Texas State University Resources

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Physical Health/Safety Resources

**Bobcat Guardian:**

**Website Link:** [https://www.police.txstate.edu/campus-safety/bobcat-guardian.html](https://www.police.txstate.edu/campus-safety/bobcat-guardian.html)

**App Availability:** Google Play and IOS App

**Available to distance learning/online students?** Yes*

*Available for on-campus and the San Marcos/Round Rock areas

Services include: free mobile app that creates a virtual safety network of friends and family; notifies UPD and “guardians” if safety may be compromised

**Crisis Information:**

Information for crisis hotlines and centers can be found at [https://www.counseling.txstate.edu/crisis0.html](https://www.counseling.txstate.edu/crisis0.html)

**Available to distance learning/online students?** Yes

Services include: information and contacts for mental health services; suicide prevention services; domestic violence/sexual assault hotline information; support group information for LGBTQ+ individuals; and military crisis hotline information

**Title IX (Sexual Misconduct Reporting and Assistance):**

**San Marcos Campus Location:** 601 University Dr.

J.C. Kellam 164

San Marcos, TX 78666

**Phone Number:** 512.245.2539

**Email:** TitleIX@txstate.edu

**Website Link:** [https://www.txstate.edu/oei/title-IX.html](https://www.txstate.edu/oei/title-IX.html)

**Available to distance learning/online students?** Yes

Services include: Title IX compliance; sexual misconduct reporting; sexual misconduct allegation process and decisions; prevention effort training; resource connections for sexual misconduct related needs

**Bobcat Bounty (Food Pantry):**

**San Marcos Campus Location:** Family Consumer Sciences Building – Room 187

San Marcos, TX 78666
Phone Number: 512-245-2155
Email: bobcatbounty@txstate.edu
Website Link: https://bobcatbounty.txstate.edu/About-Us/Location.html

Available to distance learning/online students? Yes*
*Available for students who can come directly to the San Marcos campus

Services include: on-campus food pantry; assists with food insecurity

Mental Health Resources

Counseling Center:
San Marcos Campus Location: LBJ Student Center 5-4.1
601 University Drive
San Marcos, TX 78666
Phone Number: 512-245-2208
Email: counselingcenter@txstate.edu
Website Link: https://www.counseling.txstate.edu/

Available to distance learning/online students? Yes*
*Available for students who can come directly to campus and pay a student service fee

Services include: mental health screening, short term counseling, individual counseling, group counseling; provides assistance with stress, anxiety, depression, relationships, among other personal issues.

Round Rock Campus Location: Nursing Building Room 116
1555 University Blvd.
Round Rock, TX 78665-8017
Phone: 512.716.2208
Email: counselingcenter@txstate.edu
Website Link: https://www.counseling.txstate.edu/round-rock/location.html

Available to distance learning/online students? Yes*
*Available for students who can come directly to campus and pay a student service fee
Services include: mental health screening, short term counseling, individual counseling, group counseling; provides assistance with stress, anxiety, depression, relationships, among other personal issues.

**Online Mental Health Screening (via Counseling Center):**

**Website Link:** [https://www.counseling.txstate.edu/Self-Help---Resources/mhscreen.html](https://www.counseling.txstate.edu/Self-Help---Resources/mhscreen.html)

**Phone number:** 512.245.2208

**Available to distance learning/online students?** Yes

Services include: Free mental health screening; information and recommendations for resources

**Mental Health Tools and Hotlines (Available to All Students):**

**Therapy Assistance Online (TAO)**
- Self-assistance tool for anxiety and depression
- **Website Link:** [https://www.counseling.txstate.edu/Self-Help---Resources/TAO---Therapy-Assistance-Online-0.html](https://www.counseling.txstate.edu/Self-Help---Resources/TAO---Therapy-Assistance-Online-0.html)

**Phone Apps**
- Library of phone apps to assist students who are handling anxiety
- [https://www.counseling.txstate.edu/Self-Help---Resources/Smart-Phn-App.html#mscf840786ee_f=All](https://www.counseling.txstate.edu/Self-Help---Resources/Smart-Phn-App.html#mscf840786ee_f=All)

