

To: President's Cabinet  
From: Denise M. Trauth  
Subject: President's Cabinet Meeting  
June 18, 2018

### **SACSCOC (#37)**

Provost Bourgeois, Dr. Smith, and guest, Dr. Mary Ellen Cavitt, discussed non-academic complaints. Dr. Cavitt unveiled the new Student Complaints website designed to direct students to the most appropriate place for initiating a complaint.

Dr. Smith reminded Cabinet members that SACSCOC requires that a non-academic complaint submitted in writing via an email or a letter must be logged and responded to. However, SACSCOC does not require non-academic complaints submitted anonymously or via social media to be logged nor responded to.

Cabinet members agreed that regardless of who receives the complaint, the person who is responsible for responding to the complaint is also responsible for logging the complaint. Cabinet members also agreed that one system should be used to log/track non-academic student complaints.

In consideration of the points raised during the discussion, Dr. Smith will lead the revision of UPPS No. 07.10.06, Procedures for Students Seeking Resolution or Reporting University-Related Complaints. Updates to the policy will include adding appropriate links, stating who is responsible for logging complaints, delineating the differences between academic and non-academic complaints, and ensuring that the definitions and the procedures are in line with SACSCOC standards. Provost Bourgeois added that all relevant AA/PPS's will be updated to ensure that both SACSCOC and "Compact with Texans" standards are met.

### **Removal of Students from Website Directory (#749)**

Mr. Pierce proposed to remove the ability to search for students in the Texas State Online Directory. After a thorough discussion, Cabinet members approved the proposal.

### **Future Articles in Hillviews (#643)**

Dr. Breier reviewed potential story/article ideas for upcoming Hillviews fall and spring 2019 editions.

**RTA 8/1/2018 Review potential story/article ideas for Hillviews spring 2019 edition.**

### **President's Update (#556)**

President Trauth shared the sad news of the death of a Texas Tech student while on a UT-sponsored study abroad program in Russia. A Texas State student, also enrolled in the program, was safe. President Trauth reviewed the timeline of when Texas State was informed of the incident and the steps that were taken to reach out to the student and his parents. Provost Bourgeois shared that the Texas State Study Abroad Program has an emergency team and will ask Dr. Vedaraman Sriraman to reach out to UT and other institutions to improve future coordination efforts. Cabinet members suggested that either Mr. Jayme Blaschke or Ms. Yvonne Rhodes be added to the Study Abroad Program Emergency Team.

### **Significant Issues (#01)**

Provost Bourgeois announced that a faculty member in the Department of Mathematics will soon be receiving a National Science Foundation Career Award.

Mr. Algoe reviewed highlights from The Texas State University System Human Resources meeting held on June 11, 2018.

Dr. Breier shared the Texas State Competitive Social Research Report and highlighted the primary drivers of negative and positive sentiment. Dr. Breier also distributed the Texas State Sentiment Report and discussed key takeaways and recommendations.

Dr. Ken Pierce discussed National Association of Collegiate E-sports and the rise in popularity of e-sports.

Dr. Smith announced that the inaugural monthly meeting with student leaders will be held on June 19, 2018.

Dr. Breier provided an endowment update.

### **Transportation and Parking Issues (#538)**

Mr. Algoe announced that due to changes in the tax code, parking permits must be paid with after-tax dollars beginning fall 2018.

### **Enrollment Management (#9)**

Provost Bourgeois provided an enrollment update.

DMT:ta

Posted to web at <http://cabinet.president.txstate.edu/> on July 3, 2018.