

**Evaluation Results for ATSD Student Survey
Spring 2015**

Item	SA		A		N		D		SD		DNA
	N	%	N	%	N	%	N	%	N	%	N
ATSD staff members are easy to communicate with	24	54.5	18	40.9	1	2.3	0	0	1	2.3	0
ATSD staff members are available to assist me when I arrive to take an exam	32	72.7	11	25	1	2.3	0	0	0	0	0
I am able to begin my exams within five minutes of my scheduled starting time.	26	59.1	11	25	3	6.8	2	4.5	2	4.5	0
Scheduling an exam using ATSD Testing System is easy to do.	34	77.3	6	13.6	4	9.1	0	0	0	0	0
It is easy for me to change a request once it has been submitted	25	58.1	9	20.9	8	18.6	1	2.3	0	0	1
It is easy for me to cancel a request once it has been submitted.	27	61.4	10	22.7	7	15.9	0	0	0	0	0
Changes to my test request were made within 24 hours of submission (excluding weekends or	24	55.8	12	27.9	6	14	0	0	1	2.3	1

Note SA=Strongly Agree; A=Agree; N=Neutral; D=Disagree; SD=Strongly Disagree; DNA=Did not Answer