**Crisis and Suicide Prevention Resources**
- A list of services and resources for students, staff, or faculty who may be experiencing a crisis and/or suicidal thoughts
- [https://www.counseling.txstate.edu/crisis0.html](https://www.counseling.txstate.edu/crisis0.html)

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**Disability Services**

**Office of Disability Services:**

**Off-Campus:**

**Website Link:** [https://www.ods.txstate.edu/](https://www.ods.txstate.edu/)

**ODS Off-Campus Resources**

**Email:** ods@txstate.edu

Contact on-campus offices to field questions

**Available to distance learning/online students?** Yes
Services include: registration of disability with university; classroom accommodations; testing accommodations; housing accommodations; assistive equipment and technology; counseling on disability management; disability awareness and advocacy

**Veteran Specific Resources**

**Office of Veterans Affairs:**

**San Marcos Campus Location:** 105 J.C. Kellam
601 University Drive
San Marcos, Texas 78666

**Phone Number:** 512.245.2461

**Email:** veteransaffairs@txstate.edu

**Website Link:** [https://www.va.txstate.edu/resources.html](https://www.va.txstate.edu/resources.html)

Available to distance learning/online students? Yes

Services include: assists veterans and military-connected students with professional; educational; or vocational objectives; provides information for educational benefits; provides connections for military-connected students to receive academic or personal assistance

**Veteran Academic Success Center:**

**San Marcos Campus Location:** Alkek Library, 4th floor Rm. 406
San Marcos, TX 78666

**Phone Number:** 512.245.6192

**Website Link:** [https://www.txstate.edu/vetsuccessctr/](https://www.txstate.edu/vetsuccessctr/)

Available to distance learning/online students? Yes

**Round Rock Campus Location:** Avery Building Room 206
Round Rock, TX 78665

**Phone Number:** 512.245.6192

**Website Link:** [https://www.txstate.edu/vetsuccessctr/vascrr.html](https://www.txstate.edu/vetsuccessctr/vascrr.html)

Available to distance learning/online students? Yes
Services from both locations include: military-connected student peer programs; tutoring; academic support services; and informational assistance to VA education benefits

**Veterans Alliance of Texas State University (Housed by Student Diversity and Inclusion Office):**

**San Marcos Campus Location:** 601 University Drive  
700 Student Center Drive  
LBJ Student Center, Suite 5-2.1  
**Phone Number:** 512.245.2278  
**Email:** osdi@txstate.edu  
**Website Link:** [https://www.sdi.txstate.edu/ProgramsResources/Veterans/VeteransAllianceofTexasState.html](https://www.sdi.txstate.edu/ProgramsResources/Veterans/VeteransAllianceofTexasState.html)

**Available to distance learning/online students?** Yes

Services include: military-connected assistance with transitioning to college; providing information and connections with academic and student service programs; provides opportunities for military-connected students to engage with others and the campus

**Resources for Underrepresented/ Non-Traditional Students**

**Office of Student Diversity and Inclusion**

**San Marcos Campus Location:** LBJ Student Center 5-2.1  
601 University Dr  
San Marcos, TX 78666  
**Phone Number:** 512.245.2278  
**Email:** osdi@txstate.edu  
**Website Link:** [https://www.sdi.txstate.edu/](https://www.sdi.txstate.edu/)

**Available to distance learning/online students?** Yes*

*While distance learning specific resources are not specifically highlighted in the Office of SDI, enrolled students paying a student service fee can contact the office for assistance

Services include: Diversity connection resource information; cultural celebration events; social justice initiatives and information; graduation celebrations; student diversity and inclusion conferences; veteran connections

**International Student and Scholar Services**
San Marcos Campus Location: Thornton International House
601 University Dr
San Marcos, TX 78666
Phone Number: 512.245.7966
Email: international@txstate.edu
Website Link: https://www.international.txstate.edu/
Available to distance learning/online students? Yes

