**78.98 Fine Arts**  
**73.28 Health Professions**  
**76.91 Liberal Arts**  
**74.58 Science and Engineering**  
**70.17 University College**

**Retention per location is as follows:**

**76.61 On Campus**  
**72.47 Bobcat Village**

**73.15 Off Campus**

**Retention by Gender:**

**77.01 Females**

**74.04 Males**

**Retention by Ethnicity:**

**77.22 White**

**75.26 Hispanic**

**71.50 African American**

**85.71 Asian**

**81.02 Other**

**1.4 Increase scholarship and grant resources to enhance recruitment, retention and graduation of students.**

- Number and dollar amount of NEW and total scholarships awarded, including merit scholarships
- Number and total dollar amount of all grant resources for the current year

**1.5 Enhance advising, academic support programs and services to ensure student success.**

- Undergraduate student to academic advisor ratios at university and college level compared to prior year
- Number of students served by advising centers compared to prior year
- Number of students served by the Student Learning Assistance Center compared to prior year
- Number of students served by the Writing Center compared to prior year
- Number of NEW programs/activities and number of participants that ensure student success (provide one example)

**3 Career Services programs-Bobcat Bridges had 34 students; AppleCare College event had 20 students, and Dell Changing the Face of Tech had 58 students  
2 new programs in Counseling Center reaching 806 students; example "Desserts is Stressed Spelled Backwards"**

**Bobcat Chats where RAs met with each of their assigned residents on three occasions to discuss issues**

**Brilliant Bobcats Online Modules pilot program**

**Student Support Services Literacy Program**

**Student Support Services First Gen Summit**

**1.6 Ensure marketable skills are incorporated into curricular and co-curricular experiences.**

- Number of academic programs for which marketable skills have been identified compared to prior year

- Number of continuing education courses for which marketable skills have been identified compared to prior year
- Number of NEW curricular and co-curricular programs and experiences that have incorporated marketable skills components in the current year

**20 Campus Recreation Mock Interviews and Resume Critiques  
4 events in Career Services**

**1.7 Prepare all students to achieve their career goals and make positive and meaningful contributions as they interact in a diverse and increasingly global society through an inclusive program of learning and engagement, rich with diverse perspectives.**

- Number of NEW career support programs provided and number of participants

**Career Exploration Groups that had 40 student participants  
5 Retention Management and Planning Student workers participated in 2 marketable skills training programs.  
20 Outreach programs with 6,972 students by Health Promotion Services, Healthy Cats, and Men Against Violence**

- Number of academic credit internships/practica completed by students in the current year as measured by Semester Credit Hour (SCH) in sources as coded
- Number of face-to-face career counseling and career advising appointments for the current year

**There were 5,811 face to face career counseling or advising appointments**

- Percentage of students in the current year who report employment or graduate/professional school plans in the Graduating Student Outcomes-First Destination survey

**42% of bachelor's degree graduates indicated full time employment as their next destination post-graduation  
11% of bachelor's degree graduates indicated graduate/professional school as next destination  
53% of bachelor's degree graduates indicated full time employment or graduate/professional school as their next destination.**

**1.8 Provide educational programs and co-curricular activities that foster community, service learning, leadership, career exploration, and personal development.**

- Number of NEW educational programs provided and total number of participants

**178 students participated in 4 new Leadership Institute workshops  
70 students participated in a Fraternity/Sorority retreat**

- Number of NEW co-curricular activities provided and total number of participants

**94 students at Campus Rec Employee Kickoff**

- Number of NEW course sections transformed or created with a service learning component

**1.9 Leverage data and analytics to support growth in student success and institutional processes.**

- Number of NEW enrollment management (e.g., recruitment, admissions, financial aid, retention) policies that result from the use of actionable data
- Number of NEW dashboards, data and analytical reports published

**1.10 Establish the appropriate processes, procedures, and tools to support the necessary accommodations for constituents with disabilities.**

- Number of students with disabilities participating in support programs and services in the current year

**112 students with disabilities were served through accommodations in on-campus housing  
1,553 students registered in Disability Services**

- Number of NEW electronic and/or physical ADA compliance processes, procedures and tools completed/available

