

Texas State University – San Marcos
Outdoor Recreation
Department of Campus Recreation
Climbing Center Attendant

Purpose/Primary Function of the Position:

The Climbing Center Attendant is responsible for customer service and facilitative operations of the Climbing Center under the supervision and guidance of the Outdoor Recreation Assistant Director and Graduate Assistant.

Duties and Responsibilities (Not Limited To):

- Manage the activities of the Climbing Center area, assist participants with climbing equipment, belay climbers, and maintain climbing routes
- Provide positive customer service to Climbing Center users, give new climber orientations, and facilitate each participant's climbing experience with support and encouragement
- Enforce all program, personnel, and department policies and procedures at the Student Recreation Center, and Climbing Center
- Responsible for participant overall physical and emotional safety
- Establish and maintain clear and open communication with staff and supervisors
- Support and model the vision and goals of Outdoor Recreation and Campus Recreation
- Be familiar with all aspects of, and able to implement the Emergency Action Plan at all times
- Attend all staff meetings
- Other duties as assigned

Additional Duties and Responsibilities:

- Inspect equipment, set climbing routes, teach instructional workshops as assigned
- Perform routine maintenance and complete minor repairs on equipment
- Inventory Climbing Center equipment

Employment Qualifications:

- Active Texas State student, registered for a minimum of six (6) credit hours and maintain a minimum 2.5 GPA
- Current CPR and First-Aid Certifications (or obtain within 30 days of hire)
- Current Top Rope Belay Certification at the TXST Climbing Center (or obtain before first day of training)
- Able to reach the top of the climbing wall at the TXST Climbing Center
- Must be comfortable at heights of up to 50 feet, able to lift 50 lbs., using hand tools and the general cleaning of equipment
- Knowledge of and experience with rock climbing equipment and activities is strongly preferred

University and Departmental Policies, Orientation, and Training:

All employees are required to attend the Campus Recreation annual training at the start of the Fall Semester, and familiarize themselves with Outdoor Recreation procedures and policies. Position-specific training will be provided. Optional in-service trainings will be provided throughout employment to give opportunities to further develop skills and knowledge applicable to this position and future promotions.

Wage Rate/Range, and Scheduling of Work Hours:

Staff hired at the Climbing Center Attendant level will be paid **\$8.00 per hour**. Staff may be paid up to \$9.50 per hour if the following requirements are met:

- Work at the Climbing Center for at least 2 Academic Semesters
- Received positive supervisor evaluations from the two most recent semesters
- Be lead climbing certified at the Climbing Center
- Possess a certification from one of the following applicable national agencies:
 - Professional Climbing Instructors Association or Climbing Wall Association
 - Climbing Wall Instructor – or higher
 - USA Climbing – Level 1 Routesetter
 - Other certifications or combinations of lower certifications as approved by the Assistant Director

Any evaluation-based pay raise that is received will be removed upon receiving a negative supervisor evaluation.

Climbing Center Attendants can expect between 6-15 hours per week during the Fall and Spring academic semesters.

Supervision:

Daily supervision, guidance and instruction will be provided by the Outdoor Recreation Graduate Assistant. The secondary supervisor is the Outdoor Recreation Assistant Director.