Services include: Hiring assistance for students; document assistance; mentoring; events for international students; immigration process assistance

FACES: Foster Care Alumni Creating Educational Success
San Marcos Campus Location: Retention Management and Planning Center for Student Retention
601 University Dr
San Marcos, TX 78666
Phone Number: 512.245.5550
Email: studentsuccess@txstate.edu
Website Link: https://www.studentsuccess.txstate.edu/programs/faces.html
Available to distance learning/online students? Yes*

*While distance learning specific resources are not specifically highlighted in FACES, enrolled students paying a student service fee can contact the office for assistance

Services: FACES offers support for Texas State University students who were involved in the foster care system; mentoring; textbook lending

Immigration/DACA

Student Diversity and Inclusion
San Marcos Campus Location: LBJ Student Center 5-2.1
601 University Dr
San Marcos, TX 78666
Phone Number: 512.245.2278
Email: odsi@txstate.edu
Website Link: https://www.sdi.txstate.edu/ProgramsResources/Immigrants.html
Available to distance learning/online students? Yes
Services include: Support network assistance for DACA students at Texas State University

**Academic Support Resources**

**Library**

**San Marcos Campus Location:** Alkek Library
601 University Dr
San Marcos, TX 78666

**Phone Number:** 512.245.2686

**Email:** library@txstate.edu

**Website Link:** [https://www.library.txstate.edu/](https://www.library.txstate.edu/)

**Available to distance learning/online students?** Yes

Services include: research assistance; course material assistance; research consultation; writing and citation assistance; accessibility assistance; 3D printing; and media creation assistance

**Round Rock Campus Location:** Avery 255
1555 University Drive
Round Rock, TX 78665

**Phone Number:** 512.716.4700

**Email:** rrc.library@txstate.edu

**Website Link:** [https://rrc.library.txstate.edu/services.html](https://rrc.library.txstate.edu/services.html)

**Available to distance learning/online students?** Yes

Services include: research assistance; course material assistance; research consultation; writing and citation assistance; materials reserves; and accessibility assistance

**University Bookstore**

**San Marcos Campus Location:** LBJ Student Center – 2nd Floor
601 University Dr
San Marcos, TX 78666

**Phone Number:** 512.245.2273
Email: 2119mgr@follett.com
Website Link: https://www.bkstr.com/texasstatestore/home
Available to distance learning/online students? Yes

Services include: Textbook purchasing, course materials purchasing, buyback program, textbook rental, and price matching

**Smarthinking:**
Location: Online

**Phone Number:** 512.245.2322 (Office of Distance and Extended Learning)
**Email:** corrstudy@txstate.edu (Office of Distance and Extended Learning)
**Website Link:** https://www.txstate.edu/vetsuccessctr/
**Available to distance learning/online students?** Yes*

*Currently only available to students taking distance learning courses – Round Rock students can contact ODEL to determine if they qualify for Smarthinking tutoring

Services include: online tutoring for math, statistics, sciences, business, Spanish, computers and technology, nursing, health sciences, reading, and writing. Smarthinking passwords must be requested through the Office of Distance and Extended Learning at corrstudy@txstate.edu.

**Writing Center:**

**San Marcos Campus Location:** Ground Floor ASBN (100)
601 University Dr
San Marcos, TX 78666

**Phone Number:** 512.245.3018
**Website Link:** https://www.writingcenter.txstate.edu/
**Available to distance learning/online students?** Yes

Services include: in-house and traveling writing workshops; specialized writing tutoring in-person and online; and thesis & dissertation assistance.

**Online Writing Lab:**

**Location:** Online

**Phone Number:** 512.245.2515 (SLAC)
**Website Link:** https://tim.txstate.edu/slacowl
**Available to distance learning/online students?** Yes
Services include: paper review and feedback for the first 3-5 pages of any paper; tutoring services regarding editing skills; organizational writing skills; and research.