**37 includes workplace accommodations as well as compliance projects**

**1.11 Support the success of students by continuously improving the function, condition, reliability, and aesthetics of the facilities and grounds of the university.**

- Number and total cost of NEW space repair and renovation projects completed
- Number and total cost of NEW campus enhancement projects completed
- Number of NEW or modified facilities construction and/or improvement projects in which the Department of Athletics was involved in collaborative planning, improving technology, and/or space utilization and optimization

**1.12 Provide a supportive environment for students, including student athletes, that encourages academic excellence, character development, and respectful interaction with others.**

- Academic progress rate (APR) of student-athletes for the current year compared to NCAA national average
- Student-athlete retention rates (i.e., first-time undergraduate, transfer undergraduate, first-time master's) compared to entire student body

- Student-athlete graduation rates (i.e., first-time undergraduate, transfer undergraduate, first-time master's) compared to entire student body
- Number of NEW or modified programming for student-athletes that encourage academic excellence, character development, and respectful interaction with others
- Number of NEW or modified programming for student-athletes that promote their emotional, physical, and intellectual well-being

**1.13 Provide all students with quality engagement opportunities that model the values associated with equitable competition, engender university pride, positive community relations, institutional prestige, and promote student well-being and development.**

- Number of service learning hours completed by students enrolled in service learning designated courses compared to prior year
- Number of NEW curricular and co-curricular programs/activities that provide students with quality engagement opportunities (provide one example)

**One- "Celebrate First Gen" day on November 8, 2018-Campus Rec  
 2 new Counseling Center programs reaching 806 students;example "Desserts is Stressed spelled backwards"  
 One new Goodnight Middle School Leadership Conference with 85 student attendees and volunteers  
 10 to include Multi-racial, Indigenous, and Asian Student Mixers, Round Rock Dean's Reception, Muslim Student Tabling Event, Veterans Training at Round Rock  
 Gallairdia Festival had 3,350 students participate**

- Number of student curricular and co-curricular competitions in the current year that receive special recognition

**Women's Flog Football Team "Blazers" competed in NIRSA Flag Football Regional and National Tournament and received the James L. Jeff Smith Sportsmanship Award as a team  
 Quidditch Club placed top 4 at the NCPA Nationals in Round Rock  
 Paintball Club placed top 4 at the NCPA Nationals in Kissimmee, FL  
 Water Ski Club placed 8<sup>th</sup> at nationals held in Martindale, TX  
 Cross Country placed 56<sup>th</sup>  
 Short Track Cross Country placed 45<sup>th</sup>  
 Men's Volleyball club placed in the top 16 at the NCVF Collegiate Nationals in Denver, CO  
 Fencing Club placed 1<sup>st</sup> Team Foil SWIFA II at UTSA  
 Water Ski club placed 1<sup>st</sup> in Division 2 regionals in Katy, TX  
 Wakeboarding Club placed 1<sup>st</sup> overall "Wake Up 2018" Regional qualifier and placed 1<sup>st</sup> in Cable  
 Gymnastics club were Division champions in meet held at Texas Tech  
 Quidditch club placed 2<sup>nd</sup> at Southwest Regionals in Arlington, TX  
 Men's Ultimate club was 2<sup>nd</sup> place in conference championships**

**Women's Ultimate club was 3<sup>rd</sup> place 32<sup>in</sup> conference championships**  
**Swim club placed 3<sup>rd</sup> in conference championships**  
**13 of the 36 Sport Club teams competed in their respective National Championships**  
**32 graduating students received the Medal of Hope from the Leadership Institute**  
**National Pan-Hellenic Council won improved GPA and Leadership Development awards at the Association of Fraternal Leadership and Values Conference**

- Number of students and their total service hours in the current year involved in verifiable community service activities

**1,015 Sport Club members performed 2,101.5 service hours**  
**483 students provided 6,400 hours of service through Alcohol and Drug Compliance Services**  
**57 students with 399 service hours for Hip Hop Congress Trio Exchange and HHC Congress Kidz**  
**Student Volunteer Connections held 31 programs with 1,263 student service hours**

- Number of events held on Texas State campuses for the current year that provide opportunities for students to engage, through observation or participation, that model the values associated with equitable competition and engender university pride

**60 events held by Campus Recreation**  
**Homecoming volleyball tournament had 40 student participants**  
**Homecoming Court Royalty had 120 participants**  
**Talent Show had 250 participants**  
**Pool and Ping Pong Tournament had 30 participants**

## **2. Offer high quality academic and educational programming.**

### **2.1 Introduce new academic programs that meet the economic and cultural needs of the region and the state.**

- NEW academic programs proposed during the current academic year
- NEW academic programs approved during the current academic year
- Online and hybrid SCH as a percent of overall SCH offered

### **2.2 Provide quality educational programming that leverages diverse perspectives embedded in an inclusive learning environment.**

- Number of NEW or modified academic programs that added multicultural or multi-perspective content
- Number of NEW or revised courses with multicultural or multi-perspective content

- Number of educational or training sessions held in the current year for members or groups within the Texas State campus community that contain information concerning the value of diverse perspectives

**8 workshops by Career Services for SDI Graduate Celebrations**  
**1 training session with Immigration Attorney for Career Services staff**  
**1 student-facing employer event by Career Services with Dell focusing on recruiting opportunities in technology for underrepresented students**  
**5 programs in the Dean of Students Office includes inclusivity in its multi-week programs-Leadership Annual Conference, LeaderShape, Capstone program, and Emerging Leaders Program**  
**69 Bobcat Preview Diversity Presentations, Allies, DACA, Veterans, Equality University, SSS cultural trips**

**2.3 Enhance and expand the Honors College experience to attract high-achieving students.**

- Number and percent of students enrolled in Honors College courses offered compared to prior year
- Percent of students in each college participating in the Honors College compared to prior year
- Number of NEW Honors sections offered
- Number of Honors College graduates compared to prior year

**2.4 Improve the capabilities in our learning spaces and learning environments to better foster creativity, enable collaboration, and encourage discovery.**

- Number of NEW programs/activities that improve capabilities in the learning environment (provide one example)

**N/A**

- Number of NEW programs/activities that improve capabilities in online learning environments
- Number, percentage, and capacity of active classrooms
- Number and capacity of diverse learning environments in the university libraries
- Number and total cost of NEW classroom and teaching laboratory enhancement projects

**2.5 Transition Texas State’s Learning Management System environment to a more integrated, robust, and modern integrated learning system.**

- Number of NEW transitional learning management system (LMS) activities implemented
- Percentage of courses being taught in the new LMS



**2.6 Support the growing academic requirements of the university by improving the condition and reliability of academic facilities and technology, creatively assisting departments in optimizing their use of space, and collaboratively planning and constructing new facilities.**

- Number and total cost of NEW capital projects resulting in square footage additions coded as “Academic”
- Number of NEW technology initiatives implemented during the current year and total cost
- Percentage of classrooms upgraded technologically for the current year
- Average age of computers in computer labs (includes learning commons)

**2.7 Increase national and international visibility and presence by supporting curricular and co-curricular initiatives that prepare students to be responsible citizens.**

- Number of faculty-led study abroad programs for the current year
- Number of students studying abroad for the current year
- Number of NEW institutionally-recognized international exchange programs
- Number of students participating in Study-in-America for the current year
- Number of NEW curricular and co-curricular service learning programs that prepare students to be responsible citizens (provide one example)

N/A

- Number of students participating in NEW global immersion programs

N/A

### **3. Achieve significant progress in research and creative activity as measured by national standards.**

**3.1 Achieve National Research University Fund (NRUF) Eligibility.**

- Total restricted research expenditures
- Total endowment funds
- Number of Ph.D. degrees awarded
- 5-year master’s graduation rate
- 10-year doctoral graduation rate
- Percent of first-time entering freshman class in top 25 percent of high school class
- Status as member of Association of Research Library membership, Phi Beta Kappa Chapter, or Phi Kappa Phi Chapter
- Association of Research Libraries (ARL) Library Investment Index ranking

- Number of tenured/tenure-track faculty who have achieved international and national distinction through recognition as a member of one of the national academies, are Nobel Prize recipients, and have received other faculty awards as designated in the NRUF eligibility criteria
- Number of Ph.D. programs