**Academic Coaching (Undergraduate Students):**

**San Marcos Campus Location:** University Academic Center – 1st Floor
601 University Dr
San Marcos, TX 78666

**Phone Number:** 512.245.5102

**Email:** txstatecafe@txstate.edu

**Website Link:** [https://www.ucollege.txstate.edu/strategic-initiatives/cafe.html](https://www.ucollege.txstate.edu/strategic-initiatives/cafe.html)

**Available to distance learning/online students?** Yes

Services include: Assistance to undergraduate students regarding study skills, financial literacy, note-taking skills, goal setting, and building academic confidence and self-motivation

**Brilliant Bobcats:**

**San Marcos Campus Location:** Retention Management and Planning Building
601 University Dr
San Marcos, TX 78666

**Phone Number:** 512.245.5500

**Email:** studentsuccess@txstate.edu

**Website Link:** [https://www.studentsuccess.txstate.edu/programs/brilliantbobcats.html](https://www.studentsuccess.txstate.edu/programs/brilliantbobcats.html)

**Available to distance learning/online students?** Yes

Services include: Workshop series (both in person and online) that assists students build necessary skills for succeeding in college (study skills, goal setting, time management, wellness and self-care, financial literacy)

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**Career Services Resources**

**Career Services:**

**San Marcos Campus Location:** LBJ Student Center
Suite 5-7.1
601 University Drive
San Marcos, TX 78666

Phone Number: 512.245.2645

Email: CareerServices@txstate.edu

Website Link: https://www.careerservices.txstate.edu/students.html

Available to distance learning/online students? Yes*

Services include: resume writing assistance; grad school application assistance; campus job assistance; mock interviews; internship and post-grad fairs; and career counseling

Jobs4Cats Powered by Handshake:

Website Link: https://www.careerservices.txstate.edu/students/

Phone Number: 512.245.2645 (Career Services)

Available to distance learning/online students? Yes

Services include: job search assistance; career interest assistance; connect with employers; exploration of grad school options; and career event updates

Technology Resources

ITAC:

San Marcos Campus Location: Math Computer Science, 2nd Floor
601 University Drive
San Marcos, TX 78666

Phone: 512-245-4822

Email: itac@txstate.edu

LiveChat: https://livechat.itac.txstate.edu

Website Link: https://doit.txstate.edu/services/#All/All%20Categories/

Available to distance learning/online students? Yes

Services include: hardware troubleshooting; software troubleshooting; hardware purchasing; software purchasing; Software Center software downloads; on-campus computer labs; on-campus printing; BobcatMail email; Office 365; Learning Management System (TRACS/Canvas); Zoom online meetings; NetID; CatsWeb; operating systems
Round Rock Campus Location: Avery Building, Room 302
1555 University Blvd.
Round Rock, TX 78665-8017

Phone: 512-245-4822
Email: itac@txstate.edu
LiveChat: https://livechat.itac.txstate.edu
Website Link: https://doit.txstate.edu/services/#All/All%20Categories/
Available to distance learning/online students? Yes

Services include: hardware troubleshooting; software troubleshooting; hardware purchasing; software purchasing; Software Center software downloads; on-campus computer labs; on-campus printing; BobcatMail email; Office 365; Learning Management System (TRACS/Canvas); Zoom online meetings; NetID; CatsWeb; operating systems

Off-Campus:

Phone: 512-245-4822
Email: itac@txstate.edu
LiveChat: https://livechat.itac.txstate.edu
ITAC Website
Distance Learning Virtual Computer Lab
RemoteApps
Available to distance learning/online students? Yes

Services include: hardware troubleshooting; software troubleshooting; hardware purchasing; software purchasing; Software Center software downloads; on-campus computer labs; on-campus printing; BobcatMail email; Office 365; Learning Management System (TRACS/Canvas); Zoom online meetings; NetID; CatsWeb; operating systems

Office of Disability Services:

San Marcos Location: LBJ Student Center 5-5.1 601 University Drive San Marcos, TX 78666
Phone Number: 512-245-3451