### **3.2 Develop new graduate programs to advance the university's research goals.**

- Number of NEW graduate programs proposed during the current year
- Number of NEW graduate programs approved during the current year
- Number of graduate students enrolled compared to prior year
- Number of graduate degrees awarded compared to prior year

### **3.3 Encourage and promote student research opportunities.**

- Number of NEW curricular and co-curricular programs that provide students with research opportunities (provide one example)
- Number of students participating in the Undergraduate Research Conference and Honors Thesis Forum compared to prior year
- Number of graduate students completing thesis or dissertation projects compared to prior year

### **3.4 Expand support to the research community by enhancing resources to support the evolving requirements while developing a staff of research professionals to support and assist researchers.**

- Total research and development expenditures
- Number of proposals developed with the assistance of Research and Sponsored Programs staff and grant writing contractors compared to prior year
- Total number and utilization of High Performance Computing (HPC) nodes
- Number of technology mitigation plans for research grants
- Number of NEW research job postings along with average time to fill
- Number and total cost of NEW capital projects resulting in square footage additions coded as "Research"
- Increase in number of research-specific Environmental Health, Safety and Risk Management training courses taught compared to prior year (including attendance)
- Decrease in the number of lab safety inspection violations compared to prior year

### **3.5 Foster a university-wide culture that promotes, rewards, and celebrates interdisciplinary research, scholarship, creative activity, innovation, and community engagement.**

- Number of applications for Multidisciplinary Internal Research Grants (MIRG) compared to prior year

## **4. Provide the necessary services, resources, and infrastructure to support the university's strategic direction.**

### **4.1 Offer competitive salaries to attract and retain highly qualified faculty and staff.**

- Median salary levels for each faculty rank including professor, associate professor, assistant professor, and lecturer
- Percent increase in average staff salary levels for all ranks
- Comparison of median salary by position at Texas State with median salary in the local market for staff and to CUPA-HR national data or appropriate peer set for faculty
- Percentage of positions with an identified market benchmark

### **4.2 Plan and implement programs to help improve faculty and staff recruitment, hiring, and retention in order to support a highly qualified, diverse, motivated, and satisfied workforce.**

- Number of NEW programs and activities that provide assistance in strengthening faculty/staff recruitment, hiring, and retention
- Number and percent of African American, Hispanic, and other diverse faculty and staff compared to prior year
- Annual turnover percentage of regular faculty and staff (by title, FLSA classification, years of service, age, diversity, division)
- Number of online recruitment advertisements of job postings and advertising sources for the current year
- Number of applications received for staff positions (total, per posting, and average by FLSA classification) for the current year
- Time to fill a staff position (overall and by division, FLSA classification) for the current year
- Time to complete staff new position and reclassification job audits for the current year
- Percentage of Performance Management assessments completed by annual May 31 due date
- Number of WellCats members, events, and participation for the current year

### **4.3 Promote excellence through effective planning, policy development, assessment, and reporting to ensure the continuous improvement of programs and services.**

- Number of involvement and contribution levels in annual plan progress reporting
- Number of university and division policies that are current/delinquent
- Number of NEW policies developed or updated

**3 new policies were developed.**

## **2 policies are delinquent and being reviewed**

- Number of responsible areas that are completing assessments and demonstrating continuous improvement for the current year
- Number of administrative peer reviews conducted for the current year

**Campus Recreation completed Staff Climate Survey and Student Climate Survey  
Dean of Students CAS External Review  
Housing and Residential Life CAS External Review  
Student Diversity and Inclusion CAS External Review**

- Number of program reviews completed/submitted to the Texas Higher Education Coordinating Board for the current year
- Number of required major state and national reports completed and submitted for the current year

### **4.4 Implement fundraising initiatives in support of the university's strategic direction.**

- Total dollar amount raised for the current year
- Total dollar amount raised per strategic fundraising priority area

### **4.5 Provide training and educational resources to enhance personal and community safety.**

- Number of NEW safety support activities introduced
- Number of NEW educational activities related to applicable laws (e.g., Title IX, Campus Save Act, Violence Against Women Act)

### **4.6 Enhance information security practices to better predict, prevent, detect, and respond to threats to Texas State's information systems and data.**

- Number of security breaches in the current year
- Number of applications using Two Factor Authentication
- Number of reported security incidents for the current year

### **4.7 Continue to improve strategies and models for governance and planning that are transparent and inclusive.**

- List of NEW published models or processes to support governance and planning decisions

### **4.8 Expand Round Rock Campus resources and space to support the move of the College of Health Professions and growth of other academic offerings at this location.**

- List of NEW capital projects completed at Round Rock Campus and total cost
- Dining and vending sales volume at Round Rock Campus compared to prior year
- Number of NEW non-faculty positions added at Round Rock Campus
- Number and total cost of NEW technology initiatives implemented at Round Rock Campus during the current year
- Total technology expenditures for the current year at Round Rock Campus

**4.9 Increase the utilization and effectiveness of available technologies through more impactful implementations, education, training, marketing, and communications.**

- Number of IT-related communication and marketing events for the current year
- Adoption rates of new technology implementations/upgrades

**4.10 Enhance the experience of the university community by continuously improving processes and interfaces.**

- Number of NEW campus business improvements

<p><b>Utilized StarRez software to implement a lottery system for continuing residents Event Management Software (EMS) upgrade</b></p>
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- Number of electronic documents processed through Adobe Sign
- Number of NEW functionalities implemented via mobile technology
- Number of NEW cloud solutions vetted and approved
- Increase in percentage of employees signed up to receive electronic W-2s compared to prior year
- Decrease in percentage of Outstanding Charges Receivable compared to prior year
- Increase in number of vendors in the TSUS Marketplace compared to prior year
- Increase in percentage of automatically paid invoices using 2-way match compared to prior year
- Increase in utilization of Concur Travel Management tools compared to prior year

**4.11 Provide a diverse and inclusive environment of support to achieve the highest level of performance for all members of the campus community.**

- Number and percent of ethnically diverse faculty and staff compared to prior year
- Number of NEW cultural and diversity programs

<p><b>New Cultural and Diversity Program- 1 Campus Rec "Celebrate First GEn Day" 13 new programs offered by SDI</b></p>
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**4.12 Effectively engage alumni and external constituents to influence and generate human and financial capital opportunities.**

- Number of NEW external constituent outreach (parents, families, business) activities and number of participants

**1-Campus Recreation Alumni Social with 40 attendees**  
**1 Dean of Students Leadership Institute collaboration with Texas Monthly and the Texas Optimism Project with 100 attendees**  
**1-Move In Welcome Weekend activities for local businesses to participate in welcoming new on-campus housing students**

- Number and percent of alumni (undergraduate degree holders) donating to Texas State compared to prior year
- Number and percent of recent (graduated within last five years) alumni donating to Texas State compared to prior year
- Number of NEW alumni achievement awards for the current year
- Number of NEW Alumni Association sponsored and co-sponsored events and number of participants
- Number of NEW recognized alumni chapters
- Number of NEW alumni chapter-hosted events and number of participants

**4.13 Provide programs and services that support and enhance the health and wellness of the university community.**

- Number of NEW student health and wellness activities provided and number of participants

**2 new Counseling Center programs reaching 806 students**  
**1,050 students utilized the new Walkin/Urgent Care Service at the SHC**  
**103 students with severe mental health conditions worked with the new Collaborative Care Model for Mental Health Services at the SHC**  
**21 students received transgender care services through new program at SHC**  
**103 students utilized the new Urinary Tract Infection Services in the Nurses Clinic**

- Number of NEW faculty and staff health and wellness activities provided and number of participants
- Employee Assistance Program utilization rate compared to prior year

**4.14 Provide a competitive, high-profile, diverse, equitable athletics program, in compliance with applicable rules and regulations, which increases university prestige and creates exciting engagement opportunities.**

- Number of NCAA Division I events held for the current year that provided engagement opportunities for faculty, staff, students, alumni, and the community-at-large

**4.15 Support the growing requirements of the university by enhancing the condition and reliability of the university infrastructure, creating redundancy to support essential**

**building operating systems, and collaboratively planning and constructing new facilities.**

- Number of deferred maintenance projects completed for the current year and total cost
- Number and total cost of NEW infrastructure repair and renovation projects completed
- Total square footage of NEW construction or additions completed
- Percentage of data switches less than five years old
- Percentage of servers in the data center running under virtual machines