- Round Rock Location: Avery Building, Room 265G 1555 University Blvd. Round Rock, TX 78665-8017
- Round Rock Phone: 512-716-4069
Financial Resources

Financial Aid and Scholarships
San Marcos Campus Location: JCK 240
601 University Dr
San Marcos, TX 78666
Phone Number: 512.245.2315
Email: financialaid@txstate.edu
Website Link: https://www.finaid.txstate.edu/
Available to distance learning/online students? Yes

Services include: financial loan information; grant information; FAFSA assistance; scholarships; parent aid; and financial counseling

BobcatGold
Available Online
Phone Number: 512.245.2315
Email: financialaid@txstate.edu
Website Link: https://www.finaid.txstate.edu/bobcatgold.html
Available to distance learning/online students? Yes

Services include: financial education workshops; financial coaches; and tracking student loans

Emergency Funding Assistance
San Marcos Campus Location: LBJ Student Center 5-9.1
601 University Dr
San Marcos, TX 78666
Phone Number: 512.245.2315
Email: dosoffice@txstate.edu
Website Link: https://www.dos.txstate.edu/services/emergency/Services-Offered/Emergency-Funding.html
Available to distance learning/online students? Yes*
*Must be enrolled at Texas State University or previously enrolled in the fall or spring semester as an undergrad or graduate student

Services include: emergency funding for qualifying students

**Title V Café Financial Literacy Program**

**San Marcos Campus Location:** UAC First Floor

601 University Dr
San Marcos, TX 78666

**Phone Number:** 512.245.3579

**Email:** txstatecafe@txstate.edu

**Website Link:** https://www.ucollege.txstate.edu/strategic-initiatives/cafe/financial-literacy-program.html

Available to distance learning/online students? Yes*

*Available to undergraduate students

Services include: financial literacy workshops; teaches financial literacy skills; one-on-one meetings with financial literacy coaches

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**Student Engagement and Institutional Connection Resources**

**Student Involvement:**

**San Marcos Campus Location:** LBJ Student Center 4-2.1

601 University Dr
San Marcos, TX 78666

**Phone Number:** 512.245.3219

**Email:** getinvolved@txstate.edu

**Website Link:** https://getinvolved.lbjsc.txstate.edu/Get-Involved---CASO-Orgs.html

Available to distance learning/online students? Yes*

*Involvement in student organizations is dependent upon the student organization
Services include: provides service learning opportunities; helps students connect with student organizations; hosts campus events; provides risk management and food safety training to student leaders

**Leadership Institute:**

**San Marcos Campus Location:** LBJ Student Center 5-8.1  
601 University Dr  
San Marcos, TX 78666  
**Phone Number:** 512.245.3219  
**Email:** leadershipinstitute@txstate.edu  
**Website Link:** [https://leadership.dos.txstate.edu/](https://leadership.dos.txstate.edu/)  
**Available to distance learning/online students?** No

Services include: leadership development and training for students; resources to assist student leaders on campus; service to the community and university; leadership workshops and series

**Bobcat Bond:**

**San Marcos Campus Location:** Center for Student Retention  
601 University Dr  
San Marcos, TX 78666  
**Phone Number:** 512.245.5500  
**Email:** bobcatbond@txstate.edu  
**Website Link:** [https://www.studentsuccess.txstate.edu/programs/bobcatbond.html](https://www.studentsuccess.txstate.edu/programs/bobcatbond.html)  
**Available to distance learning/online students?** Case by Case Situations

Services include: provides mentoring for a variety of students regarding retention and degree completion

**Retention Management and Planning:**

**San Marcos Campus Location:** Center for Student Retention  
601 University Dr  
San Marcos, TX 78666  
**Phone Number:** 512.245.5500  
**Email:** studentsuccess@txstate.edu  
**Website Link:** [https://www.studentsuccess.txstate.edu/](https://www.studentsuccess.txstate.edu/)  
**Available to distance learning/online students?** Case by Case Situations
Services include: provides assistance to support and retain all Texas State students; help students connect to the institution through other resources; provides assistance to underrepresented students